

RE: RWW Issues w/SBS2003

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg03149.html>

- *From:* Paul D. <PaulD@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 18 Apr 2007 17:56:01 -0700
-

Hi Terence,

I reconfigured the routers on the LAN, placing them on the same subnet. This fixed the RWW connect to clients/server issues, as well as drive mapping, ping, telnet etc. Also noticed an increase in speed overall. This is a BIG relief!! Parts of the intranet, however, are still not working since re-installing intranet:

1. Companyweb internal web site still displays a runtime error (I emailed you a screenlost earlier) – "Server Error in '/' Application"
2. "Manage Your company's Internal Web Site" in Server Management doesn't work
3. "Manage Small Business Server Backup" home page in Server Management gives a HTTP 404 error
4. "Monitor Help Desk" link in RWW comes back blank
5. "Administer the company's internal Web site" link in RWW comes back blank

Do you think there may be directory permissions that I should check, or missing files in MSFT web directories? How do I fix these?

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Thanks again for your help,

Paul D.
MCP

"Terence Liu [MSFT]" wrote:

Hello Paul,

Thank you for your kind update.

From your description, we know, the issue relate to the router between subnet A and subnet B. For how to configure the router, I suggest you to connect your router vendor for help. I am not familiar with hardware.

To bypass the router, please connect a client on the subnet A with the same subnet with SBS. Then tell me the test result:

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1. Please try to let me know whether you can success access RWW from SBS itself
2. Please let me know the status when you access RWW from client which is in the same subnet with SBS

I appreciate your time and look forward to hearing from you.

Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: RWW Issues w/SBS2003
| thread-index: AceA9DnVA8t9R6UBQdW2LiTVB53csg==
| X-WBNR-Posting-Host: 207.46.198.15
| From: =?Utf-8?B?UGF1bCBELg==?= <PaulD@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| References: <7361EF81-0FA1-48ED-AC5A-40134A5EBA4E@xxxxxxxxxxxx>

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<1525C73F-0D2F-49AC-AA25-434D379045AC@xxxxxxxxxxxxxx>
<s6MNaiAgHHA.3744@xxxxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: RE: RWW Issues w/SBS2003
| Date: Tue, 17 Apr 2007 06:28:03 -0700
| Lines: 83
| Message-ID: <41D75CE9-BD6D-4F51-8592-E418D7A450E1@xxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 8bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:30706
| NNTP-Posting-Host: tk2msftsbm01.phx.gbl 10.40.244.148
| X-Tomcat-NG: microsoft.public.windows.server.sbs
|
| Hi Terence,
|
| Thanks for sticking this out with me! Over the weekend, I tried the
| following:
| 1. Re-installed "Intranet" from Server Tools Component Selection
| 2. Re-installed service packs: Win2003 Server SP1, SBS2003 SP1, SBS 2003
R2
| 3. Installed Win2003 Server SP2
| 4. Re-installed SharePoint SP2
| 5. Ensured Default Web Site, Remote and Companyweb have 1.1.4322 selected
on
| ASP.NET tab
| 6. Re-ran CEICW
| 7. Copied back "sbsfit" folder (missing) into C:\InetPub from SBS2003 CD#3
| 8. Verified permissions on sbsfit folder match Initpub â€ two DLL
subfiles
| are not exact (e.g., missing Creator Owner group).
| 9. Configured Windows Firewall GPO from XPSP2 and verified on SBS
| 10. Tried observations (below) with Windows Firewall enabled and disabled
on
| clients
| 11. Removed and re-joined several XPSP2 clients to domain to reestablish
| permissions
|
| Network Configuration:
| 1. SOHO Firewall/Router (HF) runs DHCP for Subnet A 192.168.0.0 /
| 255.255.255.0
| 2. HF assigns static mappings for specific clients (SBS, printer,
wireless
| router)

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| 3. HF forwards port 4125 to SBS
| 4. Wireless Router (WR) runs DHCP for Subnet B 192.168.1.0 / 255.255.255.0
| 5. WR assigns static mappings for specific XP clients and wireless devices
| 6. Static mappings are stored in WINS and lmhosts file on SBS
| 7. Set no restrictions on traffic in / out of Wireless Router
|
| I'm pretty certain that the routers are not talking to each other correctly.
| Devices on Subnet A (SBS, XP client) cannot ping, telnet, map drives, etc to
| devices on Subnet B. I placed an XP client on Subnet A alongside SBS.
When
| I did this, all of a sudden SBS could connect to the client via RWW, offer
| remote assistance, map drives, etc. The clients on Subnet B could also
| connect to the client via RWW.
|
| Neither SBS nor the client, however, could connect to the clients on Subnet
Subnet
| B, ping, telnet, map drives, etc. I added a static route on the SOHO
| Firewall/Router on Subnet A as follows: Dest. Network: 192.1.0.0, mask:
| 255.255.255.0, gateway: 192.0.0.125 (wan side of wireless router), link:
LAN.
| On the Wireless Router, I added a static route as follows: Dest.
Network:
| 192.0.0.0, mask: 255.255.255.0, gateway: 192.1.0.1 (lan side of wireless
| router), metric: 2. I also set the RIP Direction to "Both" and RIP
Version
| to "RIP_1". Then I power cycled all equipment in order but so far it
hasn't
| fixed the problem.
|
| Observations (with Windows Firewall turned off using GPO):
| 1. XPSP2 Clients on Subnet B can ping each other and can ping SBS on
Subnet A
| 2. XPSP2 Clients on Subnet B can telnet on port 3389 each other and SBS
on
| Subnet A
| 3. SBS and clients on Subnet A cannot ping or telnet to XPSP2 Clients on
| Subnet B
| 4. XP Clients on Subnet B can map network drives on Subnets A and B
| 5. SBS and clients on Subnet A cannot map network drives on Subnet B
| 6. WSUS Manage Update Services in SBS Server Management works now and
| deploys updates to clients per schedule
| 7. SharePoint Central Admin web interface: opens on port 8081 from both
| Subnets
| 8. MS SharePoint Admin web interface: opens on port 7513
| 9. WSUS Admin: unable to open on port 8530 from both Subnets
| 10. Companyweb: displays "Server Error in "Application" runtime error
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| RWW interface logs in users (inside and outside LAN):
| -- Connect to Server: works (in/out)
| -- Connect to Clients: does not work (in/out)
| -- Monitor Help Desk: does not work (in/out)
| -- Administer companyweb: does not work (in/out)
| -- View reports: works (in/out)
| -- OWA: works (in/out)
| -- Download connection mgr: works (in/out)
| -- Connect to SBS via connection mgr: tries to connect but fails from
| in/out of network
|
| Please let me know what you think I should try next. It feels like
| weâ€™re
| very close to solving this mystery â€” sure hope so anyways! :]
|
| Thanks again for all your help!
|
| Paul D.
| MCP
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