

# RE: Can not join new domain with same name as old

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-02/msg00697.html>

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- *From:* [v-robeli@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-robeli@xxxxxxxxxxxxxxxxxxxxxx) (Robert Li [MSFT])
  - *Date:* Tue, 06 Feb 2007 09:42:38 GMT
- 

Hi Lex,

How are you doing? I am just checking to see how things are going there on this issue. If you would like further assistance, please do not hesitate to let me know. It is my pleasure to help. :)

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

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Any input or comments in this thread are highly appreciated.

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<X-Tomcat-ID: 177707103  
<References: <FCDFA7ED-2EF5-4E51-B373-8BEF98E95B8B@xxxxxxxxxxxxxx>  
<MIME-Version: 1.0  
<Content-Type: text/plain  
<Content-Transfer-Encoding: 7bit  
<From: v-robeli@xxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])  
<Organization: Microsoft  
<Date: Wed, 31 Jan 2007 09:25:51 GMT  
<Subject: RE: Can not join new domain with same name as old  
<X-Tomcat-NG: microsoft.public.windows.server.sbs  
<Message-ID: <A6LvQnRRHHA.2352@xxxxxxxxxxxxxxxxxxxxxx>  
<Newsgroups: microsoft.public.windows.server.sbs  
<Lines: 139  
<Path: TK2MSFTNGHUB02.phx.gbl  
<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:14057  
<NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182

<  
<Hi Lex,  
<  
<Thanks for posting in our newsgroup.  
<  
<From your description, I know that after you reload the SBS 2003 server,  
<you cannot join your client computers to the new domain. If I am off-base,  
<please don't hesitate to let me know.  
<  
<Because some clients cannot join the domain, some can join the domain but  
<have errors, the problem may be more complex and time resuming, thanks for  
<understanding.  
<  
<Please let me know the following information so that we can understand  
your  
<situation more clearly:  
<  
<1. How did you reload your SBS server? Did you have a clean installation,  
<keeping the server name and doimname as before?  
<  
<2. Did you disjoin the client from the domain before reloading your server?  
<  
<Please understand that our newsgroup is an issue based service, meaning we  
<usually respond to one question/issue per post. We will focus on the Event  
<ID 5513 error first.  
<  
<Event ID 5513 appears when you join to the domain but the local security  
<database is corrupted on your computer. Please take the following steps to

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<narrow down the problem:

<

<Step1: Check the DNS and made sure the client was pointing toward server.

<

<Step2: Disjoin the workstation from the domain, reboot and then rejoin the <domain.

<

<Step3: Reset the problematic computer account.

<

<To do this, please take the following steps:

<

<1. Open Active Directory and Users.

<2. Expand Doman.local, my business, Computers, SBSCopmuters.

<3. Right click the problematic computer and select Reset Account.

<4. Click OK.

<

<Step 4: Please try to modify the registry to see if the problem can be <resolved.

<

<1. Export the netlogon service registry subkey

<(HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\Netlogon) from a <machine that has successfully joined the new domain.

<2. Import the subkey to the workstation experiencing this problem.

<

<If the problem still exists, please help me collect MPS Report on the SBS <server and problematic client for further assistance.

<

< 1. Visit

<<http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd9>

<15706/MPSRPT\_DirSvc.EXE to download the file.

<2. Run the MPSRPT\_DirSvc.exe on the server box.

<3. Wait for 10~15 minutes.

<4. Open Windows explorer, navigate to

<%SYSTEMROOT%\MPSReports\DirSvc\Logs\cab\

<5. Send the .cab file directly to me at v-robali@xxxxxxxxxxxxxxxx

<

<If you need further assistance, please don't hesitate to let me know.

<

<Best regards,

<

<Robert Li(MSFT)

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<Microsoft CSS Online Newsgroup Support

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<PLEASE NOTE: The partner managed newsgroups are provided to assist with

<break/fix issues and simple how to questions.

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<We also love to hear your product feedback! Let us know what you think by  
<posting from the web interface: Partner Feedback  
<from your newsreader: microsoft.private.directaccess.partnerfeedback.

<  
<We look forward to hearing from you!

<=====

<  
<When responding to posts, please "Reply to Group" via your newsreader so  
<that others may learn and benefit from this issue.

<=====

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rights.

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<-----  
<<Thread-Topic: Can not join new domain with same name as old  
<<thread-index: AcdERVcVmLlvPRVbSYyPQ9U0WE643g==  
<<X-WBNR-Posting-Host: 203.57.80.218  
<<From: =?Utf-8?B?TGV4IEhhcnJpc3M=? <LexHarriss@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
<<Subject: Can not join new domain with same name as old  
<<Date: Tue, 30 Jan 2007 00:05:00 -0800  
<<Lines: 37  
<<Message-ID: <FCDFA7ED-2EF5-4E51-B373-8BEF98E95B8B@xxxxxxxxxxxx>  
<<MIME-Version: 1.0  
<<Content-Type: text/plain;  
<< charset="Utf-8"  
<<Content-Transfer-Encoding: 7bit  
<<X-Newsreader: Microsoft CDO for Windows 2000  
<<Content-Class: urn:content-classes:message  
<<Importance: normal  
<<Priority: normal  
<<X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757  
<<Newsgroups: microsoft.public.windows.server.sbs  
<<Path: TK2MSFTNGHUB02.phx.gbl  
<<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:13691  
<<NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148  
<<X-Tomcat-NG: microsoft.public.windows.server.sbs

<<  
<<Hello,  
<<I have just reloaded a Win2003 SBS server  
<<I used the same server name and Domain name as before.  
<<Now client computers are haveing trouble joining the new domain  
especially  
<<those across a VPN.  
<<Client computers were put into a workgroup , rebooted ,  
<<Then we endeavoured to join them to the new domain. ( some joined some

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<<didn't )  
<<  
<<The ones that did are now taking about about 30 minutes to logon  
<<  
<<Event ID 5513 is logged in the event log on the server  
<<  
<<"The computer BOATWRIGHT tried to connect to the server \\TECC-S1 using  
<the  
<<trust relationship established by the TECC domain. However the computer  
<lost  
<<the connect security identifier (SID) when the domain was reconfigured.  
<<Reestablish the trust relationship."  
<<  
<<  
<<<http://go.microsoft.com/fwlink/events.asp>  
<<  
<<I have tried removing the computer and account from the network as the  
<link  
<<says  
<<But no different  
<<  
<<It seems that the computers are remembering the old domain.  
<<  
<<Is there anyway I can get rid of this memory so the computers will be  
<happy  
<<to be part of the NEW domain ?  
<<  
<<Can you help us with this ?  
<<  
<<Thanks  
<<  
<<Lex Harriss  
<<  
<<  
<<  
<  
<

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