

Re: Disaster Recovery – restored but 1 mailbox isn't working!

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<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-11/msg01620.html>

- *From:* "David Elders" <david_elders@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 9 Nov 2006 14:55:01 -0000
-

Hi Claus,

Gonna give that a try as we'd basically done almost that much already without any change... :-)

My outgoing mail from Outlook works totally fine... very confusing! :-)

Cheers,

David

"cjobs" <cjobs@xxxxxxxxxxxx> wrote in message
[news:uT\\$\\$roABHHA.4568@xxxxxxxxxxxxxxxxxxxxxxxx](news:uT$$roABHHA.4568@xxxxxxxxxxxxxxxxxxxxxxxx)

David,

I would try to move all existing mail from the user into a PST folder, delete the profile, recreate it and see if the new mail is coming in. If that doesn't help, delete the mailbox, purge it, and create a new one. After mail flows again, move the mail from the PST back in. I suspect some hiccup on the restore with the association of that mailbox.

As to the problem with your own mailbox, what is the behavior when you try to send email from Outlook?

--

Claus

"David Elders" <david_elders@xxxxxxxxxxxxxxxxxxxx> wrote in message
[news:%23AWJ9e\\$AHHA.3316@xxxxxxxxxxxxxxxxxxxxxxxx](news:%23AWJ9e$AHHA.3316@xxxxxxxxxxxxxxxxxxxxxxxx)

Hi again...

Unfortunately, we have a similar – albeit harder to pin down – issue with one other mailbox. And some generally strange behaviour since the

Re: Disaster Recovery – restored but 1 mailbox isn't working!

restore.

As I noted, restore went really smoothly once we'd removed the old ghost cards in device manager. Server boots without error now and everything that should start, does. Checked Exchange using ESEUTIL and ISINTEG and both come back entirely clean.

We have one user now with the same issue as I had. 67 [at present] mails sitting in the Exchange queue for local delivery that never arrive in either OWA or Outlook 2003. I've tried moving ALL the mails showing in the Inbox in Outlook to a temp folder to see if that would clear it. Didn't. Tried deleting the mails since the day before the crash. Didn't. I'm now removing ALL the mails to a PST file to see if that clears things up and allows the new mails to start arriving in the Exchange mailbox.

Obviously, this is the critical issue at present and any pointers as to how to investigate it further and ultimately resolve it would be appreciated.

We have a secondary issue with my own mailbox/OWA that is strange more than problematic although its worrying none the less.

If I access OWA all my mails from my Exchange mailbox are there as they should be. New mails are received fine. However, creating a new mail and attempting to send this only causes the outgoing mail to be 'sent' to the drafts folder where it sits until I send it from Outlook.

Again, given the Exchange tests come up clean I'm thinking this is either something low-level and 'quirky' with regards possibly IIS/Exchange/my user account or potentially something more serious? Advice on this would also be appreciated.

Thanks again for your time and assistance,

David

"David Elders" <david_elders@xxxxxxxxxxxxxxxxxxxx> wrote in message news:uuHdBK0AHHA.4024@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Sorted. Recreated profile. Copied email from last 3 days off to temp folder. Email started appearing in Mailbox instantly. Corrupted mail within copied mail obviously. Public Folder ones were arriving – it was just the favourites offline copy that wasn't updating...

"David Elders" <david_elders@xxxxxxxxxxxxxxxxxxxx>

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wrote in message

news:uCrj6dmAHHA.2276@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Just the usual Move, Delete or Configure Exchange Features – same as per the working ones...

David

"cjobs" <cjobs@xxxxxxxxxxxx> wrote in message

news:u5qveAjAHHA.3928@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

When you go into ESM and right-click on your mailbox and select Exchange tasks, what options do you see?

--

Claus

"David Elders"

<david_elders@xxxxxxxxxxxxxxxxxxxx>

wrote in message

news:OCVNgKgAHHA.2316@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Another update.

Bizarrely, I am getting incoming spam delivered to my Trend CSM spam folder... I'm assuming this is because Trend is checking this before Exchange itself gets its beedy eyes on it and queues it...?

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HELP!

David

PS – it also
appears that
incoming
mail to our
mail-enabled
Public
folders
isn't getting
there...

"David
Elders"

<david_elders@xxxxxxxxxxxxxxxxxxxx>

wrote in
message

news:%23JRZtIgAHHA.1224@xxxxxxxxxxxxxxxxxxxxxxxx

Quick
update.

ESEUTIL
comes
up
clean
on
the
priv1.edb
ISINTEG
had
8
fixes
in
the
Folders
test
then
came
up
clean

"David
Elders"

<david_elders@xxxxxxxxxxxxxxxxxxxx>

wrote

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–
restored
from
backup.
Usual
fun
with
NICs
etc
but
once
we'd
got
shot
of
the
ghosted
previous
ones,
booted
up
without
an
error.
All
services
tickity
boo.
Everything
seems
fine
apart
from...
1
mailbox
[which
would
be
mine!]
which
isn't
quite
right.

Outlook
2003
on
my
XP
SP2
laptop

Re: Disaster Recovery – restored but 1 mailbox isn't working!

opens
fine
and
says
its
connected
to
the
Server
fine.
Outgoing
mail
appears
to
be
sending
fine
[testing
to
an
account
on
our
sister
company
and
getting
there
no
probs].
Replied
from
sister
company
account
and
it
reaches
our
SBS
box.
But...
it
stays
sitting
in
the
Queue
on
the
Server

Re: Disaster Recovery – restored but 1 mailbox isn't working!

and
doesn't
reach
my
mailbox
[checked
with
both
Outlook
2003
and
OWA].

Have
also
tried
just
sending
a
mail
[using
OWA]
from
our
SBS
Box
[Admin
account]
to
my
user
account
–
didn't
get
here.
Its
sitting
in
the
queue.
Its
almost
like
my
mailbox
is
no
longer
recognised
by

Re: Disaster Recovery – restored but 1 mailbox isn't working!

the
server
as
actually
being
there.
There
is
nothing
obvious
in
the
Exchange
System
Manager
and
in
a
kind
of
cruel
[for
me]
way
I'm
glad
its
me
rather
than
one
of
my
users.
That
said,
I
need
this
resolved
ASAP
obviously.
Any
ideas
where
I
can
check?

Thanks,

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David