

Re: Trend updates if server is unavailable

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-08/msg04739.html>

- *From:* "Jeff Teel" <jdteel@RMoveThis.sugardog.com>
 - *Date:* Thu, 24 Aug 2006 07:53:29 -0400
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Here is some added information from the Trend Help in CSM v3

Setting the Component Update Source

During manual or scheduled downloads, the Security Server checks the location you have specified for the update source and downloads the latest components from that source. Once the Security Server has completed downloading the latest components, the Client computers download those components from the Security Server.

a.. If you define a source other than the Trend Micro ActiveUpdate Server for receiving updates, then all computers receiving updates must have access to that source.

Trend Micro recommended settings for the Update Source

a.. Use the ActiveUpdate server for the component download source. This is the default setting.

a.. If you use a proxy server to connect to the Internet, make sure you properly configure your proxy settings to download updates successfully.

To set the update source, select one of the following locations:

a.. Trend Micro's ActiveUpdate Server

Trend Micro ActiveUpdate Server is the Trend Micro default setting for the download source.

Trend Micro uploads new components to the ActiveUpdate server as soon as they are available. Select the ActiveUpdate server as a source if you require frequent and timely updates.

a.. Intranet location containing a copy of the current file

Download your components from an Intranet source that receives updated components. Type the Universal Naming Convention (UNC) path of another server on your network, and set up the \Web\ActiveUpdate directory on that target server as a shared folder available to all computers receiving the updates.

a.. Other update source

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Download your components from an Internet or other source. Make the target HTTP virtual directory (Web share) available to all servers receiving the updates.

"RG strath.ac.uk" <ronnie.gibson<ATSIGN> wrote in message
news:%23hDaNR0xGHA.3400@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi, I'm new to Trend CSM and have a quick question:
is it possible to get the client installations to go directly
to the trend website for virus def updates if the CSM
server is unavailable?

Ronnie