

Re: Unable to route fax

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-01/msg02097.html>

- *From:* "Dan Walker" <danw@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 15 Jan 2007 16:40:46 -0600
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Try the following:

1. Open Server Management.
2. Right-click on Fax (Local) container.
3. Select "Properties".
4. Select "Receipts" tab.
5. In the Message Box, enable the "Enable Message Boxes as receipts" checkbox.
6. In SMTP E-mail, check the following:
 - a. "Enable SMTP Receipts e-mail receipts delivery" is enabled.
 - b. "Use these SMTP Settings for the Route through E-mail incoming routing method" is enabled.
 - c. Under Authentication, try setting to Anonymous access if not set already".

Hope this helps

"Terry Barr" <tbarr@xxxxxxxxxxxxxxxxxxxxx> wrote in message <news:uHljxVOOHHA.3916@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

I'm having this same problem. We have had the system forwarding faxes to an email distribution group for years and now all of a sudden we are getting the same 32083 and 32089 error messages. Our system is setup to also forward one of the fax lines to a printer and both fax lines forward to a storage folder. Everything works except the forward to email. Does anyone have any ideas as to why this would suddenly not be able to forward to email?

Terry

"Freddie" <Freddie@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:3EA66BFC-CAF8-46BF-855B-9E4F0A2D9F4A@xxxxxxxxxxxxxxxxxxxxx>

Client wants to store the incoming faxes to a folder and email to

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internal
Email address,
No problem with storing to folder, but when I enable the email routing
and
follow every thing on Microsoft web site, I get this two error in Event
logs,

Event Type: Error
Event Source: Microsoft Fax
Event Category: Inbound
Event ID: 32083
Date: 12/29/2006
Time: 5:29:16 PM
User: N/A
Computer: SERVER
Description:
Unable to route fax C:\Documents and Settings\All Users\Application
Data\Microsoft\Windows NT\MSFax\Queue\1C72BA10DE10C.tif to the
requested
e-mail address.

The following error occurred: 0x80040213
This error code indicates the cause of the error.

Check the SMTP server configuration, and correct any anomalies

Event Type: Error
Event Source: Microsoft Fax
Event Category: Inbound
Event ID: 32089
Date: 12/29/2006
Time: 5:29:16 PM
User: N/A
Computer: SERVER
Description:
The Fax Service failed to execute a specific routing method. The service
will retry to route the fax according to the retries configuration. If
the
retries fail, verify routing method configuration.
Job ID: 0x0401c72ba10de10c.
Received on Device: 'U.S. Robotics 56K FAX EXT PnP'
Sent from: 'T'
Received file name: 'C:\Documents and Settings\All Users\Application
Data\Microsoft\Windows NT\MSFax\Queue\1C72BA10DE10C.tif'.
Routing extension name: 'Microsoft Routing Extension'
Routing method name: 'Route through e-mail'

For more information, see Help and Support Center at
<http://go.microsoft.com/fwlink/events.asp>.

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I can not find where I am going wrong, I created a user name Fax with permission,
but I can not get any faxes to email,
any help would be nice,

Thanks
Freddie