

RE: Fax monitor incoming + outgoing calls?

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Hi Jonathan,

Thanks for your update. I appreciate your time.

I. You are right. I am sorry for missing some sentences in the previous post. The steps as follows:

The detail steps to install share fax client as follows:

- 1). Start server management console, locate Client Computers node, click Set Up Client Applications link to start Set Up Client Applications Wizard.
- 2). In Available Applications page ensure the Shared fax client is listed and then follow the steps to deploy the application.
- 3). When users logon to domain from client computers next time, these client applications will be launched to install.

II. Yes, you can remove the Outlook from Add/Remove Programs. And also you can use Windows Installer Cleanup Utility to remove Outlook totally.

1. Download and install the Windows Installer Cleanup Utility.

Description of the Windows Installer CleanUp Utility

<http://support.microsoft.com/kb/290301/>

2. After you install the Windows Installer CleanUp Utility, click Start menu-> All Programs-> Windows Install Clean Up.

3. Highlight Microsoft Outlook 2003 entry in the list and then click Remove. Quit the Utility.

Note: If you need not use the whole Office 2003, you can remove them all.

III. To the folder redirection GPO issue:

From the GPO image, that indicates that there is no any application data

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redirection policy configured here. The issue may occur due to that you changed the folder name. You can convert the folder name to the original name to see if the GPO settings back. However I can not guarantee the process successfully since I do not know how and when the GPO setting is removed.

And also please ensure the permissions of the folder that used to place each user folder configured properly. Please check as follows:

1. NTFS permissions:

Domain Admin: Full Control

Domain Users: Special – Apply onto "This folder and files" –
Allow: Traverse Folder/Execute Files, List Folder/Read Data, Read Attributes, Read Extended Attributes, Create Folders/Append Data, Read Permissions

System: Full Control

SBS Folder Operat