

# Re: out of office reply causes server services to stop

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-08/msg05152.html>

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  - *Date:* Sat, 26 Aug 2006 16:48:44 -0400
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I'm not getting the cause and effect relationship, and I suspect it may be just coincidental timing. As far as I know, nothing in your list of stopped services depends on any Exchange service (although the SA does depend on a couple of those services). So I don't see how Exchange could stop any of those. Some of them, such as secondary login, shell hardware detection, and winhttp, don't have anything to do with Exchange at all.

I would look in your system and application logs to see if you can find something else to troubleshoot as the cause of this, and closely monitor to see if you have recurring instances of services failing. I would not take any drastic action such as reinstalling anything, until you've diagnosed a specific cause.

Are you current on service packs and patches, including SBS SP1 and Exchange SP2?

<[david.junk.mail@xxxxxxxxxxxx](mailto:david.junk.mail@xxxxxxxxxxxx)> wrote in message  
<news:1156612699.162189.3490@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

A out of office reply to a spam junk email in the output queue caused the following services to stop. After I cleared the queue of about 20 out bound undeliverable emails the services no longer stopped about 20 minutes after restarting them.

secondary login  
shell hardware detection  
task scheduler  
server  
computer browser  
winhttp web proxy auto discovery service

Application Failure svchost.exe 5.2.3790.0 in msvcr7.dll 7.0.3790.0  
at offset 00034d33

After services stopped users reported being unable to access shared directories on the server and unable to print which makes sense based on the services that were stopped.

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Perhaps this has been fixed but if not here is bug report.  
If there is a hot fix for this a reply would be useful.