

## RE: SBS 2003, lost companyweb

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-03/msg02532.html>

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- *From:* [v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx) (Robert Li [MSFT])
  - *Date:* Mon, 19 Mar 2007 08:25:47 GMT
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Hi,

Thanks for posting in our newsgroup.

I am sorry for the delay due to the weekend.

From your description, I know that your client cannot visit

<http://companyweb> and the companyweb directory is empty. If I am off-base, please don't hesitate to let me know.

Since the companyweb directory is missing and add/remove the SBS2003 component cannot be continued, the problem may be more complex and time-consuming. Thanks for your understanding.

Do you have the latest backup of the system? The quickest way is to restore from a good backup.

The companyweb directory is missing, the only way repairing this is to reinstall the Intranet component. Please try the following steps to see the component can be reinstalled.

Step 1: Make a clean boot. We do this to make sure the process is not blocked by third party software.

1. Click Start->Run...->type msconfig and press Enter.
2. Click Services tab and select Hide All Microsoft Services and Disable All third party Services.
3. Click Startup tab and Disable All startup items.
4. Click OK and choose Restart.
5. After reboot, check whether the problem still occurs.
6. If there are no more problems, please use the above steps to enable services and startup items one by one in order to figure out the root cause of this issue.

Step 2: Logon with another administrative account, try to reinstall the component.

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Step 3: Logon safe mode and try to reinstall the component.

To boot into Safe please press F8 during boot up.

For more information, please refer to:

829114 How to remove and how to install the Windows Small Business Server  
2003 SharePoint Services companyweb Web site  
<http://support.microsoft.com/kb/829114>

If the the problem still exist, please kindly collect the following  
information for further research:

MPS Report

- 1) Download MPS report tool from:  
[http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT\\_SETUPPerf.EXE](http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_SETUPPerf.EXE)
- 2) Run the MPSRPT\_SETUPPerf.exe on the server box.
- 3) Wait for 10~15 minutes.
- 4) Open Windows explorer, navigate to  
%SYSTEMROOT%\MPSReports\Setup\Reports\cab\  
5) Send the .cab file to us.

2. Screen shot of the message when you cannot continue the reinstallation.

Please send to information to v-robali@xxxxxxxxxxxxxx with subject:  
38375622-SBS 2003, lost companyweb.  
I am looking forward to hear from you.

If you need further assistance, please don't hesitate to let me know.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues  
regarding other Microsoft products, you'd better post in the corresponding  
newsgroups so that they can be resolved in an efficient and timely manner.  
You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the

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"Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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<From: adsell@xxxxxxxxxx  
<Newsgroups: microsoft.public.windows.server.sbs  
<Subject: SBS 2003, lost companyweb  
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<  
<I have client and thier <http://companyweb> is no longer present and it  
<can't be browsed from within IIS, in fact in inetpub the companyweb

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<directory is empty.

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<I attempted to do a repair via the Maintenance feature in SBS but it

<stops the install\repair when it detects that there is a trust with

<"domain.local". I have checked domains and trusts and there is nothing

<listed: and the domain it is listed: Is it's own domain.

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<Looking for options, does anyone have a clue for a work around?

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<The client decided to do there own DST updates which is how this

<started.

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