

Re: Password Problem – Server

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-02/msg00960.html>

- *From:* composinc@xxxxxxxxxx
 - *Date:* 7 Feb 2007 09:17:12 –0800
-

On Feb 7, 11:45 am, "Merv Porter [SBS-MVP]"
<mwport@xxxxxxxxxxxxxxxxxxxxxx> wrote:

TTBOMK, you wouldn't be able to know which backup to use. In general, I believe a corrupt AD is going to give you some kind of warning (errors when users log in). I like to think that daily surveillance is a must with servers. Multiple backups may be your only hope for this situation. You would have to take a guess as to which System State backup to restore and then try it. If that didn't fix the problem, again try with an earlier backup. The alternative may be either a lengthy call to Microsoft or a reinstall of the entire server.

Maybe others have a take on this?

--
Merv Porter [SBS-MVP]
=====

<compos...@xxxxxxxxxx> wrote in message
news:1170864517.097897.110480@xx

On Feb 7, 8:06 am, "Merv Porter [SBS-MVP]"
<mwport@xxxxxxxxxxxxxxxxxxxxxx> wrote:

So you don't have a backup prior to the premature reboot of the server?

--
Merv Porter [SBS-MVP]
=====

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<composos...@xxxxxxxxxx> wrote in message

news:1170849530.057408.12130@xx

On Feb 6, 11:25 pm, "Merv Porter [SBS-MVP]"
<mwport@xxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Yes, in the absence of any indication of accidental or intentional tampering with Group Policies or Group memberships, I'm thinking corruption. You could "assume" that the system state was OK before the Internet access problem. This link may help...

Restoring Active Directory with TapeWare
7.0http://www.yosemitetech.com/support/wizard/view_kb.aspx?ID=1304

The other option is to call Microsoft Support (\$\$).

--
Merv Porter [SBS-MVP]
=====

<composos...@xxxxxxxxxx>
wrote in message

news:1170794647.664147.98140@xx

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On Feb 6,
3:31 pm,
"Merv
Porter
[SBS-MVP]"
<mwport@xxxxxxxxxxxxxxxxxxxxxx>
wrote:

Do
you
have
a
recent
backup
of
the
SBS
2003
System
State
that
you
can
restore?

How
To
Use
the
Backup
Program
to
Back
Up
and
Restore
the
System
State
in
Windows
2000 <http://support.microsoft.com/default.aspx?scid=kb:en-us>

--
Merv

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<compos...@xxxxxxxx>
wrote
in
message

<news:1170788199.041936.65960@xxxxxxxx>

I
know
this
is
a
newsgroup
for
SBS2003
but
I
am
hoping
someone
has
previous
experience
with
SBS2000,
plus
I
cannot
find
a
"high
activity"
newsgroup
for
SBS2000.
We
are
using
SBS2000
and
it
is
a
Domain
Controller.
We
periodically

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reboot
our
server
(once
a
month)
and
had
to
recently
for
a
problem
related
to
Internet
access
that
turned
out
to
be
unrelated
to
the
server
–it
was
a
router
issue.
We
tried
to
login
with
the
Administrator
account
like
we
usually
do
and
the
password
would
not
work.
We
verified

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the
keyboard
was
working
correctly,
tried
to
do
it
remotely,
and
the
password
would
not
work.
We
tried
2
other
user
accounts
that
are
part
of
the
Domain
Administrators
group
and
neither
would
work.
We
also
tried
an
account
we
setup
in
case
this
happened,
and
it
did
not
work.

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We think there is a problem with our password being accepted for any user. What can we do or try to resolve this.

1. Should we be able to login to the server with another user account that is a member of the Domain Admins?

2.
If
not,
then
somehow
the
password
for
the
Administrator
is
corrupt
or
wrong.
What
can
we
do
in
either
case?
Thanks–
Hide
quoted
text
–

–
Show
quoted
text
–

We
tried
an
RDC
from
a
workstation
on
the
domain
to
the

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server.
The
Administrator
password
would
not
work
this
way
either.–
Hide
quoted
text
–

–
Show
quoted
text
–

We have a
daily
backup, and
assuming it
backs up the
system
state,
we
have no
idea when
the system
state was
"ok". So
this would
not do us
any good,
would it?
Also, once
we are in
Safe Mode,
it looks like
we
have to
recover
from our
backup

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media,
which I am
not sure we
can in
Safe Mode.
We use a
tape backup
and use a
product
called
Yosemite
Backup
Standard.

Are you
thinking
something
is corrupt in
the Domain
Admins and
Administrator
accounts?
Could we
test this by
attempting
to login to
a
workstation
on the
domain
using a
"Domain
Admins"
account??

Thanks–
Hide quoted
text –

– Show quoted text –

Thanks for the reply. We determined the
Internet access problem was

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due to the router, not the server. They rebooted the server prematurely. So I do not have a good indicator of system state.– Hide quoted text –

– Show quoted text –

I just arrived on-site and was able to use the adminpak.msi on an XP PC on the LAN to reset the Administrator password. It was discovered that a software vendor changed the password and did not tell anyone!

On the backup question, let's assume that the system state became corrupted on some unknown day prior to this problem. Let's assume that the Active Directory had been corrupted at that time. How would one know what backup to use to restore a good system state?

Thanks for your help through this..I am glad it is resolved.– Hide quoted text –

– Show quoted text –

What does TTBOMK mean..trying to learn all I can here. Thanks for the input.

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