

Re: Password Problem – Server

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-02/msg00912.html>

- *From:* "Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 7 Feb 2007 08:06:53 -0500
-

So you don't have a backup prior to the premature reboot of the server?

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Merv Porter [SBS-MVP]

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<composinc@xxxxxxxx> wrote in message
<news:1170849530.057408.12130@xx>

On Feb 6, 11:25 pm, "Merv Porter [SBS-MVP]"
<mwport@xxxxxxxxxxxxxxxxxxxx> wrote:

Yes, in the absence of any indication of accidental or intentional tampering with Group Policies or Group memberships, I'm thinking corruption. You could "assume" that the system state was OK before the Internet access problem. This link may help..

Restoring Active Directory with TapeWare
7.0http://www.yosemitetech.com/support/wizard/view_kb.aspx?ID=1304

The other option is to call Microsoft Support (\$\$).

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Merv Porter [SBS-MVP]

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<compos...@xxxxxxxx> wrote in message
<news:1170794647.664147.98140@xx>

On Feb 6, 3:31 pm, "Merv Porter [SBS-MVP]"
<mwport@xxxxxxxxxxxxxxxxxxxx> wrote:

Do you have a recent backup of the SBS

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2003 System State that you can restore?

How To Use the Backup Program to Back Up and Restore the System State in Windows

2000<http://support.microsoft.com/default.aspx?scid=kb:en-us:240363&sd=tech>

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Merv Porter [SBS-MVP]

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<composos...@xxxxxxxx> wrote in message

<news:1170791696.942479.123930@xx>

On Feb 6, 2:21 pm, "Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Can you log in remotely (from a LAN workstation using Remote Desktop Connection)?

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Merv Porter [SBS-MVP]

=====

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our
server
(once
a
month)
and
had
to
recently
for
a
problem
related
to
Internet
access
that
turned
out
to
be
unrelated
to
the
server
–it
was
a
router
issue.
We
tried
to
login
with
the
Administrator
account
like
we
usually
do
and
the
password
would
not
work.
We
verified
the

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keyboard
was
working
correctly,
tried
to
do
it
remotely,
and
the
password
would
not
work.
We
tried
2
other
user
accounts
that
are
part
of
the
Domain
Administrators
group
and
neither
would
work.
We
also
tried
an
account
we
setup
in
case
this
happened,
and
it
did
not
work.

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We
think
there
is
a
problem
with
our
password
being
accepted
for
any
user.
What
can
we
do
or
try
to
resolve
this.

1.
Should
we
be
able
to
login
to
the
server
with
another
user
account
that
is
a
member
of
the
Domain
Admins?

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2.
If
not,
then
somehow
the
password
for
the
Administrator
is
corrupt
or
wrong.
What
can
we
do
in
either
case?
Thanks–
Hide
quoted
text
–

– Show
quoted text
–

We tried an RDC from a
workstation on the domain
to the server. The
Administrator password
would not work this way
either.– Hide quoted
text –

– Show quoted text –

We have a daily backup, and assuming it backs up the
system state, we

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have no idea when the system state was "ok". So this would not do us any good, would it? Also, once we are in Safe Mode, it looks like we have to recover from our backup media, which I am not sure we can in Safe Mode. We use a tape backup and use a product called Yosemite Backup Standard.

Are you thinking something is corrupt in the Domain Admins and Administrator accounts? Could we test this by attempting to login to a workstation on the domain using a "Domain Admins" account??

Thanks– Hide quoted text –

– Show quoted text –

Thanks for the reply. We determined the Internet access problem was due to the router, not the server. They rebooted the server prematurely. So I do not have a good indicator of system state.