

Re: User Account – Cannot Access

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-09/msg00980.html>

- *From:* "Susan Bradley, CPA aka Ebitz – SBS Rocks [MVP]" <sbradcpa@xxxxxxxxxxxx>
 - *Date:* Thu, 07 Sep 2006 06:55:40 –0700
-

And she shouldn't be admin up at the server.

Joe wrote:

Susan, sorry to bother but what about her credentials.

Do I have her setup properly in AD?

Susan Bradley, CPA aka Ebitz – SBS Rocks [MVP] wrote:

Shoulda known it was quicbkooks.

On the local workstation, log in with the local admin or domain admin creds and then click on control panel, users.

Flip her account to power user.

Joe wrote:

Hello Susan,

It seems her account had some form of privileges and now when using her account she cannot access QUickbooks, etc, applications that say she needs higher privileges. It just seems that something is lost in the registry or something.

She is a member of the following groups.

Administrators ourdomain.local/Builtin
Domain Users ourdomain.local/user
Domain Administrators (same as above)
DOMAIN ourdomain.local/MyBusiness/DistributionGroups

Under her profile I have as logon script:
SBS_LOGIN_SCRIPT.bat

Re: User Account – Cannot Access

How do I find the drive she needs to login at? I have for me Z:/ and another user here in office has same.

Thanks for help! I had someone say that she is not connecting to the server but I can ping the server and get replies with no packets lost.

P.S. I copied her old documents and settings profile to the new one and still have issues with logging into enterprise applications such as Quickbooks and also her desktop icons don't work and Windows XP when clicking on Start doesn't have anything list on left side of menu.
Susan Bradley, CPA aka Ebitz – SBS Rocks [MVP] wrote:

Lost what?

On the local workstation, in users, what group is the user account in?

newjerseyjoe@xxxxxxxxx wrote:

We have a user account on SBS 2000 and she was doing fine. The other day she remotes in using PCAnywhere and says that she cannot login to the pc. Says its waiting.

So someone else in the firm changed her password and upon her login she lost certain privileges.

I have racked my brain doing many things over last 2 days. I went into AD and removed her account and re-established it. When I logged in I lost her settings and applications that are saying this user needs admin access. And I checked in the AD for her

Re: User Account – Cannot Access

groups and she is
seemingly in the
administrator group.

Can someone help me with
this?? This is quite urgent.

Thanks again!!