

RE: VPN Installation error on SBS 2003 sp1

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-11/msg03386.html>

- *From:* v-terliu@xxxxxxxxxxxxxxxxxxxxxxxx (Terence Liu [MSFT])
 - *Date:* Mon, 20 Nov 2006 06:16:16 GMT
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Thanks for posting here.

From your problem description, I understand this issue to be: You got error message when running the Remote Access Wizard. If I am off base, please do not hesitate to let me know.

From the error log, we could know it is a typical error that the SBS service pack 1 is not installed.

Please understand that the SBS Service Pack 1 is different from the Windows Server 2003 Service Pack 1. In other words, it contains Windows Server Service Pack 1. The Service Pack 1 shown in the Computer General tab is only the Windows Server Service Pack. To check if the SBS service Pack is installed, please use the following steps.

We can check the registry key to identify the current service pack status.

Please open 'regedit' program, navigate to the following registry:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\ServicePackNumber

If the value of the key is '1', the server is at SP1.

So, if your SBS server is not SP1, please download the SBS service pack 1 from the Microsoft website and install it.

The detailed installation instruction

<http://download.microsoft.com/download/e/0/f/e0fee8ce-768d-41c0-8871-9bc48e0b3fc3/ToDownloadFilesandReadInstructions.htm>

For the total installation of the Windows Small Business Service Pack 1, you may need to install the following 5 package separately

- a. Windows Server 2003 Service Pack 1
- b. Windows SharePoint Services 2.0 Service Pack 1

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- c. Exchange Server 2003 Service Pack 1
- d. Windows XP SP2 for Client Deployment
- e. Windows Small Business Server 2003 Service Pack 1

The file name of the real SBS SP1 is SBS2003-KB885918-SP1-X86-ENU.EXE

Windows Small Business Server 2003 Service Pack 1

<http://download.microsoft.com/download/0/5/0/0503C927-F573-43A1-A184-97D755345F59/SBS2003-KB885918-SP1-X86-ENU.EXE>

However, if your SBS server has already installed the SBS SP1 and the registry key is '1', that shows the SP1 is correctly installed.

Regarding this issue, it looks that the RRAS wizard failed to create the CMAK package: sbspkg.exe in the clientapps directory. The problem may also occur when you manually moved the Clientapps folder to other location.

Generally, if we want to move the C:\ClientAPPS folder to other location, besides moving the folder, we need to modify the following registry key to point the new location:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\clientsetup

I suggest that check the system and make sure that you have configured it correctly or if you do not want to move it, you can change them back to the default path:

830254 How to move the client programs folder to another location in Windows
<http://support.microsoft.com/?id=830254>

Restart the computer and check again to see if the issue is fixed.

In addition, on the SBS server, click Start, click Run, type "rasmgmt.msc" and click OK, right-click your server and click Disable Routing and Remote Access.

Re-run the Configure Remote Access Wizard, do you still receive the error?

At last, we may need to reinstall the Client Deployment and the Networking portions of SBS if the problem cannot be resolved by the above steps.

If you have any questions or concerns related to this issue, please let me know.

I appreciate your time and look forward to hearing from you.

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: VPN Installation error on SBS 2003 sp1
| thread-index: AccLxYeYzAkVKUmSQK6NTPV8U2cz/A==
| X-WBNR-Posting-Host: 212.143.124.115
| From: =?Utf-8?B?16TXnNeS?= <@discussions.microsoft.com>
| Subject: VPN Installation error on SBS 2003 sp1
| Date: Sun, 19 Nov 2006 02:29:01 -0800
| Lines: 18
| Message-ID: <C4F5CF40-747E-427A-8ECA-CEB82394DEBF@xxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGXA01.phx.gbl
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:313738
| NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250

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| X-Tomcat-NG: microsoft.public.windows.server.sbs
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| Using the Remote Access Wizard. The wizard fail while creating the
Connection
| Manager configuration package file. and stops.
| The rraslog.txt file shows that the installation was OK to the end
and
| the errors are at the end as follows:
| Creating proxy configuration file returned OK
| *** Running IExpress to build package returned ERROR 80004005
| *** ERROR: Cannot delete temp directory CMP54.tmp
| Specifying error location (in CMAK) returned OK
| *** CRRASCommit::CommitCMAK returned ERROR 80004005
| *** CRRASCommit::CommitEX returned ERROR 80004005
|
| Could you help
|
| Thanks
| Peleg Lapid
|
|
|