

# Re: SBS 2003, lost companyweb

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-03/msg02682.html>

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- *From:* [v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx) (Robert Li [MSFT])
  - *Date:* Tue, 20 Mar 2007 02:00:56 GMT
- 

Hi Andrew,

Thanks for updating.

Please feel free to take your time to try these suggestions, if you have any updates or need any further assistance on this issue, please do not hesitate to let me know. I am glad to be of assistance. :-)

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Re: SBS 2003, lost companyweb

Any input or comments in this thread are highly appreciated.

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<From: adsell@xxxxxxxxxx  
<Newsgroups: microsoft.public.windows.server.sbs  
<Subject: Re: SBS 2003, lost companyweb  
<Date: 19 Mar 2007 09:24:58 -0700  
<Organization: <http://groups.google.com>  
<Lines: 178  
<Message-ID: <1174321498.501874.210770@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
<References: <1174233874.961396.193450@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
< <pNiH2AgaHHA.4084@xxxxxxxxxxxxxxxxxxxxxxxx>  
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<  
<On Mar 19, 1:25 am, v-rob...@xxxxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])  
<wrote:  
<> Hi,  
<>  
<> Thanks for posting in our newsgroup.  
<>  
<> I am sorry for the delay due to the weekend.  
<>  
<> From your description, I know that your client cannot  
visit<http://companyweband> the companyweb directory is empty. If I am  
off-base,  
<> please don't hesitate to let me know.

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- ◇
- ◇ Since the companyweb directory is missing and add/remove the SBS2003 component cannot be continued, the problem may be more complex and time-consuming. Thanks for your understanding.
- ◇
- ◇ Do you have the latest backup of the system? The quickest way is to restore from a good backup.
- ◇
- ◇ The companyweb directory is missing, the only way repairing this is to reinstall the Intranet component. Please try the following steps to see the component can be reinstalled.
- ◇
- ◇ Step 1: Make a clean boot. We do this to make sure the process is not blocked by third party software.
- ◇
- ◇ 1. Click Start->Run...->type msconfig and press Enter.
- ◇ 2. Click Services tab and select Hide All Microsoft Services and Disable All third party Services.
- ◇ 3. Click Startup tab and Disable All startup items.
- ◇ 4. Click OK and choose Restart.
- ◇ 5. After reboot, check whether the problem still occurs.
- ◇ 6. If there are no more problems, please use the above steps to enable services and startup items one by one in order to figure out the root cause of this issue.
- ◇
- ◇ Step 2: Logon with another administrative account, try to reinstall the component.
- ◇
- ◇ Step 3: Logon safe mode and try to reinstall the component.
- ◇
- ◇ To boot into Safe please press F8 during boot up.
- ◇
- ◇ For more information, please refer to:
- ◇
- ◇ 829114 How to remove and how to install the Windows Small Business Server 2003 SharePoint Services companyweb Web site <http://support.microsoft.com/kb/829114>
- ◇
- ◇ If the the problem still exist, please kindly collect the following information for further research:
- ◇
- ◇ MPS Report
- ◇
- ◇ 1) Download MPS report tool from: <http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-..>

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