

Re: exchange

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- *From:* v-jaluo@xxxxxxxxxxxxxxxxxxxxxxxx ("Jacky Luo [MSFT]")
 - *Date:* Thu, 01 Mar 2007 05:55:29 GMT
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Hi Dean,

Thanks for posting here.

From the description, I understand the issue is that Exchange information store fail every minute or two. After try some suggestion, it still do not work. if I am off base, please don't hesitate to let me know.

In current case, I recommend to uninstall and reinstall the exchange 2003.

please kindly perform the following steps:

We can back up the whole server, try removing Exchange and then reinstalling it. If the uninstallation also cannot complete, we can try a manual uninstall of Exchange. To do so:

Action One: Try to remove the Exchange first, and then re-install it:

1. First, please refer to the following document to back up the whole SBS Server:

Backing Up and Restoring Windows Small Business Server 2003
<http://go.microsoft.com/fwlink/?LinkId=49916>

2. Open the Add or Remove Programs on the SBS Server, select Windows Small Business Server 2003 and click Change/Remove.
3. Go to Component Selection page, select Exchange Server, and then choose Remove, and click Next.
4. Then repeat the step 2-3 to re-install the Exchange Server.

Action Two: If the uninstallation also cannot complete, we can try a manual uninstall of Exchange.

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1. Please refer to the following KB article to manual remove the Exchange 2003:

273478 How to completely remove Exchange 2000 or Exchange 2003 from Active Directory
<http://support.microsoft.com/kb/273478>

2. Input the SBS 2003 CD2, and then run "setup /install".
3. Choose to 'install' against all the valid listed components in the pop-up page, and then start the installation.
4. Choose 'Yes' when prompting to overwrite the newer version files.
5. Once the installation is completed, install Exchange 2003 SP1.
6. And then, reinstall SBS 2003 SP1.

I appreciate your time. I am happy to be of assistance and look forward to your reply.

Have a nice day!

Best regards,

Jacky Luo (MSFT)
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