

Re: Small Business Server Networking Wizard was not installed

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-02/msg01465.html>

- *From:* PCNS <PCNS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 9 Feb 2007 20:30:00 -0800
-

Bob Genestet –

Thank you for something else to try. No, I have not tried the "sfc /scannow", I will give that a try. I did patch the workstation with ALL the OS updates along with hardware and application updates that were available from the Windows Update site and that did not fix the "Small Business Server Networking Wizard was not installed" error. I will try the "sfc /scannow" and let you know. Please allow me about a week to respond. I will be working on another site for the week of February 12–16th, 2007 and probably will not get back over to the clients location with the SBS 2003 problem till February 20th. As soon as I can get over there, I will give the "scf" a try and will post you the results. Thanks again.

—

PCNS Support Team

"Bob Genestet" wrote:

Have you tried to run sfc /scannow to make sure all the system files are intact?

Bob

"PCNS" <PCNS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:A2231C2A-64D7-4D3F-A80E-862B83FA5CC1@xxxxxxxxxxxxxxxxxxxxx

Bob Genestet –

Thank you again for the ideas. I have disabled EVERYTHING that was loading in the background, including the McAfee antivirus services. So I know that there is no third party software issue. There are no third party security software installed into IE like Yahoo or Google. Yes, I disabled the Microsoft firewall, this did not fix it either. When you run "<http://servername/connectcomputer>, you got the warning about installing the

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ActiveX control, once that was installed, then you get the message "Small Business Server Networking Wizard was not installed". The computer was NEVER a member of a domain, ONLY a WORKGROUP. Yes, I did try resetting the computers "computer object" in SBS 2003. I even deleted the "computer object" in SBS 2003 and recreated it, still get the same error "Small Business Server Networking Wizard was not installed". Yes, I even updated the NIC's driver, still did not resolve the problem.

==
PCNS Support Team

"Bob Genestet" wrote:

Make sure there is no third party security software interfering such as an IE browser helper toolbar with some sort of security features enabled. Have you tried completely removing any antivirus or antispysware and disabling the XP firewall? Do you get the security warning in IE that a program is wanting to install when you run the "Connect Computer" wizard? Have you remove the computer from the domain and tried to add it back after removing and adding the computer account from the server, this resets the SID. Have you tried setting the PC's NIC both ways, DHCP or Static or even reinstalling the NIC?

Bob

"PCNS" <PCNS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:0334EC74-4365-49C2-8766-02B6471AAF81@xxxxxxxxxxxxxxxxxxxx

Bob Genestet -

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Wanted to thank you for your reply. As to all the questions you asked, the answer is YES, the server name, along with the domain name were added to IE's trusted sites. I even set IS's security to the LOWEST settings. I also ran the "repair" on the network card, setup static IP addresses, ran the TCPIP WINSOCK fix, all these things were done on both of these machines, nothing fixed the problem. Finally on the one machine, the delpart of the hard drive and then I re-imaged it with the image I made for that machine, and then it worked. The Dell, like I stated, I really do not want to wipe out, just in case Dell's image has the same problem.

I still keep going back to the fact that this IS a problem with SBS 2003 and Microsoft IS NOT addressing the problem.
==
PCNS Support Team

"Bob Genestet" wrote:

Have guys tried adding the server name as a trusted site in IE and then using the server name in accessing the "connect Computer" wizard?.
Also running "repair" on the PC's network interface sometimes helps.

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Bob

"PCNS"

<PCNS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:D0A99C83-CA9D-4150-A4E2-00C1653CFC7C@xxxxxxxxxxxxxxxxxxxx

BarryT -

Wanted to
thank you
for reading
the forum.
As of this
date
2-9-2007.
Microsoft
has failed to
come up
with ANY
answer
except the
usual
garbage
about
checking
you IP
settings. I
was forced
on the one
machine.
like
Tim
Sullivan
here in this
forum, to
wipe the
machine
completely
out and
reinstall
Windows
XP, then the
Small
Business
Server
Networking
Wizard
worked
just

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fine. I still
have one 4
month old
Dell that is
having the
same
problem
that
as a last
resort. I
want to
wipe out the
machine
and perform
a
restore.
I
created a
new posting
"The SBS
2003
Network
Configuration
Wizard
InOp"
in
this same
forum to see
if anyone
else would
have the
answer and
as
of
today.
2-9-2007.
Microsoft
has failed to
resolve the
solution. I
turned of
everything
in the
background
on the two
machines
that the
Small
Business
Server
Networking

Re: Small Business Server Networking Wizard was not installed

Wizard
would not
run on and
nothing
helped. It is
something
in the OS
that is
hosed. My
concern is if
on that Dell.
I wipe it
out
and
perform a
restore
using the
Dell restore
image, what
if the image
has
the
same
problem.
then I have
a machine
that I wiped
out, still can
not
run
the
Small
Business
Server
Networking
Wizard
successfully
and then
what?

==
PCNS
Support
Team

"BarryT"
wrote:

Re: Small Business Server Networking Wizard was not installed

Hi.

Have
you
resolved
this
problem?
I'm
having
exactly
the
same
problem
on
2
computers.

I
notice
you
mention
McAfee.
we
have
McAfee
on
these
two
computers
but
not
on
others
which
work
OK.

I
have
even
removed
it
from
one.
but
that
made
no
difference.
however
I
guess

Re: Small Business Server Networking Wizard was not installed

it
may
have
something
embedded
which
was
not
removed.

Barry.

"PCNS"
wrote:

"M.Hayes"

=

Thanks
for
responding.

See
the
problem
is

I
am
not
getting
the
flipping
ActivX
garbage

to
install
on
either
of
these
two
machines.

There

is

NO

" sbs_netsetup
account"

because

the

"Small

Re: Small Business Server Networking Wizard was not installed

Business
Server
Networking
Wizard
was
not
installed".
You
NEVER
get
to
the
point
of
login
onto
the
SBS
server
due
to
the
freaking
"Small
Business
Server
Networking
Wizard
was
not
installed".

Here
is
my
internal
IP
settings
on
one
of
the
machines
:

Windows
IP
Configuration

Re: Small Business Server Networking Wizard was not installed

⋮
⋮
⋮
⋮
⋮
⋮
⋮

No

WINS
Proxy
Enabled.

⋮
⋮
⋮
⋮
⋮
⋮
⋮
⋮
⋮

No

DNS
Suffix
Search
List.

⋮
⋮
⋮
⋮
⋮
⋮
⋮

wpa.local

Ethernet
adapter
Local
Area
Connection:

Connection-specific
DNS
Suffix

⋮
⋮

wpa.local

Description

Re: Small Business Server Networking Wizard was not installed

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Intel(R)
PRO/1000
CT
Network
Connection

Physical
Address.

00-11-11-9F-0E-F5

Dhcp
Enabled.

Yes

Autoconfiguration
Enabled

Re: Small Business Server Networking Wizard was not installed

:
:
Yes

IP
Address.

:
:
:
:
:
:
:
:
:
:
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:
:
:
:
:
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:
192.168.0.118

Subnet
Mask

:
:
:
:
:
:
:
:
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:
:
:
:
:
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:
:
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:
255.255.255.0

Default
Gateway

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:
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:
:
:
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:
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:
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:
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:
192.168.0.1

DHCP

Re: Small Business Server Networking Wizard was not installed

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Sunday,
January
28,
2007
4:38:19
PM

Lease
Expires

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Monday,
February
05,
2007
4:38:19
PM

As
you
can
see,
all
the
local
machines
on
this
network
point
to
the
SBS
server
for
IP

Re: Small Business Server Networking Wizard was not installed

addresses.

The
problem
is
getting
the
freaking
"The
Small
Business
Server
Networking
Wizard"
to
get
installed
into
freaking
IE.

This
is
getting
freaking
ridiculous
because
everyone
keeps
saying
to
check
your
IP
settings.
There
is
nothing
wrong
with
the
IP
settings
or
25
of
27
workstations
would
not
have

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joined
the
SBS
2003
domain.
It
is
these
two
freaking
workstations
that
Internet
Explorer
will
not
allow
the
"The
Small
Business
Server
Networking
Wizard"
to
get
installed
with.
It
is
like
the
script
will
not
run.

And
YES.
I
went
into
IE
and
set
all
the
security
to
the
lowest.

Re: Small Business Server Networking Wizard was not installed

I
even
turned
on
everything
that
would
allow
AcitvX
and
scripts
to
run.
turned
of
Windows
Firewall.
disabled
McAfee
antivirus.
still
the
freaking
and
all
I
get
in
IE
is
"The
Small
Business
Server
Networking
Wizard
was
not
installed.
You
may
not
be
a
member
of
the
local
Administrators
security
group

Re: Small Business Server Networking Wizard was not installed

on
this
computer
or
your
Local
Intranet
security
settings
may
be
set
to
High.
Click
Connect
to
the
network
now
to
try
again
and
click
Yes
when
prompted.
If
the
wizard
fails
to
install,
contact
the
person
responsible
for
your
network."

ALL
of
the
user
accounts
belong
to
the
ADMINISTRATORS

Re: Small Business Server Networking Wizard was not installed

group.
I
have
even
logged
on
AS
administrator.
and
I
get
the
following
in
IE
again
"The
Small
Business
Server
Networking
Wizard
was
not
installed.
You
may
not
be
a
member
of
the
local
Administrators
security
group
on
this
computer
or
your
Local