

Re: Update Post Regarding Logon events after Trend 3.5 Upgrade

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-03/msg02722.html>

- *From:* "Susan Bradley, CPA aka Ebitz – SBS Rocks [MVP]" <sbradcpa@xxxxxxxxxxxxx>
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Mind if I blog this?

Jeff Teel wrote:

I contacted Trend about the Logon events that started after upgrading from Trend 3.0 to 3.5 and here is their suggestion.

Trend Response:

Question/concerns/Inquiry: getting Event ID:529

Solutions/Suggestions:

1. Open the C:\Program Files\Trend Micro\Security Server\PCCSRV\Admin\Utility\TMVS folder.
2. Double-click TMVS.exe and click Settings.
3. Under the Product Query section, clear all the marked check boxes except for the OfficeScan Corporate Edition/Security Server check box.
4. Click OK.

Please feel free to ask for further clarifications on this matter. We would gladly continue to assist you.

However, if the issue is successfully resolved and if you have no other concerns that you would like us to help you with, please reply to this e-mail at the soonest so that we can close the case.

We are looking forward to your reply and hope that we may continue to rely on your appreciated patronage.

I'm not sure why but the file TMVS.exe was not located in the same place on my server as where Trend said to look. I did not have a folder named Security Server on my server but the

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file TMVS.exe was available so I was still able to perform the suggestion. It appears to have solved the event errors in the Windows Event Log.

Thanks
Jeff

Original Post

After doing an upgrade from CSM 3.0 to CSM 3.5 I've been seeing Logon failures. What is Trend attempting to access using the .notaccount username that would cause these?

Thanks
Jeff

Event Type: Failure Audit
Event Source: Security
Event Category: Logon/Logoff
Event ID: 529
Date: 3/8/2007
Time: 9:22:49 PM
User: NT AUTHORITY\SYSTEM
Computer: SBS
Description:
Logon Failure:
Reason: Unknown user name or bad password
User Name: .notaccount.
Domain: network
Logon Type: 2
Logon Process: Advapi
Authentication Package: Negotiate
Workstation Name: SBS
Caller User Name: SBS\$\br/>Caller Domain: network
Caller Logon ID: (0x0,0x3E7)
Caller Process ID: 3024
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