

Re: OWA/RWW question

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-10/msg04067.html>

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 - *Date:* 20 Oct 2006 06:07:49 -0700
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Thanks, Crina, I think the latter part will help, I had at one point changed the IIS server IP address due to a router switch and may not have done an iisreset to restart the service and I know the server hasnt been restarted since then, I have reset IIS and will test externally here shortly. I'll let you know how it goes, if that fails I will rerun CEICW again, though I am pretty sure I have done that once or twice trying to fix the problem.

Thanks to all that replied..will update soon.

"Crina Li" wrote:

Hi Stacemen,

Thank you for posting in SBS newsgroup.

From the description, I understand the issue to be: you can not access OWA and RWW from internet. If I have misunderstood your concerns, please do not hesitate to let me know.

As I know, on SBS you need to run CEICW to publish OWA and RWW. Please double check if you have followed the below steps to configure CEICW:

1. On the SBS 2003 Server open the Server Management console. Go to Standard Management\To Do List.
2. Click the "Connect to the Internet" link.
3. Choose not to change the connection type and click Next. On the Firewall page, select "Enable firewall" and click Next.
4. On the "Services Configuration" page, select all the items and then click Next.
5. On the "Web Services Configuration" page, make sure "Allow access to the entire Web site from the Internet" is selected. If you select "Allow access to only the following Web site services from the Internet", make sure OWA and RWW are selected. Click Next.
6. On the "Web Server Certificate" page, choose to create a new Web server certificate and then type the public FQDN of SBS.
7. Go through the remaining steps.

Re: OWA/RWW question

8. If you have a router or hardware firewall, configure it to forward inbound traffic on TCP port 80 and 443 to the SBS server's external address.
9. Then you can access OWA, RWW and companyweb through typing <https://FODN/exchange>, <https://FODN/remote> and <https://FODN:444> from internet.

You may also refer to the following KB article:

825763 How to configure Internet access in Windows Small Business Server 2003

<http://support.microsoft.com/?id=825763>

Please also check the OWA settings on IIS:

1. Open IIS manager and then expand Server name | Web Sites | Default Web Site.
2. Right click Exchange and select Properties.
3. On Directory Security tab, click Edit on Authentication and access control column.
4. Make sure only the following boxes are checked:

Basic authentication (password is sent in clear text)

5. In the "IP address and domain restrictions" section, click the Edit button.
6. Make sure "Granted access" is selected and there are no items in the list box.
7. Click the "Documents" tab.
8. Make sure "Enable default content page" is select and the following items are listed in order:

Default.htm
Default.asp
index.htm
iisstart.asp
Default.aspx

If any items are missing, please add them and make them the correct order.

9. Click Start→Run, type "iisreset" (without the quotation marks) and click OK. Then check if it works.

I appreciate your time and look forward to hearing from you.

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

Re: OWA/RWW question

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.