

Re: Small Business Server 2003 Hotfix KB891193 installation failed

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-08/msg04721.html>

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 - *Date:* Thu, 24 Aug 2006 09:07:15 GMT
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Hi Rob,

Thank you for posting in SBS newsgroup. Also thanks for Kevin's input. You may also want to refer the following information for the issue:

From your description, I understand the issue to be: you could not install

KB891193. If I have misunderstood your concerns, please do not hesitate to let me know.

Please try the following steps to see how thing goes:

1. Please copy SBS2003-KB891193-X86-ENU.EXE file from the SBS 2k3 SP1 CD #2 on the desktop of your SBS sever.
2. Double click to install it again.
3. If the problem persists, please double check if Client Deployment was installed when the server was initially installed and if you have changed the client application installation package location by your own steps or via following steps.

How to move the client programs folder to another location in Windows Small Business Server 2003

<http://support.microsoft.com/default.aspx?scid=kb:en-us:830254>

Please open Registry Editor on the SBS server, navigate to the following registry key:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\clientsetup

What's the data of the registry value "ClientAppsRoot"? If it is not pointing to the physical Client Deployment folder (by default it's "C:\ClientApps"), correct it, run Setup again and see how it goes.

If the problem still occurs, as a quick work around, I'd like to provide the following info for your reference:

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If you've already installed XP SP2 on all client computers, you can follow the steps below to avoid installing 891193. If some of the client computers have not installed XP SP2, please dismiss the following info.

1. Download and install 872769 on the SBS machine.

Update for Windows Small Business Server 2003: KB 872769

<http://www.microsoft.com/downloads/details.aspx?familyid=d70097c2-4317-40e0-b7da-feb52c6b6386&displaylang=en>

2. Follow the instruction in the following KB's &