

## Re: Exchange SP1 stopped all smtp traffic

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-11/msg01127.html>

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- *From:* Daveinfla <[Daveinfla@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Daveinfla@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 6 Nov 2006 17:17:01 -0800
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There was some lag in the posts and I found the same article just before I spotted your post, thanks!

It worked!

I do have one other issue, here's the article, the only thing I don't understand is what URL their looking for. I keep getting a error message that I'm not specifying the correct url and port.

<http://support.microsoft.com/kb/894903>

Thanks,

Dave

"Dave Nickason [SBS MVP]" wrote:

This looks like the solution:

Installation fails and mail flow stops when you install Exchange Server 2003 Service Pack 1 (SP1)

<http://support.microsoft.com/kb/919076>

"Daveinfla" <[Daveinfla@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Daveinfla@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:517EAC3C-EBDB-454D-BCFB-039098961BBA@xxxxxxxxxxxxxxxxxxxx](mailto:news:517EAC3C-EBDB-454D-BCFB-039098961BBA@xxxxxxxxxxxxxxxxxxxx)

This was a fresh install of SBS 2003 Standard on a new server, I just forgot to install the service patches and decided to do them last night.

I've rebooted several times.

I've re-run CEICW and rebooted.

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I've removed GFI Mail Essentials, rebooted.

The SMTP service is running, I wouldn't be able to telnet to it and send e-mail if it wasn't.

No additional info. is listed under the queues in ESM, the local queue IS receiving messages, not up to 64 messages and the "Messages awaiting directory lookup" queue has 19 waiting.

I did locate the following errors in the application log, in addition upon reboot I get a crash recovery type popup box after each bootup that IIS has failed to run:

"Initialization of external interface SMTP failed; Error ecVersionMismatch-MAPI\_E\_VERSION."

"#50070: Unable to connect to the database STS\_Config on SERVERNAME\SharePoint."

No client side errors have been observed, Outlook connects, sends receives messages leave but never get to the destination and nothing shows up on inbound as they are stuck in the queue.

I re-ran the SP install and still nothing, however it did remind me that during the step it "Messaging and Colaboration..." it finishes with an error about not restarting in a timely fasion, it occured both times.

Re-loading isn't really a big deal, only a few users on it, but I'd sure like to know what I did wrong to prevent this from happening in the future.

Should I have removed GFI before the SP upgrade? Or was this a fluke?

If someone comes up with a quick fix for this I'm all ears and will wait an hour or so, but will probably start on a reinstall later tonight.

Thanks,

Dave

"Dave Nickason [SBS MVP]" wrote:

You've rebooted the server since all of this, right? If not, please try

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that first. If it's still not working, I would try re-running the CEICW and, for any page not related to e-mail, choose the "do not change" option. For the e-mail pages, just verify that the information is correct. You don't mention ISA, but in particular if you upgraded to ISA 2004 as part of the SP install, you definitely need to re-run the CEICW.

When you view the queues in ESM, is there anything insightful at the bottom of the screen under "additional queue information?" Is Outlook giving an error when messages fail to send, or logging anything in the app log on the client PC? When you say you can telnet in, can you do that from outside your network as opposed to just from your desktop PC?

I wouldn't even consider formatting and reinstalling at this point. Whatever this is is fixable, and at worst, you should be able to get free support for a failed SP install.

"Daveinfla" <Daveinfla@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:6ABBDAF9-0CC9-4238-A2D5-7E52DBF3C4FD@xxxxxxxxxxxxxxxxxxxx](mailto:news:6ABBDAF9-0CC9-4238-A2D5-7E52DBF3C4FD@xxxxxxxxxxxxxxxxxxxx)

Last night I upgraded SBS 2003 to SP1 following the step by step instructions which included the following steps:

- Install Windows Server 2003 Service Pack 1
- Install Windows SharePoint Services 2.0 Service Pack 1
- Install Exchange Server 2003 Service Pack 1
- Install Windows XP SP2 for Client Deployment
- Install Windows Small Business Server 2003 Service Pack 1

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Immediately following I lost all smtp traffic,  
the local queue is just  
filling up.

I have no event log errors except for the fact  
that SharePoint will not  
start and IIS produces an error upon boot,  
stating it had to close.

The  
company web is also broken.

I was running GFI mail filter and removed it  
to see if the upgrades  
botched  
it, this had no effect.

Any ideas? I'm about to re-format and start  
from scratch, what a pain.