

Re: IIS logs for Exchange/OMA Access

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg00044.html>

- *From:* "Adrian Marsh (NNTP)" <adrian.marsh@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 01 Apr 2007 11:38:46 +0100
-

Hi Robert

I can access the basic /mobileadmin www pages. But after I enter the name of a user I want to administer in the Remote Device Wipe page, then I get that error.

/mobileadmin has:

- No anonymous
- No integrated windows auth
- Checked Basic Authentication

When I first access, it asks me for credentials as expected. Only when I enter a search for a user it fails.

Also – did you receive my previous emails with the latest IIS logs? I still get sporadic 500 errors.

Adrian

Robert Li [MSFT] wrote:

Hi Adrian,

Thanks for updating.

We want administrators to be able to give permissions to other users to access the page if needed. Either the administrator or those users who have permission to view this page will be able to view the main page. The administrator will be required to enter their credentials before proceeding.

To give a user permission to access this page you can either go to IIS Manager. Right click on MobileAdmin virtual directory and click on Permissions and add the user you want to give permissions to. User need to have a Full Control on that folder

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Alternatively, you can go to <installDrive>\Program Files. Right click on "Microsoft Exchange ActiveSync Administration". Select Sharing and Security and go to Security Tab and add the user and select Full Control.

Hope above information helps.

If you need further assistance, please don't hesitate to let me know.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

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=====

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Any input or comments in this thread are highly appreciated.

=====

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<Date: Thu, 22 Mar 2007 17:57:55 +0000
<From: "Adrian Marsh (NNTP)" <adrian.marsh@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<User-Agent: Thunderbird 1.5.0.10 (Windows/20070221)
<MIME-Version: 1.0
<Newsgroups: microsoft.public.windows.server.sbs

Re: IIS logs for Exchange/OMA Access

<Subject: Re: IIS logs for Exchange/OMA Access
<References: <45BFCECF.7000806@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<VFC\$OpSRHHA.3792@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<#0CU3uURHHA.1016@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<p3U1AzfRHHA.196@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<u8Ck66sRHHA.5032@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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<KApXBeSSHHA.2268@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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<45CF6488.5060306@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<HfNoTb2THHA.3604@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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<F8Tt#AaWHHA.1540@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<45E768DF.2020101@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<VDEem9LXHHA.1540@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<45E875B3.1080500@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<iC7cD8KYHHA.544@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<45FEF2F3.7030901@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<4Em\$xdtaHHA.1028@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<In-Reply-To: <4Em\$xdtaHHA.1028@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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<Content-Transfer-Encoding: 8bit
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<Organization: Zen Internet
<NNTP-Posting-Host: 88.96.204.222
<X-Trace: 1174586276 prichard.zen.co.uk 22111 88.96.204.222:62941
<X-Complaints-To: abuse@xxxxxxxxxx
<Path:
TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS02.phx.gbl!newsfeed0
0.sul.t-online.de!t-online.de!newsfeed.freenet.de!border2.nntp.ams.giganews.
com!nntp.giganews.com!dedekind.zen.co.uk!zen.net.uk!demorgan.zen.co.uk!prich
ard.zen.co.uk.POSTED!not-for-mail
<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:24681
<X-Tomcat-NG: microsoft.public.windows.server.sbs
<
<Hi Robert,
<
<As I collect this data, can you tell me how the permissions change if
<you use MobileAdmin? Now when I go the the Wipe section of
</MobileAdmin, I get the below message. I think this was one of the
<changes I had to make to permissions:
<
<
<Server Error in '/MobileAdmin' Application.
<-----
<
<Runtime Error
<Description: An application error occurred on the server. The current
<custom error settings for this application prevent the details of the

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<application error from being viewed remotely (for security reasons). It
<could, however, be viewed by browsers running on the local server machine.

<
<Thanks,
<
<Adrian

<
<
<
<
<Robert Li [MSFT] wrote:

<> Hi Adrian,
<>
<> Thanks for updating.
<>
<> Please take your time collect the information and send to me.
<>
<> I am looking forward to hear from you.
<>
<> Have a nice day.
<>
<> Best regards,

<>
<> Robert Li(MSFT)
<>
<> Microsoft CSS Online Newsgroup Support
<>
<> Get Secure! – www.microsoft.com/security

<> =====
<>

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Re: IIS logs for Exchange/OMA Access

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◇ Any input or comments in this thread are highly appreciated.

◇

◇ =====

◇

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◇

◇ -----

◇ <Message-ID: <45FEF2F3.7030901@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <Date: Mon, 19 Mar 2007 20:30:43 +0000

◇ <From: "Adrian Marsh (NNTP)" <adrian.marsh@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <User-Agent: Thunderbird 1.5.0.10 (Windows/20070221)

◇ <MIME-Version: 1.0

◇ <Subject: Re: IIS logs for Exchange/OMA Access

◇ <References: <45BFCECF.7000806@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <VFC\$OpSRHHA.3792@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <#0CU3uURHHA.1016@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <p3U1AzfRHHA.196@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <u8Ck66sRHHA.5032@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <45C5D606.5030305@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <KApXBeSSHHA.2268@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <Uzh#iDZSHHA.4068@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <45CF6488.5060306@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <HfNoTb2THHA.3604@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <#1cy0KBVHHA.3592@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <F8Tt#AaWHHA.1540@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <45E768DF.2020101@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <VDEem9LXHHA.1540@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <45E875B3.1080500@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <iC7cD8KYHHA.544@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <In-Reply-To: <iC7cD8KYHHA.544@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ <Content-Type: text/plain; charset=ISO-8859-1

◇ <Content-Transfer-Encoding: 8bit

◇ <X-Antivirus: avast! (VPS 000725-1, 19/03/2007), Outbound message

◇ <X-Antivirus-Status: Clean

◇ <Newsgroups: microsoft.public.windows.server.sbs

◇ <NNTP-Posting-Host: 213-162-121-253.adrian080.adsl.metronet.co.uk

◇ 213.162.121.253

◇ <Lines: 1

◇ <Path:

TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl

◇ <Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:23851

◇ <X-Tomcat-NG: microsoft.public.windows.server.sbs

◇ <

◇ <Hi Robert,

Re: IIS logs for Exchange/OMA Access

<<
<<I've not forgotten about this... In fact I'll email you the latest IIS
<<logs tomorrow, as I still get quite a few 500 messages..
<<
<<Adrian
<<
<<Robert Li [MSFT] wrote:
<< Hi Adrian,
<<
<< Thanks for updating.
<<
<< I am sorry for the delay for being out of office.
<<
<< Based on my research, the pst file contains the information such as
<< Calendar, Contacts, Drafts and so on. This file doesn't contain the
<< Exchange Attributes information. So when you import the pst file,
this
<< will
<< not copy the corrupted Exchange attributes.
<<
<< Please take your time to take my suggestions.
<<
<< If you need further assistance, please don't hesitate to let me know.
<<
<< Best regards,
<<
<< Robert Li(MSFT)
<<
<< Microsoft CSS Online Newsgroup Support
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<< Get Secure! – www.microsoft.com/security
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your

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<< so, it will ensure your issues are resolved in a timely manner.

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<< -----

<< <Message-ID: <45E875B3.1080500@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <Date: Fri, 02 Mar 2007 19:06:27 +0000

<< <From: "Adrian Marsh (NNTP)" <adrian.marsh@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <User-Agent: Thunderbird 1.5.0.9 (Windows/20061207)

<< <MIME-Version: 1.0

<< <Subject: Re: IIS logs for Exchange/OMA Access

<< <References: <45BFCECF.7000806@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <VFC\$OpSRHHA.3792@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <#0CU3uURHHA.1016@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <p3U1AzfRHHA.196@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <u8Ck66sRHHA.5032@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <45C5D606.5030305@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <KApXBeSSHHA.2268@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <Uzh#iDZSHHA.4068@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

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<< <HfNoTb2THHA.3604@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <#1cy0KBVHHA.3592@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <F8Tt#AaWHHA.1540@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <45E768DF.2020101@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <VDEem9LXHHA.1540@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <In-Reply-To: <VDEem9LXHHA.1540@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<< <Content-Type: text/plain; charset=ISO-8859-1

<< <Content-Transfer-Encoding: 8bit

<< <X-Antivirus: avast! (VPS 000721-0, 02/03/2007), Outbound message

<< <X-Antivirus-Status: Clean

<< <Newsgroups: microsoft.public.windows.server.sbs

<< <NNTP-Posting-Host: 213-162-121-253.adrian080.adsl.metronet.co.uk

<< 213.162.121.253

<< <Lines: 1

Re: IIS logs for Exchange/OMA Access

<< <Path:
TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl
<< <Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.windows.server.sbs:20640
<< <X-Tomcat-NG: microsoft.public.windows.server.sbs
<< <
<< <Hi Robert,
<< <
<< <Obviously this route means that I have to take the users mobile away
for
<< <several hours (even a day or two). And even if I'm able to move the
<< <data out to a .pst, and back again – how do I know that the
attribute
<< <won't just be copied and put back?
<< <
<< <Adrian
<< <
<< <Robert Li [MSFT] wrote:
<<< <Hi Adrian,
<<< <
<<< <Thanks for updating.
<<< <
<<< <From the post, I know that you receive the Event ID: 3005 for one
<< <user.
<<< <According to the current situation, please take the following
<<< <troubleshooting steps:
<<< <
<<< <Step 1: Please create a new mail-enabled user account, and then
use
<< <the
<<< <problematic device to access this new mailbox. If the issue
<< <disappears,
<< <the
<<< <issue obviously happens due to corrupt Exchange attribute of
original
<<< <specific user accounts.
<<< <
<<< <To trouble shooting this, we could follow the steps below to
export
<< <all
<< <the
<<< <information in the mailbox of user account as .PST file, then
remove
<<< <Exchange attribute of problematic user object, and create a new
<< <mailbox,
<< <at
<<< <last we can import .PST mails to the new mailbox. In the process,
<< <please
<<< <rest assured that we can recover a regular mailbox without any
loss
<< <in

Re: IIS logs for Exchange/OMA Access

- ◇ ◇ the
- ◇ ◇ ◇ content.
- ◇ ◇ ◇
- ◇ ◇ ◇ 1. In Outlook, Export all mails in Mailbox as .PST file.
- ◇ ◇ ◇
- ◇ ◇ ◇ Please follow the instruction below (Section: Exporting Personal
- ◇ Folder
- ◇ ◇ ◇ Data) to export all mails in the mailbox as .PST file.
- ◇ ◇ ◇
- ◇ ◇ ◇ 287070 OL2002: How to Back Up, Restore, or Move Outlook Data
- ◇ ◇ ◇ <http://support.microsoft.com/?id=287070>
- ◇ ◇ ◇
- ◇ ◇ ◇ Please note the article is also applied to Outlook 2003.
- ◇ ◇ ◇
- ◇ ◇ ◇ 2. Remove the Exchange Attribute for problematic user with corrupt
- ◇ ◇ Exchange
- ◇ ◇ ◇ Attribute.
- ◇ ◇ ◇
- ◇ ◇ ◇ 1). In Exchange 2003 computer, launch Active Directory Users and
- ◇ ◇ Computers.
- ◇ ◇ ◇ 2). In the Users Container, right click the user with corrupt
- ◇ attribute,
- ◇ ◇ ◇ click Exchange Task.
- ◇ ◇ ◇ 3). Click Remove Exchange Attribute and click Next to finish the
- ◇ process.
- ◇ ◇ ◇
- ◇ ◇ ◇ 3. Run Cleanup Agent
- ◇ ◇ ◇
- ◇ ◇ ◇ 1). In Exchange 2003 computer, launch Exchange System Manager.
- ◇ ◇ ◇ 2). Expand the mailbox store where the problematic mailbox
- located,
- ◇ ◇ right
- ◇ ◇ ◇ click the mailboxes container, select Run Cleanup Agent.
- ◇ ◇ ◇ 3). Then you will see the problematic mailbox with a red X.
- ◇ ◇ ◇
- ◇ ◇ ◇ 4. Create a new mailbox for the user.
- ◇ ◇ ◇
- ◇ ◇ ◇ 1). In Exchange 2003 computer, launch Active Directory Users and
- ◇ ◇ Computers.
- ◇ ◇ ◇ 2). In the Users Container, right click the user with corrupt
- ◇ attribute,
- ◇ ◇ ◇ click Exchange Task.
- ◇ ◇ ◇ 3). Click Create a new Mailbox and select Mailbox Store for the
- new
- ◇ ◇ ◇ mailbox, click Next to finish the process.
- ◇ ◇ ◇
- ◇ ◇ ◇ 5. After that, access mailbox by ActiveSync again and verify
- whether
- ◇ the
- ◇ ◇ ◇ issue disappears. If the issue disappears, you can create a new
- user

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<<< profile as the instruction in the following article, and follow
< article

<<< 287070 above to import the PST file in Outlook.

<<<

<<< 829918 How to create a new e-mail profile in Outlook 2003

<<< <http://support.microsoft.com/?id=829918>

<<<

<<< If you need further assistance, please don't hesitate to let me
know.

<<<

<<<

<<< Best regards,

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◇ ◇ ◇ <User-Agent: Thunderbird 1.5.0.9 (Windows/20061207)
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◇ ◇ ◇ <Subject: Re: IIS logs for Exchange/OMA Access
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◇ ◇ ◇ <45CF6488.5060306@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ <HfNoTb2THHA.3604@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ <#1cy0KBVHHA.3592@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ <F8Tt#AaWHHA.1540@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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◇ ◇ ◇ <NNTP-Posting-Host: 213-162-121-253.adrian080.adsl.metronet.co.uk
◇ ◇ ◇ 213.162.121.253
◇ ◇ ◇ <Lines: 1
◇ ◇ ◇ <Path:
◇ TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP03.phx.gbl
◇ ◇ ◇ <Xref: TK2MSFTNGHUB02.phx.gbl
◇ microsoft.public.windows.server.sbs:20430
◇ ◇ ◇ <X-Tomcat-NG: microsoft.public.windows.server.sbs
◇ ◇ ◇ <
◇ ◇ ◇ <Hi Robert,
◇ ◇ ◇ <
◇ ◇ ◇ <The only difference I could see was "anonymous" access on /Exadmin

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<<<<
<<<<< I restarted IIS and have requested the users to tell me if they
have
<<<<< issues.
<<<<<
<<<<< However, immediately I see a 3005 error in the event log for one
<<<<< user.
<<<<< The error says I should check the users mailbox is ok.. I know
this
<<<<< particular user has 2000+ contacts in his contact list, and I
wonder
<<<<< if
<<<<< some of these contacts may cause this error – is this possible?
<<<<<
<<<<<
<<<<< I should have some more feedback tomorrow, and I'll email any new
<<<<< logs
<<<<< if required.
<<<<<
<<<<< Thanks,
<<<<<
<<<<< Adrian
<<<<<
<<<<< Robert Li [MSFT] wrote:
<<<<<< Hi Adrian,
<<<<<<
<<<<<< Thanks for updating.
<<<<<<
<<<<<< I am sorry for the delay due to not in office for a few days.
<<<<<<
<<<<<< After researching the IIS MetaBase and logs, I found there are
<<<<<< some
<<<<<< difference in the virtual directory setting between your server
<<<<<< and
<<<<<< my
<<<<<< test
<<<<<< machine. The IIS status code 401 is caused by the
authentication
<<<<<< methods.
<<<<<< Please check the following:
<<<<<<
<<<<<< 1. Open IIS Manager
<<<<<< 2. Open properties of the following virtual directories.
<<<<<< 3. Select Directory Security tab
<<<<<< 4. Select Edit in Authentication and access control box. Check
the
<<<<<< following:
<<<<<<
<<<<<< /exchange-oma
<<<<<< Authentication Methods
<<<<<< Enabled Basic authentication

Re: IIS logs for Exchange/OMA Access

◇ ◇ ◇ ◇ Enabled Integrated Windows authentication
◇ ◇ ◇ ◇ Disabled anonymous access
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ /OMA virtual directory and Microsoft-Server-ActiveSync virtual
◇ ◇ directory:
◇ ◇ ◇ ◇ Authentication Methods
◇ ◇ ◇ ◇ Uncheck Enable anonymous access
◇ ◇ ◇ ◇ Uncheck Integrated Windows authentication
◇ ◇ ◇ ◇ Check Basic authentication
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ /Exchange
◇ ◇ ◇ ◇ Authentication Methods
◇ ◇ ◇ ◇ Enabled Basic authentication
◇ ◇ ◇ ◇ Enabled Integrated Windows authentication
◇ ◇ ◇ ◇ Disabled anonymous access
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ /Exadmin
◇ ◇ ◇ ◇ Authentication Methods
◇ ◇ ◇ ◇ Disabled Basic authentication
◇ ◇ ◇ ◇ Enable Integrated Windows authentication
◇ ◇ ◇ ◇ Disable anonymous access
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ /ExchWeb
◇ ◇ ◇ ◇ Authentication Methods
◇ ◇ ◇ ◇ Disabled Basic authentication
◇ ◇ ◇ ◇ Disabled Integrated Windows authentication
◇ ◇ ◇ ◇ Enable anonymous access
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ When please keep monitoring to see if the problem can be
resolved.
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ If you need further assistance, please don't hesitate to let me
◇ know.
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ Best regards,
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ Robert Li(MSFT)
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ Microsoft CSS Online Newsgroup Support
◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ Get Secure! – www.microsoft.com/security
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◇ ◇ ◇ ◇ corresponding
◇ ◇ ◇ ◇ newsgroups so that they can be resolved in an efficient and
timely

Re: IIS logs for Exchange/OMA Access

◇ ◇ ◇ manner.

◇ ◇ ◇ ◇ You can locate the newsgroup here:

◇ ◇ ◇ ◇

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ When opening a new thread via the web interface, we recommend you

◇ ◇ check

◇ ◇ ◇ the

◇ ◇ ◇ ◇ "Notify me of replies" box to receive e-mail notifications when there

◇ ◇ ◇ are

◇ ◇ ◇ ◇ any updates in your thread. When responding to posts via your newsreader,

◇ ◇ ◇ ◇ please "Reply to Group" so that others may learn and benefit from

◇ ◇ your

◇ ◇ ◇ ◇ issue.

◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ Microsoft engineers can only focus on one issue per thread.

◇ Although

◇ ◇ we

◇ ◇ ◇ ◇ provide other information for your reference, we recommend you post

◇ ◇ ◇ ◇ different incidents in different threads to keep the thread clean.

◇ In

◇ ◇ ◇ doing

◇ ◇ ◇ ◇ so, it will ensure your issues are resolved in a timely manner.

◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ For urgent issues, you may want to contact Microsoft CSS directly.

◇ ◇ ◇ Please

◇ ◇ ◇ ◇ check <http://support.microsoft.com> for regional support phone numbers.

◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ Any input or comments in this thread are highly appreciated.

◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ =====

◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ This posting is provided "AS IS" with no warranties, and confers

◇ no

◇ ◇ ◇ rights.

◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ -----

◇ ◇ ◇ ◇ <Date: Mon, 19 Feb 2007 10:42:51 +0000

◇ ◇ ◇ ◇ <From: "Adrian Marsh (NNTP)"

<adrian.marsh@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

◇ ◇ ◇ ◇ <User-Agent: Thunderbird 1.5.0.9 (Windows/20061207)

◇ ◇ ◇ ◇ <MIME-Version: 1.0

Re: IIS logs for Exchange/OMA Access

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◇ ◇ ◇ ◇ ◇ newsgroups so that they can be resolved in an efficient and
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◇ ◇ ◇ ◇ ◇ manner.
◇ ◇ ◇ ◇ ◇ You can locate the newsgroup here:
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◇ ◇ ◇ ◇ ◇
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◇ ◇ ◇ ◇ are
◇ ◇ ◇ ◇ ◇ any updates in your thread. When responding to posts via
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◇ ◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ ◇ Any input or comments in this thread are highly appreciated.

Re: IIS logs for Exchange/OMA Access

◇ ◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ ◇ =====
◇ ◇ ◇ ◇ ◇
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◇ ◇ no
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◇ ◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ ◇ -----
◇ ◇ ◇ ◇ ◇ <Message-ID: <45CF6488.5060306@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <Date: Sun, 11 Feb 2007 18:46:32 +0000
◇ ◇ ◇ ◇ ◇ <From: "Adrian Marsh (NNTP)"
◇ <adrian.marsh@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <User-Agent: Thunderbird 1.5.0.9 (Windows/20061207)
◇ ◇ ◇ ◇ ◇ <MIME-Version: 1.0
◇ ◇ ◇ ◇ ◇ <Subject: Re: IIS logs for Exchange/OMA Access
◇ ◇ ◇ ◇ ◇ <References: <45BFCECF.7000806@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <VFC\$OpSRHHA.3792@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <#0CU3uURHHA.1016@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <p3U1AzfRHHA.196@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <u8Ck66sRHHA.5032@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <45C5D606.5030305@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <KApXBeSSHHA.2268@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <Uzh#iDZSHHA.4068@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <In-Reply-To: <Uzh#iDZSHHA.4068@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ <Content-Type: text/plain; charset=ISO-8859-1
◇ ◇ ◇ ◇ ◇ <Content-Transfer-Encoding: 8bit
◇ ◇ ◇ ◇ ◇ <X-Antivirus: avast! (VPS 000712-6, 11/02/2007), Outbound
◇ message
◇ ◇ ◇ ◇ ◇ <X-Antivirus-Status: Clean
◇ ◇ ◇ ◇ ◇ <Newsgroups: microsoft.public.windows.server.sbs
◇ ◇ ◇ ◇ ◇ <NNTP-Posting-Host:
◇ 213-162-121-253.adrian080.adsl.metronet.co.uk
◇ ◇ ◇ ◇ ◇ 213.162.121.253
◇ ◇ ◇ ◇ ◇ <Lines: 1
◇ ◇ ◇ ◇ ◇ <Path:
◇ ◇ ◇
TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP03.phx.gbl
◇ ◇ ◇ ◇ ◇ <Xref: TK2MSFTNGHUB02.phx.gbl
◇ ◇ ◇ ◇ ◇ microsoft.public.windows.server.sbs:16324
◇ ◇ ◇ ◇ ◇ <X-Tomcat-NG: microsoft.public.windows.server.sbs
◇ ◇ ◇ ◇ ◇ <
◇ ◇ ◇ ◇ ◇ <Robert,
◇ ◇ ◇ ◇ ◇ <
◇ ◇ ◇ ◇ ◇ <I've not forgotten about this.. just haven't gotten to it
yet.
◇
◇ ◇ Hope
◇ ◇ ◇ to
◇ ◇ ◇ ◇ ◇ <email you some logs this week.
◇ ◇ ◇ ◇ ◇ <

Re: IIS logs for Exchange/OMA Access

<<<<<< <Adrian
<<<<<< <
<<<<<< <Robert Li [MSFT] wrote:
<<<<<< << Hi Adrian,
<<<<<< <<
<<<<<< << You can use the Mobile 5.0 successful but there are many
<< errors
<< in
<<<< the
<<<<<< IIS
<<<<<< log. Please give me your IISLog and IISMETABASE and I
will
<< have
<< a
<<<< check.
<<<<<< <<
<<<<<< << 1. Collect IIS Log:
<<<<<< << 1) On Exchange Server, open IIS MMC, right click Default
Web
<< Site
<<<< and
<<<<<< then
<<<<<< click Properties.
<<<<<< << 2) Click Website tab and then check Enable logging
<<<<<< << 3) Stop the Default Website and RENAME the existing IIS
log
<< files
<<<<<< under
<<<<<< << C:\WINDOWS\system32\LogFiles\W3SVC1.
<<<<<< << 4) Restart the Default Website and reproduce the problem,
<< which
<<<< will
<<<<<< << generate new IIS log file with the exact error.
<<<<<< << 5). Go to the following folder on Exchange Server:
<<<<<< << C:\WINDOWS\system32\LogFiles\W3SVC
<<<<<< <<
<<<<<< << 2. Collect IIS Metabase
<<<<<< << 1) On Exchange Server, install .NET Framework Version
1.1:
<<<<<< <<
<<<<<< <<
<<<<<< <<
<<<< <<
<<<< <<
<<
<<
<<
<http://www.microsoft.com/downloads/details.aspx?FamilyID=262d25e3-f589-4842-8157-034d1e7cf3a3&DisplayLang=en>
<<<<<< << 8157-034d1e7cf3a3&DisplayLang=en.
<<<<<< << 2) Install MBExplorer by installing IIS 6 Resource Kit
<< Tools:
<<<<<< <<
<<<<<< <<

Re: IIS logs for Exchange/OMA Access

◇ ◇ ◇ ◇
◇ ◇ ◇
◇ ◇
◇

[http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C73-](http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C73-B628-ADE629C89499&displaylang=en)

◇ ◇ ◇ ◇ ◇ ◇ ◇ B628-ADE629C89499&displaylang=en.
◇ ◇ ◇ ◇ ◇ ◇ ◇ 3) Once it is installed, access it from Start, Programs,

IIS

◇ ◇ ◇ ◇ ◇ Resources,
◇ ◇ ◇ ◇ ◇ ◇ ◇ Metabase Explorer.
◇ ◇ ◇ ◇ ◇ ◇ ◇ 4) In the left pane, right click "LM" (under your
server

◇ ◇ ◇ ◇ computer
◇ ◇ ◇ ◇ ◇ ◇ ◇ name)
◇ ◇ ◇ ◇ ◇ ◇ ◇ ◇ to choose "Export to file", and then save it as
IIS.mbk.

◇ ◇ ◇ ◇ ◇ ◇ ◇ ◇ 5) Compress this mbk file and send it to me for analysis.

◇ ◇ Please

◇ ◇ ◇ let

◇ ◇ ◇ ◇ me

◇ ◇ ◇ ◇ ◇ ◇ ◇ know the password if you set on this iis mbk file.

◇ ◇ ◇ ◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ ◇ ◇ ◇ Please send the information to v-robelt@xxxxxxxxxxxxxx
with

◇ ◇ ◇ subject:

◇ ◇ ◇ ◇ ◇ ◇ ◇ 37643242-IIS logs for Exchange/OMA Access.

◇ ◇ ◇ ◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ ◇ ◇ ◇ I am looking forward to here from you.

◇ ◇ ◇ ◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ ◇ ◇ ◇ Best regards,

◇ ◇ ◇ ◇ ◇ ◇ ◇

◇ ◇ ◇ ◇ ◇ ◇ ◇ Robert Li(MSFT)

◇ ◇ ◇ ◇ ◇ ◇ ◇

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◇ ◇ ◇ ◇ ◇ ◇ ◇ Get Secure! - www.microsoft.com/security

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◇ ◇ ◇ ◇ ◇ ◇ When opening a new thread via the web interface, we
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◇ ◇ ◇ In
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Re: IIS logs for Exchange/OMA Access

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◇ ◇ ◇ ◇ ◇ ◇
◇ ◇ ◇ ◇ ◇ ◇ -----
◇ ◇ ◇ ◇ ◇ ◇ <X-Tomcat-ID: 241735780
◇ ◇ ◇ ◇ ◇ ◇ <References: <45BFCECF.7000806@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ ◇ <VFC\$OpSRHHA.3792@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ ◇ <#0CU3uURHHA.1016@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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◇ ◇ ◇ ◇ ◇ ◇ <u8Ck66sRHHA.5032@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ ◇ <45C5D606.5030305@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ ◇ <MIME-Version: 1.0
◇ ◇ ◇ ◇ ◇ ◇ <Content-Type: text/plain
◇ ◇ ◇ ◇ ◇ ◇ <Content-Transfer-Encoding: 7bit
◇ ◇ ◇ ◇ ◇ ◇ <From: v-robali@xxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
◇ ◇ ◇ ◇ ◇ ◇ <Organization: Microsoft
◇ ◇ ◇ ◇ ◇ ◇ <Date: Mon, 05 Feb 2007 13:13:57 GMT
◇ ◇ ◇ ◇ ◇ ◇ <Subject: Re: IIS logs for Exchange/OMA Access
◇ ◇ ◇ ◇ ◇ ◇ <X-Tomcat-NG: microsoft.public.windows.server.sbs
◇ ◇ ◇ ◇ ◇ ◇ <Message-ID: <KApXBeSSHHA.2268@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
◇ ◇ ◇ ◇ ◇ ◇ <Newsgroups: microsoft.public.windows.server.sbs
◇ ◇ ◇ ◇ ◇ ◇ <Lines: 417
◇ ◇ ◇ ◇ ◇ ◇ <Path: TK2MSFTNGHUB02.phx.gbl
◇ ◇ ◇ ◇ ◇ ◇ <Xref: TK2MSFTNGHUB02.phx.gbl
◇ ◇ ◇ ◇ ◇ microsoft.public.windows.server.sbs:14963
◇ ◇ ◇ ◇ ◇ ◇ <NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
◇ ◇ ◇ ◇ ◇ ◇ <
◇ ◇ ◇ ◇ ◇ ◇ <Hi Adrian,
◇ ◇ ◇ ◇ ◇ ◇ <
◇ ◇ ◇ ◇ ◇ ◇ <After researching your log, I cannot find anything
◇ ◇ unexpected.
◇ ◇ ◇ ◇ ◇ ◇ Sometimes
◇ ◇ ◇ ◇ ◇ ◇ <error occurs even if you take a completely right action.
◇ ◇ ◇ ◇ ◇ ◇ <
◇ ◇ ◇ ◇ ◇ ◇ <The Default domain field is different in different
virtual
◇ ◇ ◇ ◇ ◇ ◇ directory. I
◇ ◇ ◇ ◇ ◇ ◇ <don't recommend you change them manually. Please leave
them
◇ ◇ as
◇ ◇ ◇ ◇ they
◇ ◇ ◇ ◇ ◇ were.
◇ ◇ ◇ ◇ ◇ ◇ <
◇ ◇ ◇ ◇ ◇ ◇ <The error in the log was caused by random accidents.
Please
◇ ◇ keep
◇ ◇ ◇ ◇ ◇ ◇ monitoring

