

Re: WMI Problems

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-10/msg04973.html>

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 - *Date:* 25 Oct 2006 08:53:01 -0700
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Iverson,

Thank you for your help. Interestingly, I followed your instructions and doing the mofcomp commands fixed my other problem. Now, I don't get the userenv errors related to the group policies. However, my monitoring and reporting problem remains.

When I reinstalled monitoring and reporting I got a warning:
"Permissions could not be properly configured for the Fax Operators security group. Run Setup again and choose to reinstall the Administration component."

When I tried to reinstall the Administration component, I got the same error as above, but setup requested a reboot to finish the install. When I rebooted, I couldn't even open the Server Management Console. Apparently, all the files in "C:\Program Files\Microsoft Windows Small Business Server\Administration" had the administrator user removed from the security properties. Once I gave priviledges back to the administrator I could open it again. I then tried running a repair directly from the MSI file on CD3 and ended up with the same permissions problem.

In Server Management, when I go to "Set Up Monitoring Reports and Alerts" and click Finish, I get a red X by all the components including: Configuring Data Store, Configuring Data Collection, Configuring Alert Thresholds, and Configuring Reports.

I am also getting a different userenv error in the event log: 1090
"Windows couldn't log the RSoP(Resultant Set of Policies) session status. An attempt to connect to WMI failed. No more RSoP logging will be done for this application of Policy."

One more thing, I have Server 2003 SP1 installed, but I do NOT have Small Business Server 2003 SP1 installed. Do you think this would help?

Thanks.

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Iverson Xue [MSFT] wrote:

Hi Jason,

I am sorry for the delay due to weekends.

Please note the public newsgroups are staffed weekdays by Microsoft Support professionals. Our goal is to provide a one business day response to all posts.

For time critical issues (not business down), we encourage you to contact CSS directly for more immediate assistance:
International Support (non-US/Canada):
<http://support.microsoft.com/common/international.aspx>

US and Canada:
<http://support.microsoft.com/default.aspx?scid=fh:EN-US:OfferProPhone>

To continue working with me in the newsgroups, please see the following:

Based on my research on the report, I am not sure that the WMI and GPO issue are related. I suggest we focus on the first problem– WMI Filters: "Invalid Namespace" issue. Regarding the other problem, please submit a new post for peer information.

Based on my experience, please help me check and perform the following information and steps:

I. Please first ensure that the Windows Management Instrumentation service is running. To check it:

1. Run 'Services.msc' (without the quotation marks) on the command prompt on the SBS Server.
2. Locate the Windows Management Instrumentation service, and make sure it is Started.

II. If the WMI service is running, this problem occurred because the WMI Repository was rebuilt and some components for monitoring and reporting feature was not registered. To fix this issue, you can reinstall the monitoring components on the SBS server:

1. Open Add/Remove Programs in "Control Panel". Select "Windows Small Business Server 2003" and click "Change/Remove" button.
2. The SBS 2003 setup wizard will initiate. In the wizard, click "Next"

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button—>In components selection window, select "Maintenance" for "Server Tools" and then select "Reinstall" for "Monitoring".

3. Click "Next" to continue the installation.

4. If you have installed the SBS 2003 SP1, you will receive the following message after you insert SBS Disc 3 to reinstall Monitoring component:

"The drive contains a disc for Windows Small Business Server 2003 with no service packs. When the prompt appears, insert a disc for Windows Small Business Server 2003 with Service Pack 1."

Since Disc 3 for SBS SP1 doesn't include the Monitoring part, the installation cannot proceed.

We'll then use the steps below to work around this problem:

- a. Start a cmd prompt and change directory to the SP1 download folder (or the SBS03_SP1 folder on PKG_CD2).
- b. Type "SBS2003-KB885918-SP1-X86-ENU.EXE /x" (with no quotation marks) and press Enter.
- c. Specifying a path for the extracted files (such as C:\SBSSP1)
- d. Run the SBS Integrated setup, and when the setup program prompts for the CD3, point it to the folder created above.

5. Please re-apply the Windows 2003 SP1 and SBS 2003 Sp1 again since those two update need to be installed after reinstalling the monitoring component.

6. If the issue persists after you reinstall the two updates, please run the following commands to re-register the providers and dll files:

```
C:
CD\Windows\System32\wbem
for /f %s in ('dir /b *.mof') do mofcomp %s
for /f %s in ('dir /b *.mfl') do mofcomp %s
for /f %s in ('dir /b *.dll') do regsvr32 /s %s
```

I appreciate your time and cooperation. If anything is unclear, please feel free to let me know. I am looking forward to hearing from you.

Best Regards,

Iverson Xue, MCSE
Microsoft Online Partner Support

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PLEASE NOTE: The partner managed newsgroups are provided to assist with break/fix issues and simple how to questions.
We also love to hear your product feedback!
Let us know what you think by posting from the web interface: Partner Feedback from your newsreader:
microsoft.private.directaccess.partnerfeedback.

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We look forward to hearing from you!

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When responding to posts, please "Reply to Group" via your newsreader so
that others may learn and benefit from this issue.
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