

# RE: Group Policy Problems

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-09/msg02393.html>

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- *From:* [v-crinal@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-crinal@xxxxxxxxxxxxxxxxxxxxxx) ("Crina Li")
  - *Date:* Fri, 15 Sep 2006 07:02:27 GMT
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Hi Spencer,

Thank you for posting in SBS newsgroup.

Based on your description, I understand the issue to be: A user caused her machine to crash. After restoring now the client can not apply many group policies. If I have misunderstood your issue, please let me know.

As I know, the issue may be caused by some information corruption of the client. Currently, please try to disjoin domain and rejoin domain to see how thing goes:

1. In client computer, right-click My Computer and then select Properties.
2. In Computer Name tab, click Change and the change the computer from Domain to Workgroup.
3. Reboot the machine.
4. Log on as a local administrator account
5. In client computer, open IE and run <http://servername/connectcomputer>
6. Follow the wizard to finish.

Also please check if you have configured SBS and client computer correctly:

For 2 NICs on SBS:

On SBS server:

External NIC:

IP: assigned by your ISP or your hardware router

Gateway: your ISP or your Hardware router IP

DNS: SBS INTERNAL NIC IP as the only entry

Internal NIC:

IP: Fixed IP

Gateway: None

DNS: SBS INTERNAL NIC IP as the only entry

In the DNS console (dnsmgmt.msc), right click your ServerName and click properties. In the Forwarders tab, your ISP DNS server IP should be

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inputted there.

On workstation inside your SBS local subnet

IP: Assigned by DHCP on SBS

Gateway: SBS internal NIC IP

DNS: SBS INTERNAL NIC IP as the only entry

If the issue still occurs, you may need to post this question in the Microsoft.Public.WindowsXP newsgroup. The reason why we recommend posting appropriately is you will get the most qualified pool of respondents, and other partners who read the newsgroups regularly can either share their knowledge or learn from your interaction with us.

I appreciate your time and look forward to hearing from you.

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: Group Policy Problems  
| thread-index: AcbYDeUyTd3MW4WAQZyLzbLbBij65A==  
| X-WBNR-Posting-Host: 217.35.77.59  
| From: =?Utf-8?B?U3BlbmNlcg==?= <Spencer@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
| Subject: Group Policy Problems  
| Date: Thu, 14 Sep 2006 07:56:01 -0700  
| Lines: 31  
| Message-ID: <51517D21-0E9B-4102-880A-707BCDCF9EA4@xxxxxxxxxxxx>  
| MIME-Version: 1.0  
| Content-Type: text/plain;  
| charset="Utf-8"  
| Content-Transfer-Encoding: 7bit  
| X-Newsreader: Microsoft CDO for Windows 2000  
| Content-Class: urn:content-classes:message  
| Importance: normal  
| Priority: normal  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830  
| Newsgroups: microsoft.public.windows.server.sbs  
| Path: TK2MSFTNGXA01.phx.gbl  
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:297525  
| NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250  
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| Hi

| Have a small SBS2003 network with 8 machines – all running ok.

| Recently, one user caused her machine to crash (by switching on and off a  
| few times without waiting for windows to boot in) and this resulted in  
| machine refusing to boot – error – Windows XP could not start because the  
| following file is missing or corrupt: \WINDOWS\SYSTEM32\CONFIG\SYSTEM.

| After some research on the net, I resolved by using Recovery Console and  
| typing

| copy c:\windows\repair\system

| Machine booted ok – unable to follow rest of instructions to use system  
| restore to pick an earlier restore point as none existed in system  
| restore.

| Machine now joins domain ok – can share drives etc without problem  
| (folder

| redirection and AV software runs fine) but most group policy's set on  
| server

| are not being picked up – gpresult shows most GPO's fail with Filtering:  
| Denied (Security) and it appears that both computer and user are not part  
| of

| all the security groups other machines / users are.

| What is the simplest way to fix this?? Should I attempt to manually

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correct

| (in which case will need some guidance as no idea where to start here) or  
| could I 'unjoin' the computer, remove computer and user from SBS domain,  
then

| recreate / rejoin machine and user??

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| Any advice gratefully received.

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| Thanks

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