

# Re: Remote Web Workplace not working properly

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-11/msg03327.html>

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- *From:* "Derek Upson" <[dwupson@xxxxxxxxxxxxxxxx](mailto:dwupson@xxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 19 Nov 2006 17:25:53 -0500
- 

i am not positive. our networking guy did it. as well as upgrading to SBS 2003....we got a new server. therefore, i am not sure if he ghosted the SBS2000 and then performed an upgrade, or whether he did a fresh install and then moved over all of our stuff. i believe he ghosted it.

"kj" <[kj@xxxxxxxxxxxx](mailto:kj@xxxxxxxxxxxx)> wrote in message  
[news:e8LY1FCDHHA.4620@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e8LY1FCDHHA.4620@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Ah OK. That is an important piece of info. (I think)

How did you get to 2003, an inplace upgrade or swing migration?

--

/kj

"Derek Upson" <[dwupson@xxxxxxxxxxxxxxxx](mailto:dwupson@xxxxxxxxxxxxxxxx)> wrote in message  
[news:eZydnVwbCO4TV\\_3YnZ2dnUVZ\\_tOdnZ2d@xxxxxxxxxxxxxxxx](mailto:news:eZydnVwbCO4TV_3YnZ2dnUVZ_tOdnZ2d@xxxxxxxxxxxxxxxx)

we were on SBS2000 and then upgraded to SBS2003. we have been having this problem since the beginning.

"kj" <[kj@xxxxxxxxxxxx](mailto:kj@xxxxxxxxxxxx)> wrote in message  
[news:e2gwh%23BDHHA.3624@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e2gwh%23BDHHA.3624@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

This sounds like an IIS related problem. There is nothing in the event logs?

Another possibility is alterations to the IIS Application Pool "defaultappool". Any possibility changes to IIS or the Application pool have been made? Any third party web applications installed recently?

Just to confirm, this is something new, not something that has been the

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norm since it was installed, right?

--

/kj

"Derek Upson" <dwupson@xxxxxxxxxxxxxxxx> wrote in message

[news:W4-dnS1fP5eyX\\_3YnZ2dnUVZ\\_oadnZ2d@xxxxxxxxxxxxxxxx](mailto:news:W4-dnS1fP5eyX_3YnZ2dnUVZ_oadnZ2d@xxxxxxxxxxxxxxxx)

It is a vbscript window that pops up. And I do have a linksys router at my house here. However, the problem happens even at work when I am on the same very network. At work, I can be at my desk and log into RWW as the administrator, take control of the server in the room right next to me, and have it disconnect me after 20 minutes or so (and continuously working).

At work, we have a sonicwall firewall and no linksys equipment.

"Maxibo" <totallyanon@xxxxxxxx> wrote in message

[news:%23NX1yhADHHA.3492@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23NX1yhADHHA.3492@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

If the popup window is a 'vbscript window' then internet connectivity has been lost / dropped at either remote or on site.

"Lanwench [MVP – Exchange]"

<lanwench@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

message

[news:OztXdbADHHA.3836@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OztXdbADHHA.3836@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

In

[news:1ZKdnWxM3PjsAP3YnZ2dnUVZ\\_sidnZ2d@xxxxxxxxxxxxx](mailto:news:1ZKdnWxM3PjsAP3YnZ2dnUVZ_sidnZ2d@xxxxxxxxxxxxx),

Derek

Upson

<dwupson@xxxxxxxxxxxxxxxx>

typed:

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it happens to all users (even administrator) from all locations (both over the internet or from any one desktop within the network).

are you asking if the driver for the NIC card in the server is current?

Yes. And check for event log errors.

"Lanwench [MVP - Exchange]"



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remotely.  
For  
some  
reason,  
we  
are  
getting  
disconnected  
ever  
20  
minutes  
or  
so.  
I  
know  
that  
there  
is  
a  
setting  
that  
disconnects  
you  
after  
20  
minutes  
of  
inactivity....but  
we  
are  
kicked  
off  
even  
when  
we  
are  
working  
non-stop  
for  
20  
minutes.

When  
it  
happens,  
a  
window  
pops  
up  
saying  
that

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an  
Internal  
Error  
has  
occurred.  
After  
hitting  
OK  
(only  
option)...we  
are  
bounced  
back  
to  
the  
login  
window.  
If  
we  
want  
to  
avoid  
getting  
totally  
booted,  
we  
can  
close  
the  
window  
showing  
the  
desktop  
every  
15  
minutes  
or  
so  
and  
then  
select  
the  
computer  
again  
from  
the  
list.  
it  
is  
still  
annoying,

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but  
we  
at  
least  
don't  
get  
totally  
bounced  
back  
to  
the  
login  
window.  
This  
happens  
regardless  
of  
whether  
I  
am  
using  
RWW  
from  
home  
or  
on  
our  
actual  
network  
(I  
do  
this  
sometimes  
to  
connect  
to  
our  
server  
from  
my  
desktop).  
It  
does  
not  
matter  
which  
username  
I  
am  
logged  
in

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as.  
Any  
ideas?

Deselect  
the  
"I'm  
working  
on  
a  
public/shared  
computer"  
option  
and  
see  
if  
this  
still  
happens.

Does  
this  
happen  
to  
all  
users,  
from  
all  
locations?  
I'd  
have  
to  
wonder  
if  
there's  
a  
network  
problem....I  
haven't  
seen  
this  
issue  
myself,  
and  
I  
doubt  
it's  
related  
to

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the  
timeout.  
Are  
you  
using  
the  
latest  
supported  
NIC  
driver  
on  
your  
server?