

RE: Sync Clocks on VOIP

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-08/msg00408.html>

- *From:* v-criminal@xxxxxxxxxxxxxxxxxxxxxxxx ("Crina Li")
 - *Date:* Wed, 02 Aug 2006 04:22:10 GMT
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Hi Garth,

Thank you for posting in SBS newsgroup.

From the description, I understand the issue to be: you want to sync the clock of your VOIP. If I have misunderstood your concerns, please do not hesitate to let me know.

As I know, you can follow the KB article to configure SBS as an authority Time server:

816042 How to configure the Windows Time service on a Windows Server 2003-based
<http://support.microsoft.com/?id=816042>

You can also try other time sources.

262680 A List of the Simple Network Time Protocol Time Servers That Are
<http://support.microsoft.com/?id=262680>

If the problem still persists, you may still need to contact the VOIP Vendor.

Related information:

307897How To Synchronize the Time with the Windows Time Service in Windows XP
<http://support.microsoft.com/default.aspx?scid=kb:EN-US:307897>

I appreciate your time and look forward to hearing from you.

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

RE: Sync Clocks on VOIP

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: "Garth Braithwaite" <Garth.D.Braithwaite@xxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| Subject: Sync Clocks on VOIP
| Date: 1 Aug 2006 09:19:14 -0700
| Organization: <http://groups.google.com>
| Lines: 15
| Message-ID: <1154449154.811178.253070@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| NNTP-Posting-Host: 65.105.196.235
| Mime-Version: 1.0
| Content-Type: text/plain; charset="iso-8859-1"
| X-Trace: posting.google.com 1154449160 11217 127.0.0.1 (1 Aug 2006 16:19:20 GMT)
| X-Complaints-To: groups-abuse@xxxxxxxx
| NNTP-Posting-Date: Tue, 1 Aug 2006 16:19:20 +0000 (UTC)
| User-Agent: G2/0.2
| X-HTTP-UserAgent: Mozilla/5.0 (Macintosh; U; PPC Mac OS X Mach-O; en-US; rv:1.8.0.3) Gecko/20060426 Firefox/1.5.0.3,gzip(gfe),gzip(gfe)
| Complaints-To: groups-abuse@xxxxxxxx
| Injection-Info: m73g2000cwg.googlegroups.com; posting-host=65.105.196.235; posting-account=BLJ42w0AAABT_e32mzZSTg0qKMqTYLdK
| Path:

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TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS02.phx.gbl!newsfeed00
..sul.t-online.de!t-online.de!border2.nntp.dca.giganews.com!border1.nntp.dca.
giganews.com!nntp.giganews.com!postnews.google.com!m73g2000cwd.googlegroups.
com!not-for-mail

| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:286092

| X-Tomcat-NG: microsoft.public.windows.server.sbs

| My supervisor is upset because the clock on his voip is not correct.
| He has a shoretel 560 and as far as I can figure (and the manual) there
| is no way to manually set the time. Speaking with our phone technician
| he says there is a way to sync the clock with an sntp. He also said
| that if I have sbs with active directory there should be a way to do it
| with the server we have. I am running sbs 2003 with active directory
| and I have been trying to find an article that describes how to sync
| clients from the server since there isn't too much I can do on the
| phone. Everything I have read talks about how windows will
| automatically sync with the server, but since this doesn't have windows
| (because it is a phone) what do I do? Step by step instructions or a
| KB would be greatly appreciated.

| Thanks.

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