

RE: Remote Access Wizard Error

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg02636.html>

- *From:* Richard_RAD <RichardRAD@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 16 Apr 2007 11:14:04 -0700
-

Hi Terrence,

Thanks for your response. I am actually already on Windows Server 2003 Service Pack 2. Did not see a Windows Small Business Server 2003 Service Pack 2, and the link to Win SBS 2003 SP 1 seems broken.

My version info:

Version 5.2 (Build 3790.srv03_sp2_gdr.070304-2240: Service Pack 2)

There were severe warnings about removing a service pack, what do you recommend? Should I remove Service Pack 2?

Thanks,
Richard

--
Richard

"Terence Liu [MSFT]" wrote:

Hello Richard,

Thank you for posting here.

According to your description, I understand that you get error "An error occurred while creating the Connection Manager Configuration package file." when you run Remote Access Wizard. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, this is a known issue when you install windows 2003 sp1 on SBS 2003.

To resolve this problem, follow these steps:

1. Remove Windows Server 2003 SP1. To do this, follow these steps:
 - a. Click Start, point to Control Panel, and then click Add or Remove

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Programs.

- b. In the Add or Remove Programs dialog box, click Windows Server 2003 Service Pack 1, and then click Remove.
 - c. In the Windows Server 2003 Service Pack 1 Removal Wizard, click Next to remove the service pack.
2. Run the Remote Access Wizard again. To do this, follow these steps:
- a. Click Start, and then click Server Management.
 - b. In the console tree, click Internet and E-mail.
 - c. In the details pane, click Configure Remote Access.
 - d. Follow the instructions on the screen to complete the wizard.

Meanwhile, this problem is corrected in Windows Small Business Server 2003 SP1. Therefore, if you do not want to remove windows 2003 sp1 from SBS 2003, we suggest you install SBS 2003 sp1 on your SBS:

Service Pack 1 for Windows Small Business Server 2003, Standard Edition
http://download.microsoft.com/download/d/5/b/d5be2c2c-b1cb-47f8-9235-8cf89820139e/Readme_std.htm

For more info, please go the following KB:

Known issues that may occur if you install Windows Server 2003 SP1 on Windows Small Business Server 2003
<http://support.microsoft.com/?id=897342>

Hope these steps will give you some help.

Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

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When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: Remote Access Wizard Error
| thread-index: Acd+J0lxu1thyoIMSJ21DNrGyyf39g==
| X-WBNR-Posting-Host: 207.46.199.61
| From: =?Utf-8?B?UmljaGFyZFY9SQUQ=?=
<RichardRAD@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: Remote Access Wizard Error
| Date: Fri, 13 Apr 2007 16:56:00 -0700
| Lines: 89
| Message-ID: <961364B4-0B34-4607-9DBE-EE3839DE189E@xxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:29980
| NNTP-Posting-Host: tk2msftbfm01.phx.gbl 10.40.244.148
| X-Tomcat-NG: microsoft.public.windows.server.sbs
|
| First time user of SBS. Configuration is HP server with single NIC behind
a
| Linksys RV082 router.
|
| Running the Configure Remote Access wizard from the To Do List gives this
| error:
|

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| An error occurred while creating the Connection Manager configuration
| package file. For details, see c:\...\rraslog.txt, and then rerun the
Remote
| Access Wizard.
|
| The rraslog.txt file contains this:
| 4/10/2007 2:42 PM
| C:\Program Files\Microsoft Windows Small Business
| Server\Networking\RRASWiz\wizrass.dll, version 5.2.2893.0
| Calling CRRASCommit::CommitEx
| Calling CRRASCommit::ValidatePropertyBag
| pdispPPPPBag->QueryInterface returned OK
| PropertyBag 26b890
| Reading property value for enabling Remote Access returned OK
| bRemoteAccess = 1
| Reading property value for VPN returned OK
| bVPN = 1
| Reading property value for RAS returned OK
| bRAS = 0
| Calling CRRASCommit::ValidateVPNProperties
| Reading VPN Server Name returned OK
| VPN Server Name is wsrsbs.wriHQ.com
| Calling CRRASCommit::ValidateDHCPProperties
| DHCP server is installed on the box
| CRRASCommit::ValidateDHCPProperties returned OK
| CRRASCommit::ValidateVPNProperties returned OK
| CRRASCommit::ValidatePropertyBag returned OK
| pdispPPPPBag->QueryInterface returned OK
| Pointer to the property bag 26b890
| Calling CRRASCommit::CommitRRAS
| Arguments:
| PropertyBag 26b890
| bRAS 0
| bVPN 1
| Getting the GUID of the private NIC returned OK
| Private NIC Guid is {BBC806BE-C1F5-481E-BAB5-707334668212}
| Checking whether RRAS is already running returned OK
| RRAS already running
| Stopping RRAS returned OK
| Installing RRAS returned OK
| Dhcp server is installed and running on this box
| Enabling DHCP client addressing returned OK
| Configuring ports returned OK
| Identifying the private NIC for RAS returned OK
| Setting the default authentication methods returned OK
| Disabling NETBIOS for RAS returned OK
| Changing RRAS startup type to automatic returned OK
| Configuring Remote Access Policy returned OK
| *** Stopping RRAS again returned ERROR 80070426
| Starting RRAS service returned OK
| Disabling L2TP Ports returned OK

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| Saving Dhcp Server IP returned OK
| Saving RRAS method returned OK
| Method is 2
| Where 1 = RAS, 2 = VPN 3 = both
| CRRASCommit::CommitRRAS returned OK
| Committing RRAS returned OK
| Calling CRRASCommit::CommitCMAK
| Arguments:
| PropertyBag 26b890
| bRAS 0
| bVPN 1
| Template file name is sbsvpn
| Reading VPN Server name returned OK
| Reading VPN Server name is wsrbs.wriHQ.com
| Created temp directory CMP300.tmp
| Copying required template files to the temp directory returned OK
| Updating CMP template returned OK
| Updating CMS template returned OK
| Updating SED template returned OK
| Creating proxy configuration file returned OK
| *** Running IExpress to build the package returned ERROR 80070001
| Specifying error location (in CMAK) returned OK
| *** CRRASCommit::CommitCMAK returned ERROR 80070001
| *** CRRASCommit::CommitEx returned ERROR 80070001
|
| There were a couple of other posts with similar errors, tried those
| suggestions but still get the same error.
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| Any help would be greatly appreciated.
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Thanks,
Richard