

RE: FTP Problems

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-12/msg00817.html>

- *From:* v-terliu@xxxxxxxxxxxxxxxxxxxxxxxx (Terence Liu [MSFT])
 - *Date:* Mon, 04 Dec 2006 10:32:15 GMT
-

Hello Toxic,

Thank you for kind update.

Depend on your new condition; I suggest we try the following steps to see if we can resolve this issue:

1. Please rerun the CEICW wizard on the SBS server carefully going through the following KB, it will correct the network connection:

825763 How to configure Internet access in Windows Small Business Server 2003

<http://support.microsoft.com/?id=825763>

2. Please try to use IE on your SBS server to access the FTP server. Ensure the IE use passive FTP mode

Please open IE->Tools->Internet Options->Advanced, tick Use Passive FTP

If the issue persists, please kindly help me collect some information for further investigation:

1. Try to access this FTP server from another client. What is the result?
2. Is ISA server installed on the SBS server? Which edition?
3. Can you telnet port 20 on your SBS?
4. What kind of FTP server are you using?

Hope these steps will give you some help.

Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

RE: FTP Problems

Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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| Thread-Topic: FTP Problems
| thread-index: AccVEJc/hW4VNX/DSzSI7gPT9rZUfA==
| X-WBNR-Posting-Host: 196.36.217.137
| From: =?Utf-8?B?VG94aWM=? <Toxic@xxxxxxxxxxxxxxxxxxxxxxxx>
| References: <38E5B774-A3E2-4C0F-8497-19982E297B9B@xxxxxxxxxxxx>
<FFT#WkDFHHA.4356@xxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: RE: FTP Problems
| Date: Thu, 30 Nov 2006 22:19:00 -0800
| Lines: 116
| Message-ID: <380B8A0D-01F0-4D27-84BE-F3F494C49DF7@xxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGHUB02.phx.gbl

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| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:1196
| NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
| X-Tomcat-NG: microsoft.public.windows.server.sbs

|
| Oops lets try again.

| From my SBS going out via an adsl line I can connect to another SBS box
in

| another region. I can connect, user name, password, then when I do a dir
or

| ls I get the error.

| BUT

| When I use my XP box that goes out through the SBS and then through the
ADSL

| everything works fine.

|
| "Terence Liu [MSFT]" wrote:

|> Hello Toxic,

|>

|> Thank you for posting here.

|>

|> According to your description, I understand that you can access the FTP
server on SBS from an XP client, but you cannot access the FTP server
on XP

|> from SBS. If I have misunderstood the problem, please don't hesitate to
let

|> me know.

|>

|> Based on my research, I suggest we try the following steps to see if we
can

|> resolve this issue:

|>

|> 1. Please rerun the CEICW wizard on the SBS server carefully going
through

|> the following KB, it will correct the network connection:

|>

|> 825763 How to configure Internet access in Windows Small Business
Server

|> 2003

|> <http://support.microsoft.com/?id=825763>

|>

|> 2. Please disable the firewall on this XP FTP server and then test this
issue.

|>

|> If the issue persists, please kindly help me collect some information
for

|> further investigation:

|>

|> 1. Try to use IE on the SBS server to access the FTP on the XP client.

RE: FTP Problems

|>
|> 2. Try to access this XP FTP server from another client. What is the result?
|>
|> 3. Is ISA server installed on the SBS server? Which edition?
|>
|> 4. Can you telnet port 20 from XP to SBS? How about telnet from opposite
|> direction
|>
|> 5. What kind of FTP server are you using?
|>
|> Best regards,
|>
|> Terence Liu(MSFT)
|>
|> Microsoft CSS Online Newsgroup Support
|>
|> Get Secure! – www.microsoft.com/security
|>
|> =====
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|>
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|> provide other information for your reference, we recommend you post
|> different incidents in different threads to keep the thread clean. In
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|> so, it will ensure your issues are resolved in a timely manner.
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|>
|> Any input or comments in this thread are highly appreciated.
|> =====
|>

RE: FTP Problems

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|>

|> -----

|> | Thread-Topic: FTP Problems

|> | thread-index: AccTkxMbMoyULG8ZRqO4bEBZMF9r/A==

|> | X-WBNR-Posting-Host: 196.36.217.137

|> | From: =?Utf-8?B?VG94aWM=?= <Toxic@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

|> | Subject: FTP Problems

|> | Date: Wed, 29 Nov 2006 00:48:00 -0800

|> | Lines: 7

|> | Message-ID: <38E5B774-A3E2-4C0F-8497-19982E297B9B@xxxxxxxxxxxxxx>

|> | MIME-Version: 1.0

|> | Content-Type: text/plain;

|> | charset="Utf-8"

|> | Content-Transfer-Encoding: 7bit

|> | X-Newsreader: Microsoft CDO for Windows 2000

|> | Content-Class: urn:content-classes:message

|> | Importance: normal

|> | Priority: normal

|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757

|> | Newsgroups: microsoft.public.windows.server.sbs

|> | Path: TK2MSFTNGXA01.phx.gbl

|> | Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:315978

|> | NNTP-Posting-Host: tk2msftsbm01.phx.gbl 10.40.244.148

|> | X-Tomcat-NG: microsoft.public.windows.server.sbs

|> |

|> | I can connect to a client from the SBS box.

|> | Login successfully

|> | cd to a directory

|> | But when I try to do a DIR I get

|> | 425 unable to build data connection

|> | Connection timed out

|> | So if I do this on a XP pc going through the SBS connection it works

any

|> ideas

|> |

|>

|>

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|

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