

RE: RWW stopped working from Internet...

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-02/msg02826.html>

- *From:* jcrosby@xxxxxxxxxxxxxxxxxxxxxx ("Justin Crosby [MSFT]")
 - *Date:* Mon, 19 Feb 2007 21:21:44 GMT
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Hello,

What errors are the clients seeing when they try to access RWW/OWA? Does this server have ISA installed? How many NICs does the server have? Do you see the request make it into the IIS log?

Best Regards,

Justin Crosby

From: "cclaurie" <CLAURIE@xxxxxxxxxxxxxxxxxx>
Newsgroups: microsoft.public.windows.server.sbs
Subject: RWW stopped working from Internet...
Date: 19 Feb 2007 10:13:54 -0800
Organization: <http://groups.google.com>
Lines: 31
Message-ID: <1171908834.069430.246560@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
NNTP-Posting-Host: 81.158.102.42
Mime-Version: 1.0
Content-Type: text/plain; charset="iso-8859-1"
X-Trace: posting.google.com 1171908841 17956 127.0.0.1 (19 Feb 2007

18:14:01 GMT)

X-Complaints-To: groups-abuse@xxxxxxxxxx
NNTP-Posting-Date: Mon, 19 Feb 2007 18:14:01 +0000 (UTC)
User-Agent: G2/1.0
X-HTTP-UserAgent: Mozilla/4.0 (compatible; MSIE 7.0; Windows NT 5.1;

InfoPath.1; .NET CLR 2.0.50727),gzip(gfe),gzip(gfe)

Complaints-To: groups-abuse@xxxxxxxxxx
Injection-Info: q2g2000cwa.googlegroups.com; posting-host=81.158.102.42;
posting-account=mXViYg0AAADzsVFJbDIULkRUUoZREGfj
Path:

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TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS01.phx.gbl!news-out.cwix.com!newsfeed.cwix.com!newscon06.news.prodigy.net!prodigy.net!border1.nn.tp.dca.giganews.com!nntp.giganews.com!postnews.google.com!q2g2000cwa.google.roups.com!not-for-mail

Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:18050
X-Tomcat-NG: microsoft.public.windows.server.sbs

Hi All,

I have just encountered a strange situation whereby RWW/OWA has suddenly stopped working from the internet. It had been working fine before end of play yesterday.

It is working fine when you browse internally i.e. to <http://servername/remote> or <http://servername/exchange>

I am using a Draytek 2800 with NAT configured to forward the relevant ports, this has not changed from when it was working fine.

DNS is working fine when querying the RWW external FQDN.

The only thing we got today was OS updates but it actually stopped working yesterday, so don't think it's updates related.

I have rebooted the server and router – no success. I have changed the router for a new one – no change.

I have reran the internet/email wizard a couple of times – no success.

ISP claims that they are not blocking port 80/443.

Any ideas folks?

Thanks very much!

Colin.

Best Regards,

Justin Crosby, MCSE
Microsoft Online Support Engineer

Get Secure! – www.microsoft.com/security

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