

# Re: Backups failing on new server

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg02342.html>

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- *From:* "matt.hadlock@xxxxxxxxx" <matt.hadlock@xxxxxxxxx>
  - *Date:* 14 Apr 2007 11:23:19 -0700
- 

On Apr 14, 10:31 am, Jim Behning SBS MVP  
<jimbehn...@xx> wrote:

So have you run checkdisk with both boxes checked on your C partition?

On 14 Apr 2007 09:50:43 -0700, "matt.hadl...@xxxxxxxxx"

<matt.hadl...@xxxxxxxxx> wrote:

Hello all I have a new server that I just setup and the SBS Backup is failing.

Here is a copy of the log:

4/13/2007 11:00 PM

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Date: 4/13/2007  
Time: 11:00 PM  
User: SYSTEM  
-----

Backup Runner started.  
Launching NTBackup: ntbackup.exe backup "@C:\Program Files\Microsoft Windows Small Business Server\Backup\Small Business Backup Script.bks" /d "SBS Backup created on 4/13/2007 at 11:00 PM" /v:yes /r:no /rs:no /hc:off /m normal /j "Small Business Server Backup Job" /l:s /f "F:\Backup Files\Small Business Server Backup (01).bkf" /UM NTBACKUP LOG FILE: C:\Documents and Settings\SBS Backup User\Local Settings\Application Data\Microsoft\Windows NT\NTBackup\data

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\\backup04.log

=====  
===== <BEGIN NTBACKUP LOG  
FILE>=====

Backup Status

Operation: Backup

Active backup destination: File

Media name: "Small Business Server Backup (01).bkf created 4/13/2007  
at 11:00 PM"

Volume shadow copy creation: Attempt 1.

Backup (via shadow copy) of "C: "

Backup set #1 on media #1

Backup description: "SBS Backup created on 4/13/2007 at 11:00 PM"

Media name: "Small Business Server Backup (01).bkf created 4/13/2007  
at 11:00 PM"

Backup Type: Normal

Backup started on 4/13/2007 at 11:02 PM.

Warning: Unable to open "C:\Program Files\Microsoft Windows Small  
Business Server\Administration\Images\e-mail.gif" – skipped.

Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\Program Files\Update Services\Selfupdate\au  
\x86\netserver\en\wusetup.cab" – skipped.

Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\TempEI4\EI40\_\SMBIOS.SY\_" – skipped.

Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open

"C:\WINDOWS\\$\_hf\_mig\$\KB911164\spuninst.exe" –  
skipped.

Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\assembly\GAC

\Microsoft.Interop.Security.AzRoles\1.0.0.0\_\_31bf3856ad364e35\\_\_Ass" –

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skipped.

Reason: The system cannot find the file specified.

Error: Could not access portions of directory C:\WINDOWS\ime.  
You may not have permission to open the file, or the directory may be missing or damaged.  
Please contact the owner or administrator.

Warning: Unable to open "C:\WINDOWS\ime" – skipped.  
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\inf\000\W3SVC\w3ctrs.ini" – skipped.  
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\ServicePackFiles\i386\wship6.dll" – skipped.  
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\system32\dllcache\lcwiz.exe" – skipped.  
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\system32\LogFiles\W3SVC4\ex070412.log" – skipped.  
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\WinSxS\x86\_Microsoft.Windows.Networking.Dxmrtpl\_6595b64144ccf1df\_5.2.2.1830\_x-ww\_C1F0CD1A\dxmrtpl.dll" – skipped.  
Reason: The file or directory is corrupted and unreadable.

Backup completed on 4/13/2007 at 11:12 PM.  
Directories: 3059  
Files: 29560

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Bytes: 4,340,524,163  
Time: 10 minutes and 41 seconds

As far as I can tell those files are fine, I can browse to them and open the gif file thats listed.

I think the problem is with the VSS service because I also get this error in the event log every time I run a backup.

Event Type: Error  
Event Source: Ntfs  
Event Category: Disk  
Event ID: 55  
Date: 4/14/2007  
Time: 9:27:21 AM  
User: N/A  
Computer: GCSBS  
Description:  
The file system structure on the disk is corrupt and unusable. Please run the chkdsk utility on the volume \Device \HarddiskVolumeShadowCopy14.

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Data:  
0000: 00 00 04 00 02 00 52 00 .....R.  
0008: 02 00 00 00 37 00 04 c0 ....7..À  
0010: 00 00 00 00 02 01 00 c0 .....À  
0018: 00 00 00 00 00 00 00 00 .....  
0020: 00 00 00 00 00 00 00 00 .....  
0028: 81 01 22 00 ?."

Anybody ever seen this, the server runs fine otherwise.

Thanks,

Matt– Hide quoted text –

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– Show quoted text –

Not yet however it shows the error with the VSS volume not the C partition. or would the corrupt VSS indicate a problem with the C partition?

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