

RE: VPN Error 800

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-03/msg01195.html>

- *From:* NetworkFusion <NetworkFusion@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 9 Mar 2007 03:58:08 -0800
-

Hi Terrence,

I don't think I explained the interface layout very well in the email. The server is using the dual interface as recommended in all sbs documentation. I call the switch between the router and the external interface on the server the perimeter network, although please correct me on the right terminology if necessary.

to bypass the router, I connect on the above network to test VPN (as you suggested in your last post) I have ran these wizards (many times) before.

In the DHCP MMC there are 5 RAS DHCP Leases.

I will send you an email with our network layout and screenshots of the various MMC s

Thanks so much for helping me to resolve this problem.

Robin.

—

Delivered By Messenger Pigeon

"Terence Liu [MSFT]" wrote:

Hello Robin,

Thank you for your email.

After analyze your ISA Info and ISA log, I got that: You have 3 network interfaces on SBS (external, internal, perimeter), however, in ISA Info we can only find external and internal networks.

In SBS network, we only support one or two interfaces. If the customer has more than two network interfaces, we will get error when we run CEICW.

RE: VPN Error 800

We have a workaround for your condition: disable perimeter interface, run Remote Access wizard and CEICW, then enable perimeter interface. After these steps, we can enable VPN service on external interface, then you can test VPN connection from external.

Note: By default, we can create access rule between perimeter network and internal network, so we no need to setup VPN connection from perimeter network. Therefore, test VPN connection from perimeter is not a good choice.

For the detail steps:

1. Disable perimeter interface on SBS

2. Run Remote Access wizard and CEICW

a. Run Remote Access wizard

a) On the Small Business Server 2003–based server, click To Do List in the left pane of the Server Management console.

b) Under Network Tasks, click Configure Remote Access.

c) Click Next, click Enable Remote Access, click to select the VPN Access check box, and then click Next.

d) Type the fully qualified public domain name (FQDN) of your server, click Next, and then click Finish.

e) When the wizard is completed, click Close.

b. Run CEICW

You have to rerun the CEICW to make sure your SBS 2003 server have right network configuration. Go through the follow KB and Rerun CEICW again carefully.

How to configure Internet access in Windows Small Business Server 2003
<http://support.microsoft.com/kb/825763/en-us>

3. Enable perimeter interface on SBS

4. Test VPN connection from external:

To bypass the router, I suggest you connect one XP client with SBS external interface by a switch, modify the XP client IP address to make it at same subnet with SBS external interface (81.137.105.244).

After doing that, go to the client and establish the VPN connection to the SBS Server, you can refer to this KB article for more information:

How to configure a VPN connection to your corporate network in Windows XP

RE: VPN Error 800

Professional

<http://support.microsoft.com/default.aspx?scid=KB;EN-US;305550>

If the problem persists, please help me gather the ISA info and ISA log again.

Hope the above information helps. Please feel free to let me know if there is anything I can do for you.

Have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no rights.

| Thread-Topic: VPN Error 800
| thread-index: AcdhgHDXWMH1UbSYSyWk9qo8AP67Eg==
| X-WBNR-Posting-Host: 81.159.245.112
| From: =?Utf-8?B?TmV0d29ya0Z1c2l2lvg==?=
<NetworkFusion@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

RE: VPN Error 800

| References: <C4077D1A-4722-414F-A4CD-3A3C9B2E046E@xxxxxxxxxxxxxx>
| <C30BC15D-656E-4D8A-82F2-FE38CD5DBC6A@xxxxxxxxxxxxxx>
| <OSlzQKUYHHA.2204@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: RE: VPN Error 800
| Date: Thu, 8 Mar 2007 04:51:08 -0800
| Lines: 125
| Message-ID: <EA2FAC93-5262-48FC-84C0-95AC7AC7ECB6@xxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 8bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:21690
| NNTP-Posting-Host: tk2msftsbm01.phx.gbl 10.40.244.148
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| Email resent as requested,

| Regards,
| Robin.

| --
| Delivered By Messenger Pigeon

| "Terence Liu [MSFT]" wrote:

| > Hello Customer,
| >
| > I'm sorry for the delay response. I was on vacation for period of time
| and
| > come back today.
| >
| > I did not receive your email. Please try to send the email to me again
| at
| > v-terliu@xxxxxxxxxxxxxx, and ensure you have compressed the attachment.
| >
| > Thanks for your time and effort on it and I look forward to your reply.
| >
| > Thank you and have a nice day,
| >
| > Best regards,
| >
| > Terence Liu(MSFT)
| >
| > Microsoft CSS Online Newsgroup Support

RE: VPN Error 800

|>
|> Get Secure! – www.microsoft.com/security
|>
|> =====
|> This newsgroup only focuses on SBS technical issues. If you have issues
|> regarding other Microsoft products, you'd better post in the
|> corresponding
|> newsgroups so that they can be resolved in an efficient and timely
|> manner.
|> You can locate the newsgroup here:
|> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
|>
|> When opening a new thread via the web interface, we recommend you check
|> the
|> "Notify me of replies" box to receive e-mail notifications when there
|> are
|> any updates in your thread. When responding to posts via your
|> newsreader,
|> please "Reply to Group" so that others may learn and benefit from your
|> issue.
|>
|> Microsoft engineers can only focus on one issue per thread. Although we
|> provide other information for your reference, we recommend you post
|> different incidents in different threads to keep the thread clean. In
|> doing
|> so, it will ensure your issues are resolved in a timely manner.
|>
|> For urgent issues, you may want to contact Microsoft CSS directly.
|> Please
|> check <http://support.microsoft.com> for regional support phone numbers.
|>
|> Any input or comments in this thread are highly appreciated.
|> =====
|>
|> This posting is provided "AS IS" with no warranties, and confers no
|> rights.
|>
|> -----
|> | Thread-Topic: VPN Error 800
|> | thread-index: AcdZT9e86WdaT7SkRR2/UpWJiG0Rqw==
|> | X-WBNR-Posting-Host: 81.159.243.211
|> | From: =?Utf-8?B?TmV0d29ya0Z1c2lvcg==?=
|> | <NetworkFusion@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
|> | References: <C4077D1A-4722-414F-A4CD-3A3C9B2E046E@xxxxxxxxxxxx>
|> | Subject: RE: VPN Error 800
|> | Date: Sun, 25 Feb 2007 18:43:06 -0800
|> | Lines: 36
|> | Message-ID: <C30BC15D-656E-4D8A-82F2-FE38CD5DBC6A@xxxxxxxxxxxx>
|> | MIME-Version: 1.0
|> | Content-Type: text/plain;
|> | charset="Utf-8"

RE: VPN Error 800

|> | Content-Transfer-Encoding: 8bit
|> | X-Newsreader: Microsoft CDO for Windows 2000
|> | Content-Class: urn:content-classes:message
|> | Importance: normal
|> | Priority: normal
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
|> | Newsgroups: microsoft.public.windows.server.sbs
|> | Path: TK2MSFTNGHUB02.phx.gbl
|> | Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:19554
|> | NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
|> | X-Tomcat-NG: microsoft.public.windows.server.sbs
|> |
|> | Hi Terence,
|> |
|> | Sorry for the delay in response to you.
|> | the things you asked me to check seem to be ok on the server, so as
you
|> | suggested, i have sent you an email with the log files attached.
|> |
|> | Thanks,
|> |
|> | Robin
|> | --
|> | Delivered By Messenger Pigeon
|> |
|> | "NetworkFusion" wrote:
|> |
|> |> I have a Dell PowerEdge 2900 dual NIC with SBS2003R2 Premium, HP
|> | Procurve
|> |> 2524 managed switches (1st VLAN is the DMZ, 2nd VLAN is the SBS
local
|> |> Network) and a 2Wire BT1800HG Router (VPN compatible)
|> |>
|> |> I am having problems connecting via VPN, I have tried this from the
|> | internet
|> |> and from the DMZ, in order to cancel out the router. Within ISA i
have
|> |> monitored port 1723, it says "initialised connection" 4
times from
|> | the same
|> |> computer but with different source ports, then says "closed
|> | connection" with
|> |> result code 0x80074e24 multiple times.
|> |>
|> |> One the Connection client, it has error 800
|> |>
|> |> I have rerun the Remote Access wizard to no avail
|> |>
|> |>
|> |> Thanks in advance,

RE: VPN Error 800

|> |>
|> |> Robin.
|> |>
|> |> --
|> |> Delivered By Messenger Pigeon
|> |
|>
|>
|