

Re: Received fax errors after running SFC.exe

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-02/msg00709.html>

- *From:* v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
 - *Date:* Tue, 06 Feb 2007 12:04:24 GMT
-

Hi Nick,

Thanks for updating.

After search the web, I found hundreds of famous External Modems in the HCL, For example:

Rockwell DPF External Modem
GVC External 28800 Fax Modem
Logiccode 9624 Data-Fax External
Rockwell DPF External Modem

Please understand we only provide technical support for the hardware in HCL list.

If you need further assistance, please don't hesitate to let me know.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

=====

This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your

Re: Received fax errors after running SFC.exe

issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====

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<Reply-To: "Gregg Hill" <bogus@xxxxxxxxxxxx>
<From: "Gregg Hill" <bogus@xxxxxxxxxxxx>
<References: <#1AqSB0MHHA.448@xxxxxxxxxxxxxxxxxxxxxx>
<e#3oJrmNHHA.5016@xxxxxxxxxxxxxxxxxxxxxx>
<GXwOR89NHHA.3604@xxxxxxxxxxxxxxxxxxxxxx>
<O5TTUABOHHA.5016@xxxxxxxxxxxxxxxxxxxxxx>
<y7HvtrFOHHA.3604@xxxxxxxxxxxxxxxxxxxxxx>
<uSznWhJOHHA.3544@xxxxxxxxxxxxxxxxxxxxxx>
<ul\$PBoKOHHA.2304@xxxxxxxxxxxxxxxxxxxxxx>
<#qhjMOWOHHA.140@xxxxxxxxxxxxxxxxxxxxxx>
<u6pAHvdOHHA.2232@xxxxxxxxxxxxxxxxxxxxxx>
<#8ncUmmOHHA.4244@xxxxxxxxxxxxxxxxxxxxxx>
<OUgi8AqOHHA.2312@xxxxxxxxxxxxxxxxxxxxxx>
<#J#6Vo#QHHA.4384@xxxxxxxxxxxxxxxxxxxxxx>
<1\$SQFrFRHHA.1788@xxxxxxxxxxxxxxxxxxxxxx>
<ePfnYpGRHHA.920@xxxxxxxxxxxxxxxxxxxxxx>
<Uyb7qmTRHHA.2352@xxxxxxxxxxxxxxxxxxxxxx>
<#xw\$BJVRHHA.4276@xxxxxxxxxxxxxxxxxxxxxx>
<urKS50VRHHA.1212@xxxxxxxxxxxxxxxxxxxxxx>
<UoYyCdgrHHA.3792@xxxxxxxxxxxxxxxxxxxxxx>
<ut7o70iRHHA.4276@xxxxxxxxxxxxxxxxxxxxxx>
<i9TPQ4rRHHA.1552@xxxxxxxxxxxxxxxxxxxxxx>
<uRhR8ntRHHA.4832@xxxxxxxxxxxxxxxxxxxxxx>
<eyHtKSvRHHA.5064@xxxxxxxxxxxxxxxxxxxxxx>
<mUfKowRSHHA.3792@xxxxxxxxxxxxxxxxxxxxxx>
<#7nAAETSHHA.2212@xxxxxxxxxxxxxxxxxxxxxx>
<Subject: Re: Received fax errors after running SFC.exe
<Date: Mon, 5 Feb 2007 13:23:40 -0800
<Lines: 1501
<X-Priority: 3
<X-MSMail-Priority: Normal
<X-Newsreader: Microsoft Outlook Express 6.00.2900.3028
<X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3028
<X-RFC2646: Format=Flowed; Response

Re: Received fax errors after running SFC.exe

<Message-ID: <O2qLpvWSHHA.388@xxxxxxxxxxxxxxxxxxxxxx>
<Newsgroups: microsoft.public.windows.server.sbs
<NNTP-Posting-Host: rrcc-67-52-120-131.west.biz.rr.com 67.52.120.131
<Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl
<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:15081
<X-Tomcat-NG: microsoft.public.windows.server.sbs

<

<Nick,

<

<Unless you have a modem on the now-defunct HCL, or perhaps one in the
<Windows Catalog, you will get no further help from them. As I said before,
<you will need to buy one of those approved modems, install it, have it not
<work, then ask again for help. I understand that you are convinced it is
not

<hardware, and I believe you, but they are not going to budge. Get an
<approved modem (or a Brooktrout board).

<

<Look at these modems

<<http://www.windowsservercatalog.com/results.aspx?&bCatID=1459&cpID=1415&ocID=0&OR=1>.

<MultiTech is a good brand, and they are "Designed for Microsoft Windows
<Server 2003."

<

<Good hunting!

<

<Gregg Hill

<

<

<

<

<"Nick" <NoSpam@xxxxxxxxxxxx> wrote in message

<news:%237nAAETSHHA.2212@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

<> Robert,

<>

<> Why do you keep sending these nosensical messages. Please simply
address

<> the questions!

<>

<> You have still not provided any examples of an External Fax/Modem that
<> would satisfy your requirement of being on the SBS2003 HCL, which modem
do

<> you suggest?

<>

<> You have also still failed to address Greggs's questions.

<>

<> Nick

<>

<>

<> "Robert Li [MSFT]" <v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

<> news:mUfKowRSHHA.3792@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

<>> Hi Nick,

Re: Received fax errors after running SFC.exe

<>
<> Thanks for updating.
<>
<> Please understand we only provide technical support for hardware in the
<> HCL
<> list. That's our newsgroup policy.
<>
<>
<> Best regards,
<>
<> Robert Li(MSFT)
<>
<> Microsoft CSS Online Newsgroup Support
<>
<> Get Secure! – www.microsoft.com/security
<>
<> =====
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<> newsgroups so that they can be resolved in an efficient and timely
<> manner.
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<>
<> Any input or comments in this thread are highly appreciated.
<>
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Re: Received fax errors after running SFC.exe

Re: Received fax errors after running SFC.exe

<>
<> -----
<> <Reply-To: "Gregg Hill" <bogus@xxxxxxxxxxxx>
<> <From: "Gregg Hill" <bogus@xxxxxxxxxxxx>
<> <References: <#1AqSB0MHHA.448@xxxxxxxxxxxxxxxxxxxx>
<> <FQBaOB7MHHA.3604@xxxxxxxxxxxxxxxxxxxx>
<> <e67ctlBNHHA.3952@xxxxxxxxxxxxxxxxxxxx>
<> <SF#tnEMNHHA.2080@xxxxxxxxxxxxxxxxxxxx>
<> <e#3oJrmNHHA.5016@xxxxxxxxxxxxxxxxxxxx>
<> <GXwOR89NHHA.3604@xxxxxxxxxxxxxxxxxxxx>
<> <O5TTUABOHHA.5016@xxxxxxxxxxxxxxxxxxxx>
<> <y7HvtrFOHHA.3604@xxxxxxxxxxxxxxxxxxxx>
<> <uSznWhJOHHA.3544@xxxxxxxxxxxxxxxxxxxx>
<> <ul\$PBoKOHHA.2304@xxxxxxxxxxxxxxxxxxxx>
<> <#qhjMOWOHHA.140@xxxxxxxxxxxxxxxxxxxx>
<> <u6pAHvdOHHA.2232@xxxxxxxxxxxxxxxxxxxx>
<> <#8ncUmmOHHA.4244@xxxxxxxxxxxxxxxxxxxx>
<> <OUgj8AqOHHA.2312@xxxxxxxxxxxxxxxxxxxx>
<> <#J#6Vo#QHHA.4384@xxxxxxxxxxxxxxxxxxxx>
<> <I\$SQFrFRHHA.1788@xxxxxxxxxxxxxxxxxxxx>
<> <ePfnYpGRHHA.920@xxxxxxxxxxxxxxxxxxxx>
<> <Uyb7qmTRHHA.2352@xxxxxxxxxxxxxxxxxxxx>
<> <#xw\$BJVRHHA.4276@xxxxxxxxxxxxxxxxxxxx>
<> <urKS50VRHHA.1212@xxxxxxxxxxxxxxxxxxxx>
<> <UoYyCdGRHHA.3792@xxxxxxxxxxxxxxxxxxxx>
<> <ut7o70iRHHA.4276@xxxxxxxxxxxxxxxxxxxx>
<> <i9TPQ4rRHHA.1552@xxxxxxxxxxxxxxxxxxxx>
<> <uRhR8ntRHHA.4832@xxxxxxxxxxxxxxxxxxxx>
<> <Subject: Re: Received fax errors after running SFC.exe
<> <Date: Fri, 2 Feb 2007 10:04:08 -0800
<> <Lines: 1246
<> <X-Priority: 3
<> <X-MSMail-Priority: Normal
<> <X-Newsreader: Microsoft Outlook Express 6.00.2900.3028
<> <X-RFC2646: Format=Flowed; Response
<> <X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3028
<> <Message-ID: <eyHtKSvRHHA.5064@xxxxxxxxxxxxxxxxxxxx>
<> <Newsgroups: microsoft.public.windows.server.sbs
<> <NNTP-Posting-Host: rrcs-67-52-120-131.west.biz.rr.com 67.52.120.131
<> <Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP02.phx.gbl
<> <Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:14659
<> <X-Tomcat-NG: microsoft.public.windows.server.sbs
<> <
<> <Nick,
<> <
<> <Look at these
<> <
<> <http://multitech.com/PRODUCTS/Categories/Device_Networking/external_modems/
<> <
<> <to satisfy their requirement of being on the 2003 list. We know it is
<> <most

Re: Received fax errors after running SFC.exe

<><likely not hardware (duh), but if you want help, they will force you to
<> use
<><one on the list.
<><
<><MultiTech is a great brand, but sometimes has problems receiving from
<> USR
<><modems, so be careful how you do your testing. In other words, send
from
<><your problem server to a manual fax, and from a manual fax to your
<> server.
<><Just do not use any of the manual fax machines that Brandy and Crina
<><recommend using the 3Com Courier to receive from them!
<><
<><Gregg Hill
<><
<><
<><
<><"Nick" <NoSpam@xxxxxxxxxxxx> wrote in message
<><news:uRhR8ntRHHA.4832@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
<>< Hello Robert, thank you for your reply.
<><
<><> Thanks for understanding.
<>< I do not understand, whatever gave you the idea that I understand!
<><
<>< If I have interpreted this correctly the most popular Business class
<> modem
<>< in the world is not on this ('no longer maintained as a
<>< comprehensive reference') HCL because 'Microsoft hasn't fully tested'
<> it,
<>< why not? This is an incredibly perverse decision, why have Microsoft
<> not
<>< fully tested it?
<><
<>< You have still ignored my question, following, to which I would be
<>< grateful for an answer:
<><> Could you please tell me what _External_ modems are compatible with
<><> SBS2003, according to your newsgroup policy?
<><
<>< You have also ignored Gregg's question:
<><> Please pardon my intrusion, but your own people (Brandy Nee and
Crina
<> Li)
<><> continually recommend the 3Com (US Robotics) Courier V. Everything
<><> external
<><> modem as the best one to receive faxes, in spite of it not being on
<> the
<><> HCL.
<><>
<><> Brandy Nee
<><>
<><>

Re: Received fax errors after running SFC.exe

[http://groups.google.com/groups/search?lr=&safe=off&num=100&q=%22brandy+nee%](http://groups.google.com/groups/search?lr=&safe=off&num=100&q=%22brandy+nee%22+courier+everything&safe=off)

<> 22+courier+everything&safe=off

<> <>

<> <> Crina Li

<> <>

<>

[http://groups.google.com/groups/search?lr=&safe=off&num=100&q=%22crina+li%22](http://groups.google.com/groups/search?lr=&safe=off&num=100&q=%22crina+li%22+courier+everything&safe=off)

<> +courier+everything&safe=off

<> <>

<> <> You are also ignoring the fact that the OP's modems worked perfectly

<> <> before

<> <> he ran SFC.

<> <>

<> <> I wish you folks would make up your minds as to whether or not you

<> want

<> <> to

<> <> continue recommending the Courier V.Everything external modem.

<> <>

<> <> Perhaps Brandy Nee or Crina Li might like to comment at this point if

<> <> either are watching this thread...

<> <>

<> <> By the way I have just sent a fax sucessfully by connecting one of

<> these

<> <> fax modems to a different Win2003 server on which it worked perfectly

<> <> first time. This is a WIN/SBS2003 problem, IT IS NOT a HARDWARE

<> ISSUE.

<> <>

<> <> Best regards,

<> <> Nick

<> <>

<> <>

<> <> "Robert Li [MSFT]" <v-robeli@xxxxxxxxxxxxxxxxxxxxxx> wrote in message

<> <> news:i9TPQ4rRHHA.1552@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

<> <> Hi Nick,

<> <>

<> <> I made a discussion with our engineers. The product which is not in

<> the

<> <> HCL

<> <> is the one Microsoft hasn't fully tested. We can not guarantee it

<> will

<> <> work

<> <> familiarly with Microsoft products. So we don't provide technical

<> support

<> <> for hardware which is not in the HCL list. Thanks for understanding.

<> <>

<> <>

<> <> Best regards,

<> <>

<> <> Robert Li(MSFT)

<> <>

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<> <> <From: "Gregg Hill" <bogus@xxxxxxxxxxx>
<> <> <References: <#1AqSB0MHHA.448@xxxxxxxxxxxxxxxxxxxxxx>

Re: Received fax errors after running SFC.exe

<><><FQBaOB7MHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><e67ctlBNHHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><SF#tnEMNHHA.2080@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><e#3oJrmNHHA.5016@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><GXwOR89NHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><O5TTUABOHHA.5016@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><y7HvtrFOHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><uSznWhJOHHA.3544@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><ul\$PBoKOHHA.2304@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><#qhjMOWOHHA.140@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><u6pAHvdOHHA.2232@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><#8ncUmmOHHA.4244@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><OUg8AqOHHA.2312@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><#J#6Vo#QHHA.4384@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><1\$SQFrFRHHA.1788@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><ePfnYpGRHHA.920@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><Uyb7qmTRHHA.2352@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><#xw\$BJVRHHA.4276@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><urKS50VRHHA.1212@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><UoYyCdgRHHA.3792@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><Subject: Re: Received fax errors after running SFC.exe
<><><Date: Thu, 1 Feb 2007 10:17:26 -0800
<><><Lines: 871
<><><X-Priority: 3
<><><X-MSMail-Priority: Normal
<><><X-Newsreader: Microsoft Outlook Express 6.00.2900.3028
<><><X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3028
<><><X-RFC2646: Format=Flowed; Original
<><><Message-ID: <ut7o70iRHHA.4276@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><Newsgroups: microsoft.public.windows.server.sbs
<><><NNTP-Posting-Host: rrcs-67-52-120-131.west.biz.rr.com 67.52.120.131
<><><Path:
<> TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP02.phx.gbl
<><><Xref: TK2MSFTNGHUB02.phx.gbl
<> microsoft.public.windows.server.sbs:14447
<><><X-Tomcat-NG: microsoft.public.windows.server.sbs
<><><
<><><Robert,
<><><
<><><Thank you for getting back to me on this subject. They have
<> recommended
<><> the
<><><3Com Courier V.Everything external modem. Depending upon when one
<> bought
<><><that modem, it was either boxed in a 3Com package or a US Robotics
<><> package,
<><><since USR was bought by 3Com, then split from 3Com again, taking
<> that
<><> modem
<><><with them. I actually bought two "3Com" packaged modems that had US
<><> Robotics

Re: Received fax errors after running SFC.exe

<> <> <on the front and on the part number labels.
<> <> <
<> <> <Gregg Hill
<> <> <
<> <> <
<> <> <
<> <> <"Robert Li [MSFT]" <v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<> <> <news:UoYyCdgrHHA.3792@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
<> <> <> Hi Nick,
<> <> <>
<> <> <> Thanks for updating.
<> <> <>
<> <> <> I will discuss with Crina Li and Brandy Nee and will give you
<> <> reply.
<> <> <>
<> <> <> Thanks for understanding.
<> <> <>
<> <> <>
<> <> <> Best regards,
<> <> <>
<> <> <> Robert Li(MSFT)
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<><>< <References: <#1AqSB0MHHA.448@xxxxxxxxxxxxxxxxxxxxxx>
<><>< <FQB0B7MHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <e67ctIBNHHA.3952@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <SF#tnEMNHHA.2080@xxxxxxxxxxxxxxxxxxxxxxxxxx>
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<><>< <uSznWhJOHHA.3544@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <ul\$PBoKOHHA.2304@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <#qjMOWOHHA.140@xxxxxxxxxxxxxxxxxxxxxxxxxx>
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<><>< <#8ncUmmOHHA.4244@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <OUgj8AqOHHA.2312@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <#J#6Vo#QHHA.4384@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <1\$SQFrFRHHA.1788@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <ePfnYpGRHHA.920@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <Uyb7qmTRHHA.2352@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <#xw\$BJVRHHA.4276@xxxxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <Subject: Re: Received fax errors after running SFC.exe
<><>< <Date: Wed, 31 Jan 2007 09:28:27 -0800
<><>< <Lines: 705
<><>< <X-Priority: 3

Re: Received fax errors after running SFC.exe

<><>< <X-MSMail-Priority: Normal
<><>< <X-Newsreader: Microsoft Outlook Express 6.00.2900.3028
<><>< <X-RFC2646: Format=Flowed; Response
<><>< <X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3028
<><>< <Message-ID: <urKS50VRHHA.1212@xxxxxxxxxxxxxxxxxxxxxxxx>
<><>< <Newsgroups: microsoft.public.windows.server.sbs
<><>< <NNTP-Posting-Host: rrcs-67-52-120-131.west.biz.rr.com
<> 67.52.120.131
<><>< <Path:
<><> TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP03.phx.gbl
<><>< <Xref: TK2MSFTNGHUB02.phx.gbl
<><> microsoft.public.windows.server.sbs:14194
<><>< <X-Tomcat-NG: microsoft.public.windows.server.sbs
<><><< <
<><><< <Nick,
<><><< <
<><><< <Per Microsoft's own web site, "The HCLs are no longer
maintained
<> as
<> a
<><><< <comprehensive reference." They have been replaced by the Windows
<><>< Catalogs
<><><< <here <http://www.microsoft.com/whdc/hcl/default.msp> with a
<><><< <server-specific
<><><< <Windows Server Catalog here
<><><< <<http://www.windowsservercatalog.com/default.aspx>.
<><><< <
<><><< <I notice that Robert completely ignored my question as to why
<> Crina
<><><< <Li
<><><< <and
<><><< <Brandy Nee keep recommending the same non-HCL modem that you
<> already
<><><< <have
<><><< <as
<><><< <the one to use if you have fax problems.
<><><< <
<><><< <Robert, in case you missed it, here it is again:
<><><< <*****
<><><< <Robert,
<><><< <
<><><< <Please pardon my intrusion, but your own people (Brandy Nee and
<> Crina
<><><< <Li)
<><><< <continually recommend the 3Com (US Robotics) Courier V.
<> Everything
<><><< <external
<><><< <modem as the best one to receive faxes, in spite of it not
being
<> on
<><><< <the

Re: Received fax errors after running SFC.exe

<><>< HCL.
<><>< <
<><>< <Brandy Nee
<><><
<><>
<>
<<http://groups.google.com/groups/search?lr=&safe=off&num=100&q=%22brandy+nee%22+courier+everything&safe=off>
<><>< %22+courier+everything&safe=off
<><>< <
<><>< <Crina Li
<><><
<><>
<>
<<http://groups.google.com/groups/search?lr=&safe=off&num=100&q=%22crina+li%22+courier+everything&safe=off>
<><>< 2+courier+everything&safe=off
<><>< <
<><>< <You are also ignoring the fact that the OP's modems worked
<> perfectly
<><>< before
<><>< <he ran SFC.
<><>< <
<><>< <I wish you folks would make up your minds as to whether or not
<> you
<><>< want
<><>< to
<><>< <continue recommending the Courier V.Everything external modem.
<><>< <
<><>< <Gregg Hill
<><>< <*****
<><>< <
<><>< <Nick,
<><>< <
<><>< <Good luck with your problem. My recommendation still is to go
<> with
<><>< <Brooktrout. As much as it hurts, ****cut your losses**** and put it
<><>< behind
<><>< you
<><>< <(see my other threads previously mentioned). Per their part
<> number
<><>< guide
<><>< <http://www.cantata.com/products/part_no_guide/, you can use a
<><>< low-end
<><>< <TruFax board, or their high-end TR1034 board. You have two
lines,
<> so
<><>< the
<><>< <2-port TruFax should do well. In my testing, it fixed all my
<><>< problems.
<><>< Yes,
<><>< <it is expensive, but how much more time are you willing to
spend

Re: Received fax errors after running SFC.exe

<>> on
<>> <>> <> <something that perhaps NO modem may be able to fix? I told my
<>> client
<>> <>> I
<>> <>> <> would
<>> <>> <> <sell the Brooktrout to them for my cost and install it for no
<>> charge,
<>> <>> and
<>> <>> <> <they are happy with that. All I lost was about 30 hours of time
<>> <>> testing
<>> <>> <> <various modems. Never again!
<>> <>> <> <
<>> <>> <> <I think this is the one you should consider, but call them to
<>> make
<>> <>> sure.
<>> <>> <> <
<>> <>> <> < 999-169-15
<>> <>> <> < Trifax 200-R PCI UK MSF
<>> <>> <> < Microsoft Shared Fax support for2 Channel Loop Start; Half
<>> Size
<>> <>> <> <Universal PCI for the UK
<>> <>> <> <
<>> <>> <> <
<>> <>> <> <
<>> <>> <> <***As long as you have the fax service installed properly***
<>> and
<>> <>> <> it
<>> <>> <> <answers
<>> <>> <> <calls or tries to send, I think the Brooktrout will help you.
<>> You
<>> <>> <> can
<>> <>> <> <always
<>> <>> <> <call them and ask if they can loan you a board for testing
<>> <>> <> <purposes
<>> <>> <> <(see
<>> <>> <> <my
<>> <>> <> <threads again).
<>> <>> <> <
<>> <>> <> <Personally, I will not use a modem again after the experiences I
<>> <>> <> <have
<>> <>> <> <had.
<>> <>> <> <Clients can either pop for a Brooktrout, or they can stick with
<>> <>> <> <their
<>> <>> <> <manual
<>> <>> <> <fax machine.
<>> <>> <> <
<>> <>> <> <Gregg Hill
<>> <>> <> <
<>> <>> <> <
<>> <>> <> <
<>> <>> <> <

Re: Received fax errors after running SFC.exe

<> <> <> <"NickC" <NoOneHere@xxxxxxxxxxxxxxxx> wrote in message
<> <> <> <[news:%23xw\\$BJVRHHA.4276@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23xw$BJVRHHA.4276@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)
<> <> <> <> Yes Robert there _may_ be PCI and external modems in the 2003
<> <> HCL
<> <> <> but
<> <> <> ARE
<> <> <> <> there ANY? I cannot even find a Win2003 HCL let alone an
<> <> SBS2003
<> <> <> one!
<> <> <> <>
<> <> <> <> Best I can find is a Win2K HCL but that only seems to contain
<> <> internal
<> <> <> <> modems, I could not find any External ones. Could you please
<> <> tell
<> <> <> me
<> <> <> <> what
<> <> <> <> _External_ modems are compatible with SBS2003, according to
<> <> your
<> <> <> <> newsgroup
<> <> <> <> policy?
<> <> <> <>
<> <> <> <> Nick
<> <> <> <>
<> <> <> <>
<> <> <> <> "Robert Li [MSFT]" <v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in
<> <> message
<> <> <> <> news:Uyb7qmTRHHA.2352@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
<> <> <> <> <> Hi Nick,
<> <> <> <> <>
<> <> <> <> <> Both PCI modem and External modem may be in the HCL list. If
<> <> your
<> <> <> <> device
<> <> <> <> <> is
<> <> <> <> <> not in the HCL list, we don't provide technical support
<> <> according
<> <> <> <> to
<> <> <> <> our
<> <> <> <> <> policy. Thanks for understanding.
<> <> <> <> <>
<> <> <> <> <> Best regards,
<> <> <> <> <>
<> <> <> <> <> Robert Li(MSFT)
<> <> <> <> <>
<> <> <> <> <> Microsoft CSS Online Newsgroup Support
<> <> <> <> <>
<> <> <> <> <> Get Secure! – www.microsoft.com/security
<> <> <> <> <>
<> <> <> <> <> =====
<> <> <> <> <>
<> <> <> <> <> PLEASE NOTE: The partner managed newsgroups are provided
<> <> toassist

Re: Received fax errors after running SFC.exe

<> <> <> with
<> <> <> <> break/fix issues and simple how to questions.
<> <> <> <> We also love to hear your product feedback! Let us know
what
<> <> you
<> <> <> think
<> <> <> <> by
<> <> <> <> posting from the web interface: Partner Feedback
<> <> <> <> from your newsreader:
<> <> <> microsoft.private.directaccess.partnerfeedback.
<> <> <> <>
<> <> <> <> We look forward to hearing from you!
<> <> <> <>
<> <> <> <> =====
<> <> <> <>
<> <> <> <> When responding to posts, please "Reply to Group" via your
<> <> <> newsreader
<> <> <> <> so
<> <> <> <> that others may learn and benefit from this issue.
<> <> <> <>
<> <> <> <> =====
<> <> <> <>
<> <> <> <> This posting is provided "AS IS" with no warranties, and
<> <> <> <> confers
<> <> <> <> no
<> <> <> <> rights.
<> <> <> <>
<> <> <> <> =====
<> <> <> <>
<> <> <> <>
<> <> <> <> -----
<> <> <> <> <From: "Nick" <NoSpam@xxxxxxxxxxxx>
<> <> <> <> <References: <#1AqSB0MHHA.448@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <FQBaOB7MHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <e67ctlBNHHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <SF#tnEMNHHA.2080@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <e#3oJrmNHHA.5016@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <GXwOR89NHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <O5TTUABOHHA.5016@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <y7HvtrFOHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <uSznWhJOHHA.3544@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <ul\$PBoKOHHA.2304@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <#qhjMOWOHHA.140@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <u6pAHvdOHHA.2232@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <#8ncUmmOHHA.4244@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <OUgj8AqOHHA.2312@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <#J#6Vo#QHHA.4384@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <l\$SQFrFRHHA.1788@xxxxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <Subject: Re: Received fax errors after running SFC.exe
<> <> <> <> <Date: Tue, 30 Jan 2007 12:29:49 -0000
<> <> <> <> <Lines: 470

Re: Received fax errors after running SFC.exe

<><><><><X-Priority: 3
<><><><><X-MSMail-Priority: Normal
<><><><><X-Newsreader: Microsoft Outlook Express 6.00.3790.2826
<><><><><X-RFC2646: Format=Flowed; Original
<><><><><X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2826
<><><><><Message-ID: <ePfnYpGRHHA.920@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><Newsgroups: microsoft.public.windows.server.sbs
<><><><><NNTP-Posting-Host:
<><> host86-138-107-107.range86-138.btcentralplus.com
<><><><> 86.138.107.107
<><><><><Path:
<><><> TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP05.phx.gbl
<><><><><Xref: TK2MSFTNGHUB02.phx.gbl
<><><><> microsoft.public.windows.server.sbs:13733
<><><><><X-Tomcat-NG: microsoft.public.windows.server.sbs
<><><><><
<><><><><Well can you tell me what external modems are on this
<><> infamous
<><><> HCL
<><><><> list
<><><><><please? I cannot seem to find any that are.
<><><><><
<><><><><Thanks,
<><><><>< Nick
<><><><><
<><><><><"Robert Li [MSFT]" <v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in
<><><> message
<><><><><news:1\$SQFrFRHHA.1788@xxxxxxxxxxxxxxxxxxxxxxxx
<><><><><> Hi Nick,
<><><><><>
<><><><><> Thanks for updating.
<><><><><>
<><><><><> Because your modem is not in the HCL list, we don't
provide
<><><> support
<><><><> of
<><><><><> this
<><><><><> kind according to our newsgroup policy. Thanks for
<><><><><> understanding.
<><><><><> Please
<><><><><> ask the modem manufacture for more support.
<><><><><>
<><><><><> Best regards,
<><><><><>
<><><><><> Robert Li(MSFT)
<><><><><>
<><><><><> Microsoft CSS Online Newsgroup Support
<><><><><>
<><><><><> Get Secure! – www.microsoft.com/security
<><><><><>
<><><><><> =====

Re: Received fax errors after running SFC.exe

<><><><><><>
<><><><><><> PLEASE NOTE: The partner managed newsgroups are provided
<><> toassist
<><><><> with
<><><><><> break/fix issues and simple how to questions.
<><><><><><> We also love to hear your product feedback! Let us know
<> what
<><> you
<><><><> think
<><><><> by
<><><><><> posting from the web interface: Partner Feedback
<><><><><> from your newsreader:
<><><> microsoft.private.directaccess.partnerfeedback.
<><><><><>
<><><><><><> We look forward to hearing from you!
<><><><><>
<><><><><> =====
<><><><><>
<><><><><><> When responding to posts, please "Reply to Group" via your
<><><> newsreader
<><><><><> so
<><><><><><> that others may learn and benefit from this issue.
<><><><><>
<><><><><><> =====
<><><><><>
<><><><><><> This posting is provided "AS IS" with no warranties, and
<><><> confers
<><><> no
<><><><><><> rights.
<><><><><>
<><><><><><> =====
<><><><><>
<><><><><>
<><><><><><> -----
<><><><><><> <From: "Nick" <NoSpam@xxxxxxxxxxxx>
<><><><><><> <References: <#1AqSB0MHHA.448@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <FQBaoB7MHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <e67ctlBNHHA.3952@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <SF#tnEMNHHA.2080@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <e#3oJrmNHHA.5016@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <GXwOR89NHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <O5TTUABOHHA.5016@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <y7HvtrFOHHA.3604@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <uSznWhJOHHA.3544@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <ul\$PBoKOHHA.2304@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <#qhjMOWOHHA.140@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <u6pAHvdOHHA.2232@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <#8ncUmmOHHA.4244@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <OUgj8AqOHHA.2312@xxxxxxxxxxxxxxxxxxxxxxxx>
<><><><><><> <Subject: Re: Received fax errors after running SFC.exe
<><><><><><> <Date: Mon, 29 Jan 2007 21:11:42 -0000

Re: Received fax errors after running SFC.exe

<> <> <> <> <> <Lines: 303
<> <> <> <> <> <X-Priority: 3
<> <> <> <> <> <X-MSMail-Priority: Normal
<> <> <> <> <> <X-Newsreader: Microsoft Outlook Express 6.00.3790.2826
<> <> <> <> <> <X-RFC2646: Format=Flowed; Response
<> <> <> <> <> <X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2826
<> <> <> <> <> <Message-ID: <#J#6Vo#QHHA.4384@xxxxxxxxxxxxxxxxxxxxxx>
<> <> <> <> <> <Newsgroups: microsoft.public.windows.server.sbs
<> <> <> <> <> <NNTP-Posting-Host:
<> <> host81-155-9-103.range81-155.btcentralplus.com
<> <> <> <> <> 81.155.9.103
<> <> <> <> <> <Path:
<> <> <> <>
<> <> <> <> <> <> TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl
<> <> <> <> <> <Xref: TK2MSFTNGHUB02.phx.gbl
<> <> <> <> <> microsoft.public.windows.server.sbs:13566
<> <> <> <> <> <X-Tomcat-NG: microsoft.public.windows.server.sbs
<> <> <> <> <> <
<> <> <> <> <> <Something else to add to the clues is a log of modem
<> <> <> <> <> <communications
<> <> <> <> <> <during
<> <> <> <> <> <a
<> <> <> <> <> <failed send. This is a mixture of the outgoing and
<> <> <> <> <> <incoming
<> <> <> <> <> <logs
<> <> <> <> <> <mixed
<> <> <> <> <> <togethrt on the same timeline. Does this give any clues
<> <> <> <> <> <as
<> <> <> <> <> <to
<> <> <> <> <> <why
<> <> <> <> <> <this
<> <> <> <> <> <fails?
<> <> <> <> <> <
<> <> <> <> <> <Nick
<> <> <> <> <> <
<> <> <> <> <> <**** Start Fax modem communication log ****
<> <> <> <> <> <
<> <> <> <> <> <Sending modem:
<> <> <> <> <> <[11:29:30][139929265][130173][] Modem
initialization
<> <> <> <> <> <[11:29:30][139929312][131580][]
<> <> <> <> <> <send:
<> <> <> <> <> <"AT&FS0=0E0V1Q0"
<> <> <> <> <> <[11:29:31][139929562][131688][]
<> <> <> <> <> <recv:
<> <> <> <> <> <"OK"
<> <> <> <> <> <[11:29:31][139929609][131580][]
<> <> <> <> <> <send:
<> <> <> <> <> <"AT"
<> <> <> <> <> <[11:29:31][139929843][131688][]
<> <> <> <> <> <recv:

Re: Received fax errors after running SFC.exe

```
<><><><><><> "OK"
<><><><><><> <[11:29:31][139929890][ 131580][ ]
<><><> send:
<><><><><><> <"ATBOX4&D2&C1&H1&R2&I0&A3&M4&B1S7=255"
<><><><><><> <[11:29:31][139930125][ 131688][ ]
<><><> recv:
<><><><><><> "OK"
<><><><><><> <[11:29:31][139930171][ 131580][ ]
<><><> send:
<><><><><><> "ATM1L0"
<><><><><><> <[11:29:31][139930421][ 131688][ ]
<><><> recv:
<><><><><><> "OK"
<><><><><><> <[11:29:31][139930421][ 330104][ ] Phase A – Call
<><><> establishment
<><><><><><> <[11:29:31][139930421][ 330117][ ]
<><> Dialing...
<><><><><><> <[11:29:31][139930531][ 130698][ ]
<><><> send:
<><><><><><> <"AT+FCLASS=1"
<><><><><><> <[11:29:32][139931078][ 131580][ ]
<><><> send:
<><><><><><> "AT"
<><><><><><> <[11:29:32][139931312][ 131688][ ]
<><><> recv:
<><><><><><> "OK"
<><><><><><> <[11:29:32][139931515][ 130872][ ]
<><><> send:
<><><><><><> "ATDT
<><><><><><> <#####"
<><><><><><> <
<><><><><><> <Receiveing modem:
<><><><><><> <[11:29:38][139937546][ 130173][ ] Modem
initialization
<><><><><><> <[11:29:39][139937593][ 131580][ ]
<><><> send:
<><><><><><> <"AT&FS0=0E0V1Q0"
<><><><><><> <[11:29:39][13993784
```