

# RE: How to remove home folder when I remove user from the account?

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-11/msg03952.html>

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  - *Date:* Thu, 23 Nov 2006 03:01:42 GMT
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Hi,

Thanks for posting here.

From your post, my understanding on this issue is: you find the following

error message from delusr.log file:

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Remove user on date: Wed Nov 22 10:51:32 2006

User account name:

LDAP://CN=AA,OU=SBSUsers,OU=Users,OU=LAH,DC=lahdomain,DC=local

Home folder: \\LAHSERVER\Users\aa

The home folder for this user account could not be removed.

Failed to delete user's quota with error [0x80070050]. This can occur if the user still has files on the server.

The user account was removed.

=====  
If I am off base, please feel free to let me know.

First at all, if the issue is urgent to your business, it is recommended that you contact Microsoft Product Support Services via telephone so that a dedicated Support Professional can assist you recover the server in a more efficient manner. Please be advised that contacting phone support will be a charged call.

To obtain the phone numbers for specific technology request please take a look at the web site listed below.

<http://support.microsoft.com/default.aspx?scid=fh:EN-US:PHONENUMBERS>

If you are outside the US please see <http://support.microsoft.com> for regional support phone numbers.

Based on my test, you need manually delete the home folder after you deleted the user. By default, Administrators group have full control permission on all home folder. Also, if you configure Disk Quota settings

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for this user on the server, you can refer to the following steps to delete it:

Right click Partition, such as D:\ -> Properties -> Quota -> Quota Entries, please delete the appropriate quota entries.

However, if you cannot access \\LAHSERVER\USERS\AA, you can use administrator account to take ownership, and then delete it.

If you have any unclear, please feel free to let me know, I am looking forward to your reply.

Have a nice day.

Best Regards,

Steven Zhu  
MCSE/MCDBA  
Microsoft Online Partner Support  
Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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For urgent issues, you may want to contact Microsoft CSS directly.  
Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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