

RE: Messages from ending up in badmail folder

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-09/msg01285.html>

- *From:* Jesper Hauge <JesperHauge@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 8 Sep 2006 12:46:02 -0700
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No – it's not likely. In fact I got one of the "offending" senders to send a test message after I had activated all the heavy logging, and his e-mail ended up in the badmail folder.

So unless he has some kind of permanent bcc setting, there's no bcc in the test mail.

"Michael Tovey" wrote:

One quick question do you think that the mail that ou are getting in your bad mail folder is all BCC mail.

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SBS 2003 – Admin
SVR 2003 – Admin
SQL 2005 – Admin

"Jesper Hauge" wrote:

Hello Michael

Thanks for your reply, a few more words on my situation.

I am not seeing nearly as many badmails as you are, but that could be because of the small size (3 employees) of the organization in question.

What's worse is that the mail ending up in the badmail directory all are legitimate mails, they have a at least 3 different senders that are not able to get any emails through. And then there are a lot of e-mails from a webform on an PHP-website which are also routed to the badmail-folder, but I haven't been able to figure out if its only copies that ends up in the badmail folder or if they just aren't delivered.

RE: Messages from ending up in badmail folder

I have been contemplating switching to SMTP only mail also, but would rather not, as their ISP have antivirus and spam filter on the server they are POP3 connecting to.

Regards
Jesper Hauge

Regards
Jesper

"Michael Tovey" wrote:

OK, Setting up the mail to go out of the SMTP will not work for me as I have had to setup Routings in the POP connector! Grrrrrrr.

I will have a play and I will get back to you with my findings.

Michael

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SBS 2003 – Admin
SVR 2003 – Admin
SQL 2005 – Admin

"Jesper Hauge" wrote:

I have been researching this problem for some days now and I'm stuck :-S

I have a client running a SBS 2003 server, picking up mail via the POP3 connector from their ISP. 99% of all mails goes through, but mails from some email-addresses ends up in the badmail folder every time.

The server is fully updated, and is running 2 NIC's for internal and external networks. The external NIC is connected to an ADSL-router on the 192.168.0.x net.

I have turned on the message-tracking logs which states the following for

RE: Messages from ending up in badmail folder

the messages in question.

Event: SMTP: Advanced queue failed to deliver message

EventID: 1026

Event: SMTP: Message sent to badmail

EventID: 1021

and nothing more.

I have turned on diagnostic logging for the POP3 connector which reports nothing, which makes sense since e-mail are transferred to the badmail folder only when processed by the SMTP connector after the POP3 and CDO processes has moved them all the way to the pickup folder.

I have maximum logging level on the following services:
MSEExchangeTransport/Routing Engine
MSEExchangeTransport/Connection Manager
MSEExchangeTransport/Queuing Enginge
MSEExchangeTransport/SMTP Protocol
And cannot find anything suspicious from these in the logs.

The only articles I have been able to find about this problem has been talking about setting the maximum hop count to 30, it is allready set.

And a KB article about experiencing these problems when behind certain firewalls. But to my knowledge there is no firewall besides the router, which only forwards the ports necessary for SBS.

I'm leaning towards the possibility of errors in the message headers in these mails, but can't find anything on the net talking about this – so I guess that's not the case.

Any help would be greatly appreciated !!!

Regards Jesper Hauge

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