

## Re: Email issues with two Exchange SBS2003

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg04385.html>

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- *From:* Andres A <[aardila@xxxxxxxxxxxxxx](mailto:aardila@xxxxxxxxxxxxxx)>
  - *Date:* 26 Apr 2007 13:37:35 -0700
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My apologies. Yesterday's was my first post and since it did not show up immediately I thought Google Groups had lost my post. Now I understand how it works and look forward to using this group more often :-)

Thanks!

On Apr 25, 11:23 am, "Cris Hanna [SBS-MVP]" <[crisnospamha...@xx](mailto:crisnospamha...@xx)> wrote:

is there some reason you started a new thread on this?  
You started one yesterday and a couple of us responded to this

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Cris Hanna [SBS-MVP]

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Microsoft MVPs  
Independent Experts (MVPs do not work for MS)  
Real World Answers  
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Please do not contact me directly regarding issues

"Andres A" <[aard...@xxxxxxxxxxxxxx](mailto:aard...@xxxxxxxxxxxxxx)> wrote in message

[news:1177514148.917779.51780@xx](mailto:news:1177514148.917779.51780@xx)

We have an SBS2003 in our home office with Exchange, which handled all email for the organization. We recently opened a new location and installed SBS2003, but the owners wanted the same domain (mycompany.com) for the users on the new location. We placed ShieldMX as our MX server which is configured to sort and relay email to the two locations based on a predetermined list of users & their respective location. This part is working perfectly.

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The problem arises when the two locations try to email each other returning an NDR with 5.1.1 error code "The e-mail account does not exist at the organization this message was sent to. Check the e-mail address, or contact the recipient directly to find out the correct address." Because SBS believes that it is the only server that handles email for mycompany.com I edited the delivery policy removing the mycompany.com domain. When I did this, however, the servers would not accept incoming messages, returning "Failure: 550 5.7.1 Unable to relay for x...@xxxxxxxxxxxxx" in the SMTP transaction. I went back and added the domain to the delivery policy, this time unchecking the "This Exchange organization is responsible for all mail delivery to this address" but users continued to get the error message.

It was suggested to me to route outbound SMTP traffic through a smart host, so I got DynDNS' MailHop Outbound. However, upon checking the tracking logs within Exchange, I see that the message does not get as far as the SMTP connector. Once it reaches the Categorizer it sends the NDR to the user.

Any help would be tremendously appreciated! Many thanks in advance :-)-  
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