

Re: out of office reply causes server services to stop

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 - *Date:* 26 Aug 2006 15:23:00 -0700
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You appear to be correct about cause. Services now run for a couple of hours instead of < 1 hour before stopping. It is difficult to determine cause and effect for events, as once all these services stop the system starts generating a lot of events. I did not get the application error this time so perhaps the application error was caused by the exchange queue. This time I changed all the services that stopped to have a recovery from failure to restart the service after every failure.

This time the following services had to be restarted

- workstation service
- task scheduler
- shell hardware detection service
- secondary logon
- routing and remote access
- remote access connection manager
- messenger
- help and support
- cryptographic services
- computer browser
- server
- logical disk manager
- automatic updates
- the service windows management instrumentation provider does not start
- get error 1053

I don't seem to be getting any system events that say the services are stopping.

The exchange server was upgraded to sp2 1st of august. We have been running fine since then until Friday. I am a bit reluctant to install any updates until I know why these services are stopping as I am in a remote location and cannot answer questions posed by software at the console. Not sure about sp1 of server. It does not appear on system property page and not sure how to tell if its installed. I am planning to update machine as soon as I am there. The services have been running for almost 3 hours now so I just plan to watch and see if they

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restart as they are not configured to do.