

Re: Returning CALs

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-03/msg02905.html>

- *From:* "Cris Hanna [SBS-MVP]" <crisnospamhanna@xx>
 - *Date:* Wed, 21 Mar 2007 00:29:56 -0500
-

If you go to the "to do list" and run the wizard where you installed the cals to begin with, you can highlight them in there and click on the delete button

Now what Dell in Australia will accept or not accept for a return...hard to say

Cris Hanna [SBS-MVP]

Please do not contact me directly, only respond in the Newsgroups
MVPs do not work for Microsoft

Send via Windows Mail on Vista Ultimate connected to SBS 2003 R2
"Doug" <Doug@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:CC0E424C-A7FB-4F28-9034-C08A0244A044@xxxxxxxxxxxxxxxxxxxx

I ordered through Dell Australia. I guess the real question is "Can I
uninstall CALs so that the product key is returnable? IF so, how?"

Regards

Doug

"Cris Hanna [SBS-MVP]" wrote:

Well since you didn't order from Microsoft...who did you order them
through?
This is really their issue...its not a MS policy and your reseller screwed
up

Cris Hanna [SBS-MVP]

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Re: Returning CALs

"Doug" <Doug@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:7E898857-3FB3-4A0B-9210-D70C2E0AAB2B@xxxxxxxxxxxxxxxxxxxx
>I ordered 2 packs of 5 cal's from a supplier. When I went to install >them,
>I
> found that I had been supplied 2 packs of 20. As we will need more in > the
> future, I accepted and activated 1 pack of 20. I am trying to return > the
> 2nd
> pack, but having problems. It appears that Microsoft won't cancel > part
> of
> an order. I have been told I must re-order, and pay for, what I want.
> Then
> after installing the new CALs I can uninstall the pack of 20 and return
> everything for a full refund.
>
> How do I uninstall CALs? SBS only has ADD, BACKUP, TRANSFER,
RESTORE > and
> PURCHASE.
>
> Regards
> -- > Doug