

Re: CRM SBS R2 instal fails with SQL Server Reporting Services

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-01/msg01060.html>

- *From:* "Steve Foster [SBS MVP]" <steve.foster@xxxxxxxxxxxxxx>
 - *Date:* Mon, 08 Jan 2007 07:06:49 -0800
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Martin100 wrote:

Hi,

I cannot get a CRM 3.0 to install on a fresh SBS 2003 R2 Premium computer built as a test machine. In the 'Microsoft CRM 3.0 Server Setup>System Requirements' the results show a failure with SQL server Reporting Services with this message: The following databases already exist on the specified SQL Server: ReportServer ReportServerTempDB.

The instructions in the release notes acknowledge a problem with the CRM install and recommends doing a 'custom' install and say that the reporting services already exist by pointing to the existing URL. This is where I am confused! I am not familiar enough with the correct syntax to use here. I can see this entry in SQL Server Management Studio connected to TEST1SBS>Databases>ReportServerTempDB.

I have typed in the url: <http://Test1SBS/Databases/ReportServerTempDB>. When the install goes through the verification it errors out with two errors:

1. Setup cannot find the Microsoft Exchange Server
2. Specified Reporting Services Report Server <http://Test1SBS/Databases/ReportServerTempDB> was not found.

Any ideas on what I am doing wrong?

Thank you, Martin

<http://support.microsoft.com/kb/921189/en-us>

says "<http://<sbsserver>/ReportServer>" is the usual URL format.

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Steve Foster [SBS MVP]

MVPs do not work for Microsoft. Please reply only to the newsgroups.