

RE: Messages from ending up in badmail folder

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-09/msg01772.html>

- *From:* Jesper Hauge <JesperHauge@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 12 Sep 2006 00:08:01 -0700
-

Glad to hear your problems are over :)

..Jesper

"Michael Tovey" wrote:

Hi Jesper.

I had a welcomed supprice with no failed messages after my server restart over the weekend!

I am not sure why your getting lagitimate Email sent into your Failed folder unless you have some Mail Cleaning software? I know if you have SBS-2003 Prof' you can set up mail cleaning. But I dont have it so im not sure?

Well good Luck with this and If i can help let me know.

Michael

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SBS 2003 - Admin

SVR 2003 - Admin

SQL 2005 - Admin

"Jesper Hauge" wrote:

No - it's not likely. In fact I got one of the "offending" senders to send a test message after I had activated all the heavy logging, and his e-mail ended up in the badmail folder.

So unless he has some kind of permanent bcc setting, there's no bcc in the test mail.

"Michael Tovey" wrote:

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One quick question do you think that the mail that ou are getting in your bad mail folder is all BCC mail.

—
SBS 2003 – Admin
SVR 2003 – Admin
SQL 2005 – Admin

"Jesper Hauge" wrote:

Hello Michael

Thanks for your reply, a few more words on my situation.

I am not seeing nearly as many badmails as you are, but that could be because of the small size (3 employees) of the organization in question.

What's worse is that the mail ending up in the badmail directory all are legitimate mails, they have a at least 3 different senders that are not able to get any emails through. And then there are a lot of e-mails from a webform on an PHP-website which are also routed to the badmail-folder, but I haven't been able to figure out if its only copies that ends up in the badmail folder or if they just aren't delivered.

I have been contemplating switching to SMTP only mail also, but would rather not, as their ISP have antivirus and spam filter on the server they are POP3 connecting to.

Regards
Jesper Hauge

Regards
Jesper

"Michael Tovey" wrote:

RE: Messages from ending up in badmail folder

OK, Setting up the mail to go out of the SMTP will not work for me as I have had to setup Routings in the POP connector! Grrrrrr.

I will have a play and I will get back to you with my findings.

Michael

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SBS 2003 – Admin

SVR 2003 – Admin

SQL 2005 – Admin

"Jesper Hauge" wrote:

I have been researching this problem for some days now and I'm stuck :-S

I have a client running a SBS 2003 server, picking up mail via the POP3 connector from their ISP. 99% of all mails goes through, but mails from some email-addresses ends up in the badmail folder every time.

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The server
is fully
updated,
and is
running 2
NIC's for
internal and
external
networks.
The
external
NIC is
connected
to an
ADSL-router
on the
192.168.0.x
net.

I have
turned on
the
message-tracking
logs which
states the
following
for
the
messages in
question.

Event:
SMTP:
Advanced
queue failed
to deliver
message
EventID:
1026

Event:
SMTP:
Message
sent to
badmail
EventID:
1021

and nothing
more.

I have

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turned on
diagnostic
logging for
the POP3
connector
which
reports
nothing,
which
makes sense
since
e-mail are
transferred
to the
badmail
folder
only when
processed
by the
SMTP
connector
after the
POP3 and
CDO
processes
has moved
them all the
way to the
pickup
folder.

I have
maximum
logging
level on the
following
services:
MSExchangeTransport/Routing
Engine
MSExchangeTransport/Connection
Manager
MSExchangeTransport/Queuing
Enginge
MSExchangeTransport/SMTP
Protocol
And cannot
find
anything
suspicious
from these
in the logs.

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The only articles I have been able to find about this problem has been talking about setting the maximum hop count to 30, it is already set.

And a KB article about experiencing these problems when behind certain firewalls. But to my knowledge there is no firewall besides the router, which only forwards the ports necessary for SBS.

I'm leaning towards the possibility of errors in the message headers in these mails, but can't find anything on the net talking about this –

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so I guess
that's not
the case.

Any help
would be
greatly
appreciated
!!!

Regards
Jesper
Hauge