

Re: SBS 2003, lost companyweb

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg01646.html>

- *From:* v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
 - *Date:* Wed, 11 Apr 2007 11:56:52 GMT
-

Hi Andrew,

I would appreciate it if you could drop me a note to let me know the status of the issue in the thread. If you have any questions or concerns, please feel free to let me know. I am happy to be of assistance. :)

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

=====

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For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====

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<X-Tomcat-ID: 169269411
<References: <1174233874.961396.193450@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<pNiH2AgaHHA.4084@xxxxxxxxxxxxxxxxxxxxxxxx>
<1174321498.501874.210770@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<4T9ibOpaHHA.1176@xxxxxxxxxxxxxxxxxxxxxxxx>
<nqotEZtaHHA.1028@xxxxxxxxxxxxxxxxxxxxxxxx>
<1F7E90D4-42BD-493B-958F-46811BC57FE7@xxxxxxxxxxxxxxxx>
<#ru4Xo6aHHA.1784@xxxxxxxxxxxxxxxxxxxxxxxx>
<4BFD0C7C-2E3F-4549-8E88-0F6FDB81E9F1@xxxxxxxxxxxxxxxx>
<qAOXL3FbHHA.3820@xxxxxxxxxxxxxxxxxxxxxxxx>
<5grwf45bHHA.296@xxxxxxxxxxxxxxxxxxxxxxxx>
<m0wqaRedHHA.4368@xxxxxxxxxxxxxxxxxxxxxxxx>
<MIME-Version: 1.0
<Content-Type: text/plain
<Content-Transfer-Encoding: 7bit
<From: v-robeli@xxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
<Organization: Microsoft
<Date: Mon, 09 Apr 2007 12:11:33 GMT
<Subject: Re: SBS 2003, lost companyweb
<X-Tomcat-NG: microsoft.public.windows.server.sbs
<Message-ID: <uljv5AqeHHA.3744@xxxxxxxxxxxxxxxxxxxxxxxx>
<Newsgroups: microsoft.public.windows.server.sbs
<Lines: 843
<Path: TK2MSFTNGHUB02.phx.gbl
<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:28535
<NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
<
<Hi Andrew,
<
<I am sorry for the delay due to the weekend.
<
<For Server Error in '/' Application, please also try the following:
<
<Step 1: Please take your time to rerun CEICW wizard. This wizard helps to
<configure network and website correctly.
<
<To do this:
<1. Click Start, click Server Management. Click To Do List and then click
<"Connect to the Internet". Click Next, and go through the Internet option.
<2. Select Enable firewall and click Next.
<3. On the Web Services Configuration page shows, select item according to
<your enviroment. Click Next.
<4. On the Web Server Certificate page shows. Select "Create a new Web
<server certificate", and type your FQDN (mail.domain.com) in the "Web
<server name" text box. Click Next.
<

Re: SBS 2003, lost companyweb

<IMPORTANT: The FQDN that you type in the "Web server name" box must be the
<same name that you use to connect to the Web site from the Internet. For
<example, if the URL that you use to connect to the RWW is
<<https://server.contoso.com/remote>, type "server.contoso.com" (without the
<quotation marks) in the "Web server name" box. If you use
<<http://ipaddress/remote> to access RWW, type the public IP address in the
<"Web server name".

<

<5. Go through the steps to finish the wizard.

<

<For more information, please refer to:

<825763 How to configure Internet access in Windows Small Business Server
<2003

<<http://support.microsoft.com/?id=825763>

<

<Step 2: On the SBS server, expand Server Management\Advanced
<Management\Internet

<Information Services\your server\Web Sites, right-click Companyweb

<and click Browse, does the same issue occur?

<

<Step 3: On the SBS server, click Start, click Run, type "services.msc" and

<click

<OK. Do you see the service MSSQL\$SHAREPOINT? Is it running?

<

<Step 4: On the SBS Server, run "osql -E -S <sbsservername>\SHAREPOINT" at

a

<DOS

<command prompt, do you get any error?

<

<Step 5: On the problematic computer, open IE and type

<<http://companyweb/default.aspx>. Can you access Companyweb?

<

<For more information, please refer to:

<

<823379 You receive a "Server Error in '/' Application. Access to the path
<<path> is denied" error message when you log on to Windows SharePoint

<Services

<<http://support.microsoft.com/kb/823379>

<

<842693 You receive a "HTTP 400 - Bad Request" error message when you try
to

<use the Monitoring and Reporting snap-in or the Backup snap-in on a
Windows

<Small Business Server 2003-based computer

<<http://support.microsoft.com/?id=842693>

<

<If the problem still exists, please help me collect the following:

<

<Collect ipconfig/all on the server and problematic client and send to

<v-robeli@xxxxxxxxxxxx with subject: 38375622-SBS 2003, lost companyweb.

<

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<I am looking forward to hear from you.

<

<If you need further assistance, please don't hesitate to let me know.

<

<

<Best regards,

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<<X-Tomcat-ID: 197957789

<<References: <1174233874.961396.193450@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<pNiH2AgaHHA.4084@xxxxxxxxxxxxxxxxxxxxxxxx>

<<1174321498.501874.210770@xxxxxxxxxxxxxxxxxxxxxxxx>

<<4T9ibOpaHHA.1176@xxxxxxxxxxxxxxxx>

<<nqotEZtaHHA.1028@xxxxxxxxxxxxxxxx>

<<1F7E90D4-42BD-493B-958F-46811BC57FE7@xxxxxxxx>

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<<#ru4Xo6aHHA.1784@xxxxxxxxxxxxxxxxxxxxxxxx>
<<4BFD0C7C-2E3F-4549-8E88-0F6FDB81E9F1@xxxxxxxxxxxxxxxx>
<<qAOXL3FbHHA.3820@xxxxxxxxxxxxxxxxxxxxxxxx>
<<5grwf45bHHA.296@xxxxxxxxxxxxxxxxxxxxxxxx>
<<MIME-Version: 1.0
<<Content-Type: text/plain
<<Content-Transfer-Encoding: 7bit
<<From: v-robeli@xxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
<<Organization: Microsoft
<<Date: Tue, 03 Apr 2007 11:36:38 GMT
<<Subject: Re: SBS 2003, lost companyweb
<<X-Tomcat-NG: microsoft.public.windows.server.sbs
<<Message-ID: <m0wqaRedHHA.4368@xxxxxxxxxxxxxxxxxxxxxxxx>
<<Newsgroups: microsoft.public.windows.server.sbs
<<Lines: 687
<<Path: TK2MSFTNGHUB02.phx.gbl
<<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:27391
<<NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
<<
<<Hi Andrew,
<<
<<Thanks for updating.
<<
<<I am sorry to know the problem still exists after you reinstalled the
<<companyweb. I am sorry for the inconvenience to you and will try my best
<to
<<help you.
<<
<<By now we did the following:
<<
<<1. Reinstalled Intranet component.
<<2.Reinstalled companyweb.
<<
<<After the reinstallation of companyweb, the settings in IIS may have
<<changed, at this point, please kindly help me collect the following
<<information again. Thanks for your time and understanding.
<<
<<1. Collect IIS Log:
<<
<<1) On Exchange Server, open IIS MMC, right click Default Web Site and
then
<<click Properties.
<<2) Click Website tab and then check Enable logging
<<3) Stop the Default Website and RENAME the existing IIS log files under
<<C:\WINDOWS\system32\LogFiles\W3SVC1.
<<4) Restart the Default Website and reproduce the problem, which will
<<generate new IIS log file with the exact error.
<<5) Go to the following folder on Exchange Server:
<<C:\WINDOWS\system32\LogFiles\W3SVC
<<
<<2.Collect IIS Metabase

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<<

<<1) On Exchange Server, install .NET Framework Version 1.1:

<<<http://www.microsoft.com/downloads/details.aspx?FamilyID=262d25e3-f589-484>

2

<-

<<8157-034d1e7cf3a3&DisplayLang=en.

<< 2) Install MBExplorer by installing IIS 6 Resource Kit Tools:

<<<http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C7>

3

<-

<<B628-ADE629C89499&displaylang=en.

<<3) Once it is installed, access it from Start, Programs, IIS Resources,

<<Metabase Explorer.

<<4) In the left pane, right click "LM" (under your server computer name)

<<to choose "Export to file", and then save it as IIS.mbk.

<<5) Compress this mbk file and send it to me for analysis. Please let me

<<know the password if you set on this iis mbk file.

<<

<<MPS Report

<<

<<1) Download MPS report tool from:

<<<http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0b>

d

<9

<<15706/MPSRPT_SETUPPerf.EXE

<<2) Run the MPSRPT_SETUPPerf.exe on the server box.

<<3) Wait for 10~15 minutes.

<<4) Open Windows explorer, navigate to

<<%SYSTEMROOT%\MPSReports\Setup\Reports\cab\

<<5) Send the .cab file to us.

<<

<<Please send to information to v-robelt@xxxxxxxxxxxxxx with subject:

<<38375622-SBS 2003, lost companyweb.

<<

<<I am looking forward to hear from you.

<<

<<If you need further assistance, please don't hesitate to let me know.

<<

<<Best regards,

<<

<<Robert Li(MSFT)

<<

<<Microsoft CSS Online Newsgroup Support

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<<Get Secure! - www.microsoft.com/security

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<<

<<=====

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<<<X-Tomcat-ID: 184735893

<<<References: <1174233874.961396.193450@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<pNiH2AgaHHA.4084@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<1174321498.501874.210770@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<4T9ibOpaHHA.1176@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<nqotEZtaHHA.1028@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<1F7E90D4-42BD-493B-958F-46811BC57FE7@xxxxxxxxxxxxxxxx>

<<<#ru4Xo6aHHA.1784@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<4BFD0C7C-2E3F-4549-8E88-0F6FDB81E9F1@xxxxxxxxxxxxxxxx>

<<<qAOXL3FbHHA.3820@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<MIME-Version: 1.0

<<<Content-Type: text/plain

<<<Content-Transfer-Encoding: 7bit

<<<From: v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])

<<<Organization: Microsoft

<<<Date: Mon, 26 Mar 2007 11:58:44 GMT

<<<Subject: Re: SBS 2003, lost companyweb

<<<X-Tomcat-NG: microsoft.public.windows.server.sbs

<<<Message-ID: <5grwf45bHHA.296@xxxxxxxxxxxxxxxxxxxxxxxx>

<<<Newsgroups: microsoft.public.windows.server.sbs

<<<Lines: 549

<<<Path: TK2MSFTNGHUB02.phx.gbl

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<<<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:25394
<<<NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122
<<<
<<<Hi,
<<<
<<<Thanks for updating.
<<<
<<<I am sorry for the delay due to the weekend.
<<<
<<<I am sorry to hear that this issue still persists after you reinstalled
<<the
<<<Intranet component. The problem may be more complex and time-consuming,
<<<thanks for your understanding and patience. My colleagues and I will try
<<<our best to help you.
<<<
<<<When you visit companyweb, you get the following information:
<<<
<<<Server Error in '/' Application.
<<<_____

<<<The resource cannot be found.
<<<Description: HTTP 404. The resource you are looking for (or one of its
<<<dependencies) could have been removed, had its name changed, or is
<<<temporarily unavailable. Please review the following URL and make sure
<<that
<<<it is spelled correctly.
<<<
<<<Requested Url: /_layouts/1033/settings.aspx
<<<
<<<Based on my experience, the problem may occur when IIS is incorrectly
<<<configured or SharePoint problem:
<<<
<<<Please let me know the following information:
<<<
<<<1. When you visit companyweb from SBS 2003 server, will the same issue
<<<occur?
<<<
<<<Please kindly help me collect the IIS Log and IIS Metabase and I will
<<check
<<<to make sure they are correctly configured.
<<<
<<<1. Collect IIS Log:
<<<
<<<1) On Exchange Server, open IIS MMC, right click Default Web Site and
<then
<<<click Properties.
<<<2) Click Website tab and then check Enable logging
<<<3) Stop the Default Website and RENAME the existing IIS log files under
<<<C:\WINDOWS\system32\LogFiles\W3SVC1.
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Re: SBS 2003, lost companyweb

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<<<
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<<<1) On Exchange Server, install .NET Framework Version 1.1:
<<<<http://www.microsoft.com/downloads/details.aspx?FamilyID=262d25e3-f589-4844-2187-034d1e7cf3a3&DisplayLang=en>.
<<< 2) Install MBExplorer by installing IIS 6 Resource Kit Tools:
<<<<http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C71-B628-ADE629C89499&displaylang=en>.
<<<3) Once it is installed, access it from Start, Programs, IIS Resources, Metabase Explorer.
<<<4) In the left pane, right click "LM" (under your server computer name) to choose "Export to file", and then save it as IIS.mbk.
<<<5) Compress this mbk file and send it to me for analysis. Please let me know the password if you set on this iis mbk file.
<<<
<<<Please send to information to v-robelt@xxxxxxxxxxxxx with subject: 38375622-SBS 2003, lost companyweb.
<<<
<<<I am looking forward to hear from you.
<<<
<<<If you need further assistance, please don't hesitate to let me know.
<<<
<<<
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<<<<X-Tomcat-ID: 146086033

<<<<References: <1174233874.961396.193450@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<<pNiH2AgaHHA.4084@xxxxxxxxxxxxxxxxxxxxxxxx>

<<<<1174321498.501874.210770@xxxxxxxxxxxxxxxxxxxxxxxx>

<<<<4T9ibOpaHHA.1176@xxxxxxxxxxxxxxxx>

<<<<nqotEZtaHHA.1028@xxxxxxxxxxxxxxxx>

<<<<1F7E90D4-42BD-493B-958F-46811BC57FE7@xxxxxxxx>

<<<<#ru4Xo6aHHA.1784@xxxxxxxxxxxxxxxx>

<<<<4BFD0C7C-2E3F-4549-8E88-0F6FDB81E9F1@xxxxxxxx>

<<<<MIME-Version: 1.0

<<<<Content-Type: text/plain

<<<<Content-Transfer-Encoding: 7bit

<<<<From: v-roboli@xxxxxxxxxxxxxxxx (Robert Li [MSFT])

<<<<Organization: Microsoft

<<<<Date: Thu, 22 Mar 2007 08:40:44 GMT

<<<<Subject: Re: SBS 2003, lost companyweb

<<<<X-Tomcat-NG: microsoft.public.windows.server.sbs

<<<<Message-ID: <qAOXL3FbHHA.3820@xxxxxxxxxxxxxxxx>

<<<<Newsgroups: microsoft.public.windows.server.sbs

<<<<Lines: 408

<<<<Path: TK2MSFTNGHUB02.phx.gbl

<<<<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:24531

<<<<NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182

<<<<

<<<<Hi,

<<<<

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<<<<Thanks for updating.
<<<<
<<<<I studied the screen shots you sent to me, please take the following
<<steps
<<<<to see if the problem can be resolved:
<<<<
<<<<For the third message "The Directory Services Restore Modes password
<will
<<<<be synchronized with the built-in administrator account password." I
<<<<believe its only warning and the installation will pass that.
<<<<
<<<<Step 1: The error shows that the computer is running an unsupported
<<<<version
<<<<of SharePoint services. I find you installed the update for Windows
<<<<SharePoint Services (KB924881): STS. Please temporarily remove it and
<see
<<<<if the installation can continue.
<<<<
<<<<Step 2: If the problem persists, please remove the WSS 2.0 SP2 and
<check
<<<<again.
<<<<
<<<<Note: The SBS 2003 SP1 installs WSS 2.0 SP1. The SBS 2003 R2 installs
<WSS
<<<<2.0 SP2.
<<<<
<<<<If other different error appears, please make a screen shot and send to
<<<<me.
<<<<Thanks for your time.
<<<<
<<<<Hope the information helps.
<<<<
<<<<I am looking forward to hear from you.
<<<<
<<<<If you need further assistance, please don't hesitate to let me know.
<<<<
<<<<
<<<<Best regards,
<<<<
<<<<Robert Li(MSFT)
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<<<<
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<<<<-----

<<<<<Thread-Topic: SBS 2003, lost companyweb

<<<<<thread-index: Acdr4cWrZp2Wqi4YTbCr90PUhd9T+Q==

<<<<<X-WBNR-Posting-Host: 199.181.165.28

<<<<<From: =?Utf-8?B?bW9zc2JhY2s=? <mossback@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<<<References: <1174233874.961396.193450@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<<<pNiH2AgaHHA.4084@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<<<1174321498.501874.210770@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<<<4T9ibOpaHHA.1176@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<<<nqotEZtaHHA.1028@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<<<1F7E90D4-42BD-493B-958F-46811BC57FE7@xxxxxxxxxxxxxx>

<<<<<#ru4Xo6aHHA.1784@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<<<Subject: Re: SBS 2003, lost companyweb

<<<<<Date: Wed, 21 Mar 2007 10:53:03 -0700

<<<<<Lines: 308

<<<<<Message-ID: <4BFD0C7C-2E3F-4549-8E88-0F6FDB81E9F1@xxxxxxxxxxxxxx>

<<<<<MIME-Version: 1.0

<<<<<Content-Type: text/plain;

<<<<< charset="Utf-8"

<<<<<Content-Transfer-Encoding: 7bit

<<<<<X-Newsreader: Microsoft CDO for Windows 2000

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<<<<<Content-Class: urn:content-classes:message
<<<<<Importance: normal
<<<<<Priority: normal
<<<<<X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
<<<<<Newsgroups: microsoft.public.windows.server.sbs
<<<<<Path: TK2MSFTNGHUB02.phx.gbl
<<<<<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:24359
<<<<<NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
<<<<<X-Tomcat-NG: microsoft.public.windows.server.sbs
<<<<<
<<<<<I have sent you two screen captures one of the error and one of add
<<<remove
<<<<<programs so you can see what's installed WSS wise. It's WSS 2.0 with
<SP2
<<<<<and
<<<<<one additoinal hotfix.
<<<<<
<<<<<Andrew
<<<<<
<<<<<"Robert Li [MSFT]" wrote:
<<<<<
<<<<<◇ Hi,
<<<<<◇
<<<<<◇ Thanks for updating.
<<<<<◇
<<<<<◇ I know that you received the error:
<<<<<◇
<<<<<◇ "This computer is running an unsupported version of SharePoint
<<<<Services."
<<<<<◇
<<<<<◇ "The Directory Services Restore Modes passworkd will be synchronized
<<<<<with
<<<<<◇ the built-in administrator account password."
<<<<<◇
<<<<<◇ Did they appear when you repair the component? Did the message
<<<<<◇ "Domain_name.local is the name of the local domain" reappear?
<<<<<◇
<<<<<◇ If you have WSS 3.0 installed, please try to uninstall it and
<<reinstall
<<<<WSS
<<<<<◇ 2.0.
<<<<<◇
<<<<<◇ For more information, please refer to:
<<<<<◇
<<<<<◇ Removing WSS 3.0 Companyweb Upgrade – Restoring WSS 2.0 on SBS 2003:
<<<<<◇
<<<<<<http://blogs.technet.com/edwalt/archive/2006/11/29/removing-wss-3-0-comp>
a
<n
<y
<<w

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<<<<<> eb-upgrade-restoring-wss-2-0-on-sbs-2003.aspx
<<<<<>
<<<<<> In SBS 2003 the Directory Services Restore Modes password and Domain
<<<<<> Administrator password are the same.
<<<<<>
<<<<<> I am sorry for the inconvenience to you for being unable to send
<<e-mail
<<<<<to
<<<<<> me. I created a workspace for you to upload the files.
<<<<<>
<<<<<>
<<<<<<<https://sftus.one.microsoft.com/choosetransfer.aspx?key=13a26125-4c4c-4b77-54f-1578a399b07c>
<<<<<>
<<<<<> Password: 0[U11K\$6c8
<<<<<>
<<<<<> I am looking forward to hear from you.
<<<<<>
<<<<<> If you need further assistance, please don't hesitate to let me know.
<<<<<>
<<<<<>
<<<<<> Best regards,
<<<<<>
<<<<<> Robert Li(MSFT)
<<<<<>
<<<<<> Microsoft CSS Online Newsgroup Support
<<<<<>
<<<<<> Get Secure! – www.microsoft.com/security
<<<<<>
<<<<<> =====
<<<<<>
<<<<<> This newsgroup only focuses on SBS technical issues. If you have
<<<issues
<<<<<> regarding other Microsoft products, you'd better post in the
<<<<<corresponding
<<<<<> newsgroups so that they can be resolved in an efficient and timely
<<<<<manner.
<<<<<> You can locate the newsgroup here:
<<<<<> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
<<<<<>
<<<<<> When opening a new thread via the web interface, we recommend you
<<<check
<<<<<the
<<<<<> "Notify me of replies" box to receive e-mail notifications when
there
<<<<<are
<<<<<> any updates in your thread. When responding to posts via your

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<<<<newsreader,
<<<<<> please "Reply to Group" so that others may learn and benefit from
<your
<<<<<> issue.
<<<<<>
<<<<<> Microsoft engineers can only focus on one issue per thread. Although
<<we
<<<<<> provide other information for your reference, we recommend you post
<<<<<> different incidents in different threads to keep the thread clean.

In

<<<<<doing
<<<<<> so, it will ensure your issues are resolved in a timely manner.
<<<<<>
<<<<<> For urgent issues, you may want to contact Microsoft CSS directly.
<<<<<Please
<<<<<> check <http://support.microsoft.com> for regional support phone
numbers.
<<<<<>
<<<<<> Any input or comments in this thread are highly appreciated.

<<<<<>

<<<<<> =====

<<<<<>

<<<<<> This posting is provided "AS IS" with no warranties, and confers no
<<<<<rights.

<<<<<>

<<<<<> -----

<<<<<> <Thread-Topic: SBS 2003, lost companyweb
<<<<<> <thread-index: AcdrPIYxM9odMwwYQtiyMQsf3sOCIQ==
<<<<<> <X-WBNR-Posting-Host: 199.181.165.28
<<<<<> <From: =?Utf-8?B?bW9zc2JhY2s=?= <mossback@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <References:
<1174233874.961396.193450@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <pNiH2AgaHHA.4084@xxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <1174321498.501874.210770@xxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <4T9ibOpaHHA.1176@xxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <nqotEZtaHHA.1028@xxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <Subject: Re: SBS 2003, lost companyweb
<<<<<> <Date: Tue, 20 Mar 2007 15:23:08 -0700
<<<<<> <Lines: 309
<<<<<> <Message-ID: <1F7E90D4-42BD-493B-958F-46811BC57FE7@xxxxxxxxxxxx>
<<<<<> <MIME-Version: 1.0
<<<<<> <Content-Type: text/plain;
<<<<<> < charset="Utf-8"
<<<<<> <Content-Transfer-Encoding: 7bit
<<<<<> <X-Newsreader: Microsoft CDO for Windows 2000
<<<<<> <Content-Class: urn:content-classes:message
<<<<<> <Importance: normal
<<<<<> <Priority: normal
<<<<<> <X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
<<<<<> <Newsgroups: microsoft.public.windows.server.sbs
<<<<<> <Path: TK2MSFTNGHUB02.phx.gbl

Re: SBS 2003, lost companyweb

Re: SBS 2003, lost companyweb

<<<<<< <Xref: TK2MSFTNGHUB02.phx.gbl
<microsoft.public.windows.server.sbs:24134
<<<<<< <NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
<<<<<< <X-Tomcat-NG: microsoft.public.windows.server.sbs
<<<<<< <
<<<<<< <I have tried to email you the screen capture of the errors that I
am
<<<<<<now
<<<<<< <getting but spam blocking is keeping my email from arriving.
<<<<<< <
<<<<<< <Here is what I am getting now:
<<<<<< <
<<<<<< <This computer is running an unsupported version of SharePoint
<<<<<<Services.
<<<<<< <
<<<<<< <The Directory Services Restore Modes password will be synchronized
<<<<<<with
<<<<<< the
<<<<<< <built-in administrator account password.
<<<<<< <
<<<<<< <Can I remark the CheckSharePoint in the setup.sdb?
<<<<<< <
<<<<<< <It shows that sharepoint 2.0 is installed in the add remove control
<<<<<<panel.
<<<<<< <
<<<<<< <Thanks
<<<<<< <
<<<<<< <
<<<<<< <
<<<<<< <"Robert Li [MSFT]" wrote:
<<<<<< <
<<<<<< < Hi Andrew,
<<<<<< <
<<<<<< < Thanks for updating.
<<<<<< <
<<<<<< < I researched your MPS Report, Please take the following steps to
<<<<<<see
<<<<<<if
<<<<<< the
<<<<<< < problem can be resolved:
<<<<<< <
<<<<<< < When you run Change/Remove Windows Small Business Server 2003
<<<<<<component,
<<<<<< < you receive an error message that is similar to the following,
<<<<<<where
<<<<<< < Domain_name.local is the name of the local domain:
<<<<<< < This server has a trust relationship with Domain_name.local.
<<<<<< <
<<<<<< < This problem occurs when the following conditions are true:
<<<<<< <
<<<<<< < 1. The original Windows SBS installation was preinstalled by an

Re: SBS 2003, lost companyweb

<OEM.

<<<<<> <> 2. The domain on which Windows SBS is installed has a second
<domain

<<<<<> <> controller.

<<<<<> <>

<<<<<> <> To resolve this:

<<<<<> <>

<<<<<> <> Method 1: Bypass the trust check

<<<<<> <>

<<<<<> <> 1. Start Change/Remove Windows Small Business Server 2003.

<<<<<> <> 2. Cancel the setup process.

<<<<<> <> 3. Locate the Sit xxxx .tmp folder in the system temp folder

<<<<<> <> (%temp%).

<<<<<> <>

<<<<<> <> Note The xxxx placeholder represents a random number that is

<<<<<> <> generated

<<<<<> <> by

<<<<<> <> Setup.

<<<<<> <> 4. In the Sit xxxx .tmp folder, use Notepad to open the

Setup.sdb

<<<<<> <> file.

<<<<<> <>

<<<<<> <> 5. In the Setup.sdb file, comment the trust check line by typing

<a

<<<<<> <> semicolon at the start of the line.

<<<<<> <> 6. Save the file, and then quit Notepad.

<<<<<> <> 7. Restart the Windows SBS integrated setup process from the Sit

<<<<<> <> xxxx

<<<<<> <> .tmp

<<<<<> <> folder.

<<<<<> <>

<<<<<> <> Method 2: Change the GUID on the replica domain controllers

<<<<<> <> 1. Change the permissions for the SECURITY hive. To do this,

<<follow

<<<<<> <> these

<<<<<> <> steps:

<<<<<> <>

<<<<<> <> a. Start Registry Editor, and then expand HKEY_LOCAL_MACHINE.

<<<<<> <> b. Under HKEY_LOCAL_MACHINE, right-click SECURITY, and then

click

<<<<<> <> Permissions.

<<<<<> <> c. Under Group or User Names, click Administrators. Under

<<<<<> <> Permissions

<<<<<> <> for

<<<<<> <> Administrators, click to select the Allow check box in the Full

<<<<<> <> Control

<<<<<> <> row, and then click OK.

<<<<<> <> d. Quit Registry Editor.

<<<<<> <>

<<<<<> <> 2. Find the Active Directory domain GUID. To do this, follow

<these

<<<<<> steps:
<<<<<> <>
<<<<<> <> a. On a domain controller on which the Windows Support Tools
<<<<<component
<<<<<> is
<<<<<> <> installed, open a command prompt.
<<<<<> <> b. Change to the following directory:
<<<<<> <> Drive_letter \Program Files\Support Tools
<<<<<> <> c. At the command prompt, type nltest/domain_trusts/all_trusts/v
<<<<<> <>
<<<<<and
<<<<<> <> then press ENTER.
<<<<<> <> d. From the output, record the domain GUID string. You can
locate
<<<<<the
<<<<<> <> domain GUID string in the line of output that starts with "Dom
<<<<<Guid."
<<<<<> <> For
<<<<<> <> example, the domain GUID string may appear as follows:
<<<<<> <> Dom Guid: 12345678-ABCD-EFGH-IJKL-MNOPQRSTUVWXYZ
<<<<<> <> e. In this example, record the registry entry as follows:
<<<<<> <> 78 56 34 12 CD AB GH EF IJ KL MN OP QR ST UV WX
<<<<<> <> f. Close the Command Prompt window.
<<<<<> <>
<<<<<> <> 3. On each domain controller, change the value of the following
<<<<<registry
<<<<<> <> entry to the value that you recorded in step 2e:
<<<<<> <> HKEY_LOCAL_MACHINE\SECURITY\Policy\PolDnDmG
<<<<<> <>
<<<<<> <> Important You must change this registry entry on all domain
<<<<<controllers.
<<<<<> <> Make a system state backup of all computers on which you will
make
<<<<<this
<<<<<> <> registry change. Verify that you have working backups. You must
<<<<<also
<<<<<> <> restart all domain controllers, member servers, and workstations
<<<<<after
<<<<<> <> you
<<<<<> <> make this registry change. Additionally, you must restart the
<<<<<member
<<<<<> <> servers and the workstations to receive the LSA GUID.
<<<<<> <> 4. In Registry Editor, change the permissions on the SECURITY
<<<<<hive
<<<<<back
<<<<<> <> to
<<<<<> <> their original settings.
<<<<<> <>
<<<<<> <> For more information, please refer to:
<<<<<> <>
<<<<<> <> 909639 Error message when you try to reinstall Windows SBS 2003

in

<<<<an

<<<<<<◇ ◇ existing domain: "This server has a trust relationship with

<<<<<<◇ ◇ <Domain_name.local>"

<<<<<<◇ ◇ <http://support.microsoft.com/default.aspx?scid=kb:EN-US:909639>

<<<<<<◇ ◇

<<<<<<◇ ◇ If the problem still exists, please kindly collect the Screen

shot

<<<<of

<<<<<<◇ the

<<<<<<◇ ◇ message when you cannot continue the reinstallation and send to

<<<<<<◇ ◇ v-robelt@xxxxxxxxxxxxxxx with subject: 38375622-SBS 2003, lost

<<<<<<◇ ◇ companyweb.

<<<<<<◇ ◇

<<<<<<◇ ◇ I am looking forward to hear from you.

<<<<<<◇ ◇

<<<<<<◇ ◇ If you need further assistance, please don't hesitate to let me

<<know.

<<<<<<◇ ◇

<<<<<<◇ ◇ Best regards,

<<<<<<◇ ◇

<<<<<<◇ ◇ Robert Li(MSFT)

<<<<<<◇ ◇

<<<<<<◇ ◇ Microsoft CSS Online Newsgroup Support

<<<<<<◇ ◇

<<<<<<◇ ◇ Get Secure! – www.microsoft.com/security

<<<<<<◇ ◇

<<<<<<◇ ◇ =====

<<<<<<◇ ◇

<<<<<<◇ ◇ This newsgroup only focuses on SBS technical issues. If you have

<<<<<<◇ ◇ issues

<<<<<<◇ ◇ regarding other Microsoft products, you'd better post in the

<<<<<<◇ ◇ corresponding

<<<<<<◇ ◇ newsgroups so that they can be resolved in an efficient and

timely

<<<<<<◇ ◇ manner.

<<<<<<◇ ◇ You can locate the newsgroup here:

<<<<<<◇ ◇ <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

<<<<<<◇ ◇

<<<<<<◇ ◇ When opening a new thread via the web interface, we recommend you

<<<<<<◇ ◇ check

<<<<<<◇ ◇ the

<<<<<<◇ ◇ "Notify me of replies" box to receive e-mail notifications when

<<<<<<◇ ◇ there

<<<<<<◇ ◇ are

<<<<<<◇ ◇ any updates in your thread. When responding to posts via your

<<<<<<◇ ◇ newsreader,

<<<<<<◇ ◇ please "Reply to Group" so that others may learn and benefit from

<<<<<<◇ ◇ your

<<<<<<◇ ◇ issue.

<<<<<<◇ ◇

Re: SBS 2003, lost companyweb

<<<<<> <> Microsoft engineers can only focus on one issue per thread.
<<Although
<<<<we
<<<<<> <> provide other information for your reference, we recommend you
<post
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clean.
<<<<In
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<<<<<> <> so, it will ensure your issues are resolved in a timely manner.
<<<<<> <>
<<<<<> <> For urgent issues, you may want to contact Microsoft CSS
directly.
<<<<<> Please
<<<<<> <> check <http://support.microsoft.com> for regional support phone
<<<<numbers.
<<<<<> <>
<<<<<> <> Any input or comments in this thread are highly appreciated.
<<<<<> <>
<<<<<> <> =====
<<<<<> <>
<<<<<> <> This posting is provided "AS IS" with no warranties, and confers
<no
<<<<<> rights.
<<<<<> <>
<<<<<> <> -----
<<<<<> <> <X-Tomcat-ID: 36411535
<<<<<> <> <References:
<<<<<> <> <<<<1174233874.961396.193450@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <> <<<<1174321498.501874.210770@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <> <MIME-Version: 1.0
<<<<<> <> <Content-Type: text/plain
<<<<<> <> <Content-Transfer-Encoding: 7bit
<<<<<> <> <From: v-robeli@xxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
<<<<<> <> <Organization: Microsoft
<<<<<> <> <Date: Tue, 20 Mar 2007 02:00:56 GMT
<<<<<> <> <Subject: Re: SBS 2003, lost companyweb
<<<<<> <> <X-Tomcat-NG: microsoft.public.windows.server.sbs
<<<<<> <> <Message-ID: <4T9ibOpaHHA.1176@xxxxxxxxxxxxxxxxxxxxxxxx>
<<<<<> <> <Newsgroups: microsoft.public.windows.server.sbs
<<<<<> <> <Lines: 136
<<<<<> <> <Path: TK2MSFTNGHUB02.phx.gbl
<<<<<> <> <Xref: TK2MSFTNGHUB02.phx.gbl
<<<<<> <> <<<<microsoft.public.windows.server.sbs:23921
<<<<<> <> <NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122
<<<<<> <> <
<<<<<> <> <Hi Andrew,
<<<<<> <> <
<<<<<> <> <Thanks for updating.
<<<<<> <> <
<<<<<> <> <Please feel free to take your time to try these suggestions, if

Re: SBS 2003, lost companyweb

