

Re: OWA not working properly.

Re: OWA not working properly.

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-08/msg00526.html>

- *From:* v-chacez@xxxxxxxxxxxxxx (chace zhang)
 - *Date:* Tue, 01 Aug 2006 13:05:32 GMT
-

Hi Tony,

According to your description, I understand that after login OWA, the mailbox showed as folder view (Directory browsing).

In order to narrow down this issue, please kindly check and perform the following information and steps:

1. Let's try the following steps and see how it goes:

A. Click Start, click Run, type "inetmgr" and click OK.

B. Expand Web Sites, Default Web Site, right-click Exchange and click Properties.

C. On the Virtual Directory tab, in the Application settings section at the bottom of the page, you should see a Create button to the right of the Application name. Click Create. After you click Create or if you don't see a Create button but see a Remove button, click the Configuration button.

D. On the Mappings tab, select the entry that is pathed out to "davex.dll" on the list "Wildcard application maps (order of implementation)", and click Edit. You should now see a page titled, "Add/Edit Application Extension Mapping". The Executable value should point to davex.dll usually at the following path: "C:\Program Files\Exchsrvr\bin\davex.dll".

E. On the lower right, look to see if the option for "Verify that file exists" is checked or blank. If checked, disable it and click OK all the way out of the dialogs back to the IIS Manager.

F. On the SBS server, clear the IIS server files by following these steps: Go to your %windows%\IIS Temporary Compressed Files directory *. Select all of the content in this directory and delete it. Then go to a command prompt, type "iisreset" and press ENTER.

G. Delete the cached files on the client and test OWA again. To clear the cache: In Internet Explorer, click Internet Options on the Tools menu. Click the General tab, and then click Delete Files. Click OK.

Re: OWA not working properly.

Re: OWA not working properly.

Hope this helps. Have a nice day!

Best Regards,

Chace Zhang (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no rights.

.