

RE: My Documents Redirection fails for some users

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-08/msg03315.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Wed, 16 Aug 2006 13:14:32 GMT
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Hi,

Thanks for posting here. Also thanks for lynrat's input.

From your description, I understand the issue is that some users have problem to redirect My documents to the shared folder on the server box. If I am off base, please don't hesitate to let me know.

Let us follow the steps below to trouble shoot the issue:

I. Check the shared folder permissions:

1. NTFS permissions:

Domain Admin: Full Control

Domain Users: Special – Apply onto "This folder and files" –
Allow: Traverse Folder/Execute Files, List Folder/Read Data, Read Attributes, Read Extended Attributes, Create Folders/Append Data, Read Permissions

System: Full Control

SBS Folder Operators: Full Control

2. Sharing permissions:

Domain Admins, Domain Users, SBS Folder Operators: Full Control

II. How you configured GPO to redirect My Documents? Did you create a new group policy object or modify some group policy object? What is the group policy object name? Please ensure the group policy apply to all Authenticated Users. You can check as follows:

1. Open server management console, locate Advanced Management -> Group

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Policy Management -> Forest -> Domains -> Group Policy Objects node.

2. Highlight the GPO, under the Scope tab in the right panel, please ensure the GPO apply to Authenticated Users in domain.

3. Under Delegation tab, click "Advanced" button to open its Security settings page. Please ensure Authenticated users and domain users at least have "Read" and "Apply Group Policy" Permissions. Or ensure the appropriate users in your OU have "Read" and "Apply Group Policy" Permissions.

4. After verifying above settings, please run "gpupdate /force" to refresh the policy on the server box. Then reboot one client computer with problematic user account, what is the result?

III. If the issue persists, I would like to suggest that you configure the My documents redirection with the easy wizard- Client Document Redirection wizard. And let me know the result.

You can do as follows:

1. Open Server Management console, navigate to Users -> Configure My Documents redirection, click the link "Configure My Documents redirection" to launch the Client Document Redirection wizard.

2. Follow the wizard to redirect my documents folder to the specified shared folder.

3. Then please test the issue, what is the result?

If the issue persists, please kindly help me collect some information for analyze:

1. Does the issue happen on all domain users or some specific domain users?

2. Please help me collect the GPO policy report.

You can locate the policie in Group Policy Management console, right click the policy to choose Save Reports.. item to save the policy report. Please mail them to me.

2. On the SBS server, click Start -> Run, type in "gpmmc.msc", click OK. Right-click Group Policy Results and click Group Policy Results Wizard..., click Next, select "Another computer", type the name of a "problematic" client and click Next. Select "Select a specific user" and then select the user who has the problem, click Next. Follow the instructions to generate a group policy result report, right-click the report and click Save Report. Then send it to me at v-yanniw@xxxxxxxxxxxxxxxx

3. Logon the client with problematic user account, install the GPMC tool and re-create a Group Policy results by choosing "This Computer", "Current User". And also mail the report to me.

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You can download the tool and get more information in the following link:
<http://www.microsoft.com/windowsserver2003/gpmc/gpmcwp.msp>

4. Please run command "msinfo32" (no quotation marks) on the server box to launch System Information console. And click File and then Save. Save the system information to a .nfo file to send to me. My working mailbox: v-yanniw@xxxxxxxxxxxxxx

Please compress all files and send to my working mailbox:
v-yanniw@xxxxxxxxxxxxxx

I appreciate your time. I am happy to be of assistance to you and look forward to your reply.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Thread-Topic: My Documents Redirection fails for some users
thread-index: AcbA9cm8Z6K0e5qLRS6IT32UyyrtQg==

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X-WBNR-Posting-Host: 24.170.52.214
From: =?Utf-8?B?bHlucmF0?= <lynrat@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
References: <B3380373-5DA4-4C69-823E-3A91935BB41F@xxxxxxxxxxxx>
Subject: RE: My Documents Redirection fails for some users
Date: Tue, 15 Aug 2006 22:35:31 -0700
Lines: 19
Message-ID: <45D77FE4-0CB1-4BE0-89C6-65D4909056FC@xxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
Newsgroups: microsoft.public.windows.server.sbs
Path: TK2MSFTNGXA01.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:290225
NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250
X-Tomcat-NG: microsoft.public.windows.server.sbs

Might wanna check the permissions on the \\server\users share, make sure

that

each users folders give full acces to the user that owns it, it probably works for you because you have admin rights and they do no...

"Hiland" wrote:

I have a GPO to redirect Authenticated Users shared folders to

\\<server>\Users\<username>\My Documents

this has stopped working for some users for no apparent reason. (they

log

in one morning, and their documents are done).

I use their login on another computer, and their documents are also not available, but if I log in as myself, it works.

Anyone got any ideas?

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