

RE: Server can't be seen from the network

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-10/msg05134.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Thu, 26 Oct 2006 08:25:56 GMT
-

Hi Vickie,

Thanks for your update. I am glad to know that things are getting fine now. I appreciate your time and effort to the issue.

Please do not hesitate to post in this newsgroup if you need any assistance in the future! We are glad to help—)

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
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For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: Server can't be seen from the network
thread-index: Acb3wYkKcNoN10bdS/m1oODjkI22MQ==
X-WBNR-Posting-Host: 66.167.195.152
From: =?Utf-8?B?Vmlja2ll?= <Vickie@xxxxxxxxxxxxxxxxxxxxxxxx>
References: <0B9FC0D5-1384-4426-96AD-6AFD629698F2@xxxxxxxxxxxxxxxx>

<mbTtpGn9GHA.1860@xxxxxxxxxxxxxxxxxxxxxxxx>

Subject: RE: Server can't be seen from the network
Date: Tue, 24 Oct 2006 16:10:02 -0700
Lines: 177
Message-ID: <497276D3-5555-479B-BCCD-769B27EF4157@xxxxxxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
Newsgroups: microsoft.public.windows.server.sbs
Path: TK2MSFTNGXA01.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:307706
NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250
X-Tomcat-NG: microsoft.public.windows.server.sbs

Susan, Steve and Crina,

Thank you all for you replys. Yes, I did allow the accounting tech to remove the Share point services, because he said he needed the full

version

of SQL to run the accounting program, and the version we were running

would

not handle the size of the database that would be generated. They were removed from the Add/Remove programs list and I really thought I could

simply

add it back in.

After the "full" SQL server was loaded, the accounting database was installed, and for a short time all was well. Then the network began to

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go

south, as workstations began to "lose" the server. (Friday afternoon)

Arriving early Monday am, I discovered that if I turned the SQL server off,

I could see the server on the network, but was told I did not have permissions to use the resource. When the SQL was running, the Server dissappeared from sight. So I thoughy it had something to do with the SQL Server permissions. After running from Server to Workstation for 2 hours

and

following kb829114 with no luck, I called Microsoft and from 10:00 am

(est)

until 8:45 pm, a wonderful technician followed the tech article I had followed, (with same results re: sharepoint reinstallition, not working)

he

and his team went deap and remove all traces of the installation and reinstall a GOOD sharepoint and SQL server. Turns out we had several

issues.

1. Firewall on each workstation was preventing the server from seeing the clients.
2. NAT issues caused with the installation of the "full" SQL

server/services,

3. Corrupt installer. (still not sure if this was from the internet, or the Accounting Team.
4. Incorrect version of SQL SP4 (took it from the internet, and should

have

used the one on the cd.)

5. A person with only a bit more expierience with SQL than I have (next

to

none) and could only setup the SQL if he did the installation. I have installed several packages that use the SQL, and have not had a problem before this.

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Thankfully I have an employee in my office who was able to attach the databases to the clean installation of SQL WITH the Sharepoint services running, and the Accounting installation went ahead as planned.

Again, thank you for your response. I know I will have another posting soon.

Vickie

""Crina Li"" wrote:

Hi Vickie,

Thank you for posting in SBS newsgroup.

I am sorry for the delayed response due to weekend. Please understand that

the newsgroups are staffed weekdays by Microsoft Support professionals to

answer your systems and applications questions. Your understanding is greatly appreciated!

From your description, I understand the issue to be: you can not see SBS server from My Network Places after you removing SharePoint service and installing SQL 2000 on SBS Standard edition. If I have misunderstood your

concerns, please do not hesitate to let me know.

To narrow down the problem, would you please help me collect the following

information?

1. How do you remove SharePoint services?
2. You said "I turned off the SQL services, and restarted, and could

"see"

the server, but it tells me I don't have permission to use the server",

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can

you post the detailed error message you received?

3. Does the situation occur on internal network or when you access SBS

from

external network?

4. Can you access shares on SBS?

5. Can you access internal clients from SBS?

6. Are there any errors in Event Log?

7. Are you using Domain Admin to access the SBS?

Currently please try to reinstall SharePoint services to see how thing

goes:

829114 How to remove and how to install the Windows Small Business

Server

2003

<http://support.microsoft.com/?id=829114>

829112 How to back up and restore <http://companyweb> data in Windows Small

<http://support.microsoft.com/?id=829112>

829113 How to restore a Windows SharePoint Services CompanyWeb database

after

<http://support.microsoft.com/?id=829113>

I appreciate your time and look forward to hearing from you.

Best regards,

Crina Li (MSFT)

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| Thread-Topic: Server can't be seen from the network
| thread-index: Acb2L+b3KYnyUsZ3TEWwPTbKFKC9zQ==
| X-WBNR-Posting-Host: 68.165.14.212
| From: =?Utf-8?B?Vmlja2ll?= <Vickie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: Server can't be seen from the network
| Date: Sun, 22 Oct 2006 16:15:02 -0700
| Lines: 17
| Message-ID:

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<0B9FC0D5-1384-4426-96AD-6AFD629698F2@xxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
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| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGXA01.phx.gbl
| Xref: TK2MSFTNGXA01.phx.gbl
microsoft.public.windows.server.sbs:307019
| NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250
| X-Tomcat-NG: microsoft.public.windows.server.sbs
|
| Have just taken over support for an organization SBS2003 and 15
workstations.
| It was a brand new system, but SBS had not been loaded correctly.

After

a
| clean reinstall, everything was working great.
|
| On Friday am, a software vendor needed to remotely load his software

for

some
| in office training, and found the SQL installed was not what was

needed,

so
| they removed the sharepoint service and installed the SQL2000 that

works

with
| their package. Now, the network can not see the server. I turned off
the
| SQL services, and restarted, and could "see" the server, but it tells

me

I
| don't have permission to use the server. I did all the service packs

for

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the

| SQL, including sp4, but still having an issue.

|

| Do I need to reinstall the sharepoint? And if anyone has an KB

articles

| that will help, I will be grateful.

|

| Thanks so much

| Vickie

|