

Re: During reinstallation I'm told that setup can't find the hard drive/mass storage device – whY?

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-10/msg01067.html>

- *From:* "Mike Webb" <mike_webb@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 4 Oct 2006 06:36:48 -0500
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In answer to both of you, I have the following:

Adaptec SCSI Card 29160 Ultra160 SCSI
driver: adpu160m.sys ver. 6.4.630.100
DELL PERC 4e/Di RAID Controller
driver: mraid35x.sys

Server: DELL Power Edge 2800, BIOS ver. A05

Boot Sequence (from BIOS)

1. Diskette Drive A:
2. IDE CD-ROM Device
3. Hard Drive C:
4. Embedded Gb NIC1 IBA GE Slot 0B38 v1226

Hard-Disk Drive Sequence (from BIOS)

1. System BIOS boot devices
2. Embedded PERC 4e/Di Adapter(bus 02 dev 0E)

I've got both drivers on diskette now. I'm assuming that I need to use both from F6 during the Setup phase?

Mike

<mike_webb@xxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:1159889681.364263.41770@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Thanks for the question; I'll check the boot sequence and report back.

Mike

Steve wrote:

As Charlie suggests we'd need to know the specific Adaptec SCSI RAID card you're using, but I do know that Windows 2003 has native support for the older 2100S series. Also is booting from the RAID controller enabled in your

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BIOS? If not I don't think the Windows install routine will see it either.

"Charlie Russel – MVP" <charlie@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:A97605A0-028A-49BD-89D3-04ED6ACFA43F@xxxxxxxxxxxxxxxxxxxx

You have two choices when running an installation. If you run the installation from within an existing Windows installation, as an in place upgrade, you can generally avoid having to have a floppy disk with the necessary drivers on it. However, if what you're trying to do is do a fresh install, you need to either use a type of disk controller that has built in drivers in Server 2003, or you need to provide the drivers on a floppy drive. When you first boot off the CD to install SBS you'll see "Press F6 to specify additional mass storage, etc." at the bottom of the screen. Press F6 and you'll eventually get prompted to provide the floppy. At this point you have to provide the _correct_ drivers for your disk controller. If you have multiple controllers, the critical one is the one that has your boot drive attached to it.

Without more details as to your specific hardware and what drives are attached to which controllers, I can't be more specific.

—
Charlie.
<http://msmvps.com/xperts64>

"Mike Webb" <mike_webb@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:esmFOsm5GHA.3920@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

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Running SBS 2003 Premium.

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For necessary reasons, I need to reinstall SBS. My problem is right from the get-go after setup gets down loading files and drivers to start, it tells me it can't detect a hard-drive/mass storage device. That puzzled me as it shows up fine during boot-up. After cycling through a reboot a few times, it hit me that I have a SCSI RAID device. So I dug out the 3.25 in floppy (ADAPTEC Family Manager Set v4.0a Utility Disk) and plopped it in the drive and went to the setup. I selected the SCSI drive from the list presented, and then setup told me that the file already in windows was newer than what was on the diskette, and asked me whether to replace or keep the file. I chose to keep the newest file. It then went to the next window to tell me it still couldn't find the hard-drive/mass storage device. Very frustrating! Can someone please tell me how to convince setup that there IS a hard-drive/mass storage device?

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Mike Webb
Platte River Whooping Crane Maintenance Trust, Inc.
a 501 (c)(3) non-profit org.
Wood River, NE

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