

Re: SBS 2003 Exchange and POP at ISP

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-09/msg04450.html>

- *From:* Costas <Costas@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 27 Sep 2006 14:01:02 -0700
-

Thanks for the reply.

The ISP holds individual mailboxes managed by me. Each mail box has an id and a password. The id is the mail address: costas@xxxxxxxxxxxx

The user within SBS has the email address: SMTP – costas@xxxxxxxxxxxx

I manually added that after install because Exchange gave the user a different smtp address: SMTP – costas@xxxxxxxxxxxx

I removed that (I did many stupid stuff), but I reinstalled Exchange and rerun the CEICW but I forgot how I set it up in the first place. The problems started at that point.

Thanks and I appreciate all the help

Costas

"SuperGumby [SBS MVP]" wrote:

Sorry to Cris but the stuff about dyndns and whether you should/shouldn't move away from POP3 doesn't have much bearing on the matter.

Is it individual mailboxes at the hosting service or a 'global mailbox'? (I'm guessing individual)

In the SBS console, Users, look at the properties for a user, do they have the email address you expect? (If not, do not add it, just report back, or let me know if it was previously manually added)

googling 'pop connector failed 5.1.1' gave

<http://www.petri.co.il/forums/archive/index.php?t-2621.html> and

http://groups.google.co.za/group/microsoft.public.windows.server.sbs/browse_thread/thread/e8b7479dd90dea (no resolution but some things to check) and

<http://www.microsoft.com/technet/prodtechnol/exchange/guides/E2k3TechRef/d56e04a5-9364-43f6-82dd-0>

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Where the table about 5.1.1 errors suggests

The e-mail account does not exist at the organization to which this message was sent. For example, if an Internet user sends a message to user_does_not_exist@xxxxxxxxxxxxx, where your server is authoritative for fabrikam.com and no one in Active Directory has that address, a 5.1.1 NDR is generated.

A 5.1.1 NDR is an "authoritative not found" NDR. It applies to SMTP addresses according to recipient policies, to legacyExchangeDN recipients according to the legacyExchangeDN attribute of the local administrative group, and to X.400 addresses according to the administrative group's X.400 site address. Otherwise, a 5.1.2 NDR is generated any time you have a non-SMTP address that is not routable and does not match a recipient object in Active Directory.

Exchange doesn't know who to deliver the mail to.

"Costas" <Costas@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:B3561F58-3559-480B-A8B1-4EC4FF9FA46C@xxxxxxxxxxxxxxxxxxxx

Hi,

I'm new to SBS 2003 and I try to setup the server. After running the setup I managed to connect to my email accounts at my ISP where my domains is hosted. As I was playing around I must have messed up something and now I can't retrieve the emails anymore.

The setup is as follows. My domain name is with an ISP(mydomain.com) I want to setup Exchange to pull the emails and distribute them to the recipients with the SBS domain. I prefer is the domain stays with the ISP.

I run the Email and Inet Config Wizard and it doesn't produces any errors. The user account has SMTP address "costas@xxxxxxxxxxxxx".

The error, when I send an email from a third party account is as follows:

Reporting-MTA: dns;mydomain.com
Received-From-MTA: dns;mydomain.com
Arrival-Date: Tue, 26 Sep 2006 23:16:07 -0400

Final-Recipient: rfc822;mspop3connector.costas@xxxxxxxxxxxxx
Action: failed
Status: 5.1.1

That error is sent to the account that send the message, after Exchange tries to pull the message from the ISP.

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The DNS at the SBS box is setup with just a forwarder to the ISP DNS address.

Any help will be greatly appreciated.

Thanks

Costas