

RE: Getting 539 and 5634 alerts from my SBS 2003 box but not showing in event logs

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-01/msg01542.html>

- *From:* v-terliu@xxxxxxxxxxxxxxxxxxxxxx (Terence Liu [MSFT])
 - *Date:* Thu, 11 Jan 2007 08:05:21 GMT
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Hi Alex,

Thanks for your post.

According to your description, I understand that you get alert email and show error 539 and 5634 about backup. If I have misunderstood the problem, please don't hesitate to let me know.

As I know, the error 5634 is a backup error, the detail message of this error will in backup logs. And the security log 539 mostly refers to the backup error, so please send the alert mail to me for further investigation.

Based on my experience, this error could happen if circular logging was enabled on the store. If this is your case, please turn it off and then see if the issue is resolved. To turn off it, you can refer the steps in the follow KB:

How to turn on or turn off circular logging in Exchange 2000 Server and Exchange Server 2003

<http://support.microsoft.com/default.aspx?scid=kb:en-us:314605>

If the issue persists, please help me collect the following information:

1. Please send the alert email to me
2. Please send me the Backupxx.log files that are in the folder 'C:\Documents and Settings\CurrentUserName\Local Settings\Application Data\Microsoft\Windows NT\NTBackup\data'.
3. If you backup your SBS server without Exchange database, will the backup be accomplished?
4. Please download the MPS Report tool from the following link and run it on the SBS server, then send the generated CAB file to my mailbox v-terliu@xxxxxxxxxxxxxx for further investigation so that we can find what the root cause is:

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http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_SETUPPerf.EXE

For your information:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=CEBF3C7C-7CA5-408F-88B7-F9C79B7306C0&displaylang=en>

Meanwhile, it is generally recommended using the SBS Backup Wizard to backup/restore on the SBS server following the white paper I provide below.

Backing Up and Restoring Windows Small Business Server 2003

http://www.microsoft.com/technet/security/smallbusiness/prodtech/sbs/backup_restore_sbs2003.msp

If you have any concern on this thread, I am glad to be of further assistance.

Have a nice day.

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: unkiealex@xxxxxxxxx
| Newsgroups: microsoft.public.windows.server.sbs
| Subject: Getting 539 and 5634 alerts from my SBS 2003 box but not showing
in event logs
| Date: 10 Jan 2007 15:26:35 -0800
| Organization: <http://groups.google.com>
| Lines: 30
| Message-ID: <1168471595.120864.151370@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| NNTP-Posting-Host: 216.27.153.170
| Mime-Version: 1.0
| Content-Type: text/plain; charset="iso-8859-1"
| X-Trace: posting.google.com 1168471596 6124 127.0.0.1 (10 Jan 2007
23:26:36 GMT)
| X-Complaints-To: groups-abuse@xxxxxxxxx
| NNTP-Posting-Date: Wed, 10 Jan 2007 23:26:36 +0000 (UTC)
| User-Agent: G2/1.0
| X-HTTP-UserAgent: Mozilla/4.0 (compatible; MSIE 7.0; Windows NT
5.1),gzip(gfe),gzip(gfe)
| Complaints-To: groups-abuse@xxxxxxxxx
| Injection-Info: i56g2000hsf.googlegroups.com; posting-host=216.27.153.170;
posting-account=YXRMcQ0AAABnf2G9O3LJwd1tcQc55Vzr
| Path:
TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS02.phx.gbl!news-out.
cwix.com!newsfeed.cwix.com!newscon02.news.prodigy.net!prodigy.net!border1.nntp.dca.giganews.com!nntp.giganews.com!postnews.google.com!i56g2000hsf.google
groups.com!not-for-mail
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:9449
| X-Tomcat-NG: microsoft.public.windows.server.sbs
|
| For about a week now, I've started to receive 539 and 5634 alerts about
| twice a day, but they don't show up in the server's event logs. In
| fact, there are no or very little failure events in the Security log
| and absolutely no 539 and 5634 events in any of the event logs.
|
| They appear randomly twice a day, the 5634 alerts coming about 15
| minutes after the 539 alert. And, no matter what time the email alert
| arrives, the email always lists the same time for the alert 3:17:51 AM.
| (See below)
|
| I'm not sure how the alerts can be generated and not appear in the log,
| any log, somewhere!
|
| Here's an alert I received on Wed 1/10/2007 at 5:24 PM:
|
| Alert on XXXXXXXX at 1/1/2007 3:17:51 AM
|
| One or more components of Windows Small Business Server Backup failed.

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| For more information about this event, see the event logs on the server
| computer.

| You can disable this alert by using the Change Alert Notifications task
| in the Server Management Monitoring and Reporting taskpad.

| Thanks!

| Alex

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