

Re: Backups failing on new server

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg02335.html>

- *From:* Jim Behning SBS MVP <jimbehning@xx>
 - *Date:* Sat, 14 Apr 2007 17:31:52 GMT
-

So have you run checkdisk with both boxes checked on your C partition?

On 14 Apr 2007 09:50:43 -0700, "matt.hadlock@xxxxxxxxxx" <matt.hadlock@xxxxxxxxxx> wrote:

Hello all I have a new server that I just setup and the SBS Backup is failing.

Here is a copy of the log:

4/13/2007 11:00 PM

Date: 4/13/2007
Time: 11:00 PM
User: SYSTEM

Backup Runner started.
Launching NTBackup: ntbackup.exe backup "@C:\Program Files\Microsoft Windows Small Business Server\Backup\Small Business Backup Script.bks" /d "SBS Backup created on 4/13/2007 at 11:00 PM" /v:yes /r:no /rs:no /hc:off /m normal /j "Small Business Server Backup Job" /l:s /f "F:\Backup Files\Small Business Server Backup (01).bkf" /UM
NTBACKUP LOG FILE: C:\Documents and Settings\SBS Backup User\Local Settings\Application Data\Microsoft\Windows NT\NTBackup\data\backup04.log

===== <BEGIN NTBACKUP LOG

FILE>=====

Backup Status
Operation: Backup
Active backup destination: File
Media name: "Small Business Server Backup (01).bkf created 4/13/2007 at 11:00 PM"

Volume shadow copy creation: Attempt 1.
Backup (via shadow copy) of "C: "
Backup set #1 on media #1

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Backup description: "SBS Backup created on 4/13/2007 at 11:00 PM"
Media name: "Small Business Server Backup (01).bkf created 4/13/2007
at 11:00 PM"

Backup Type: Normal

Backup started on 4/13/2007 at 11:02 PM.

Warning: Unable to open "C:\Program Files\Microsoft Windows Small
Business Server\Administration\Images\e-mail.gif" – skipped.
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\Program Files\Update Services\Selfupdate\au
\x86\netsrvr\en\wusetup.cab" – skipped.
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\TempEI4\EI40_\SMBIOS.SY_" – skipped.
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\\$\hf_mig\$\KB911164\spuninst.exe" –
skipped.
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\assembly\GAC
\Microsoft.Interop.Security.AzRoles\1.0.0.0__31bf3856ad364e35__Ass" –
skipped.
Reason: The system cannot find the file specified.

Error: Could not access portions of directory C:\WINDOWS\ime.
You may not have permission to open the file, or the directory may be
missing or damaged.
Please contact the owner or administrator.

Warning: Unable to open "C:\WINDOWS\ime" – skipped.
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\inf\000\W3SVC\w3ctrs.ini" –
skipped.
Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\ServicePackFiles\i386\wship6.dll"
– skipped.
Reason: The file or directory is corrupted and unreadable.

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Warning: Unable to open "C:\WINDOWS\system32\dllcache\lcwiz.exe" – skipped.

Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\system32\LogFiles\W3SVC4\ex070412.log" – skipped.

Reason: The file or directory is corrupted and unreadable.

Warning: Unable to open "C:\WINDOWS\WinSxS\x86_Microsoft.Windows.Networking.Dxmrtpl_6595b64144ccf1df_5.2.2.1830_x-ww_C1F0CD1A\dxmrtpl.dll" – skipped.

Reason: The file or directory is corrupted and unreadable.

Backup completed on 4/13/2007 at 11:12 PM.

Directories: 3059

Files: 29560

Bytes: 4,340,524,163

Time: 10 minutes and 41 seconds

As far as I can tell those files are fine, I can browse to them and open the gif file thats listed.

I think the problem is with the VSS service because I also get this error in the event log every time I run a backup.

Event Type: Error

Event Source: Ntfs

Event Category: Disk

Event ID: 55

Date: 4/14/2007

Time: 9:27:21 AM

User: N/A

Computer: GCSBS

Description:

The file system structure on the disk is corrupt and unusable. Please run the chkdsk utility on the volume \Device\HarddiskVolumeShadowCopy14.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

Data:

0000: 00 00 04 00 02 00 52 00R.

0008: 02 00 00 00 37 00 04 c07..À

0010: 00 00 00 00 02 01 00 c0À

0018: 00 00 00 00 00 00 00 00

0020: 00 00 00 00 00 00 00 00

0028: 81 01 22 00 ?..".

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Anybody ever seen this, the server runs fine otherwise.

Thanks,

Matt