

Re: KB917537 Failing

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-07/msg02031.html>

- *From:* "Susan Bradley, CPA aka Ebitz – SBS Rocks [MVP]" <sbradcpa@xxxxxxxxxxxx>
 - *Date:* Sat, 15 Jul 2006 17:09:29 –0700
-

Yup.

There's some sort of detection errors going on.. see if you can do this patch manually.. if you can't.. call the support number.

And yes they sooooo should have blogged on this on the msrc blog and given folks a heads up... I pinged them several days ago about this issue.

Keven wrote:

There's a whole mess of errors on the log on that actually.. I hadn't gone to check that yet was seeing if there was a common config err or such first.

The errors on the log are numerous such as:

6.600: dumpDownloadTask returned 0xf200 (more files to download)

33.077: LoadHotpatchSourceInfo: [HotpatchSourceInfo] flags not specified on line 1; assuming zero.

33.077: LoadFileQueues: UpdSpGetSourceFileLocation for halacpi.dll failed: 0xe0000102

36.322: KB917537 Setup encountered an error: The update.ver file is not correct.

and on.. and on.. and on..

"Susan Bradley, CPA aka Ebitz – SBS Rocks" wrote:

What does the 917537.log have in your windows folder?

See if it's having issues copying over asp.dll

I honestly hand patch servers... even with WSUS/Shavlik.. I'm just a mondo control freak and don't let WSUS auto update them.

Keven wrote:

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Correct, they all update at 3am automaticly. All four of them had the exact same senario, where they have rebooted attempting the update at 3am all of the last three nights. Each has the exact same critical error on my performance reports:

Critical Errors in System Log

Source Event ID Last Occurrence Total Occurrences
NtServicePack 4379 7/15/2006 3:00 AM 1 Windows Server
2003 Hotfix KB917537 installation failed. KB917537
installation did not complete.

"Marina Roos [SBS-MVP]" wrote:

Hi Keven,

Were or are those servers set to
automatically download and install the
updates?

--

Regards,

Marina Roos
Microsoft SBS-MVP
One of the Magical M&M's
www.smallbizserver.net
Take part in SBS forum:
<http://www.smallbizserver.net/Default.aspx?tabid=53>

"Keven"

<Keven@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

schreef in bericht

news:46F3587C-F5C2-4EDB-867E-F18E286A8BC6@xxxxxxxxxxxxxxxxxxxx

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Wow.. didn't expect this sort of feedback. No, there is no common third party software between the machines, and really no hardware or primary

setup

commonality on them either. I have tested one of them on manual update

this

afternoon and it seems to have successfully applied the patch and will be attempting it on others as well to see if it works across the board with

them

that way.

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"Dave Nickason [SBS MVP]" wrote:

Surely this
is not a
common or
widespread
issue if
we're just
hearing

about

it from one
person, four
days after
the patch
released. I
just

installed it

without
issue on my
SBS and
two
member
servers. Of
greater
relevance is

the

fact that
Susan
Bradley
monitors for
issues with
Microsoft
patches in

any

forum
where such
an issue
would be
presented,
and she has
not
mentioned

a

word about
this one.
Not to say

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that MS has
not had
widespread
issues
caused by
patches, but
in this case
I would be
very
surprised to
find

that

this patch
was causing
more than a
few isolated
problems. I
wonder if
Keven's
servers are
all running
a 3rd party
app or
something
else that
caused all
three to
exhibit the
same
failure.

The
consensus
among the
MVPs is
that SBS'ers
should
reboot after
patch
installations,
whether the

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specific
patches
require a
reboot or
not.

SBS,

with
multiple
server apps
running on
the same
box, and
with
dependencies

and

interactions
not found
on a
plain-vanilla
WS03 box,
seems to
benefit

from a

reboot in
cases where
it would
otherwise
not be
necessary.

I'm
perfectly
happy to
have the
'nix people
laughing at
me. I just
hope
that when
they laugh
at me for a
15 minute
reboot once
a month,
there's

a

chuckle in
there for
RWW, and
another one
for all the
SBS'ers
who get a
mature
server OS,
an
enterprise-class
messaging
system, and

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automated
network-wide
patching for
six hundred
bucks.

"CO-DBA-SC-EL"

<dx6490@xxxxxxxx>

wrote in
message

news:O7PHMbEqGHA.4032@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Another
improperly
tested
patch.
Shame
on
Microsoft
for
not
even

having an

updated
bulletin
on
this
flaw
after
3
days.
It's
not
like

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they
have

not

heard
about
it.
After
Googling
the
topic
it
looks
like
the
solution
is

to

stop
IIS
before
starting
the
installation.
A
number
of
people
seem
to

have

had
success
with
it.
In
the
command
window
type

```
tasklist  
/fi  
"modules  
eq  
asp.dll"
```

I
just
dit
it
on
my
SBS2003
standard,
manually
went
back
to
the

Windows

Update
site,

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and
did
the
install.
I
got
the
"success"
notice.
If
you
don't
want
to
take
the
chance,
wait
until
the
patch
is
patched.

My
other
gripe
is
why
these
updates
require
restarting
the
server

(even if

they
fail
completely!).
Which
also

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means
rechecking
everything
to

verify

that
it
started
OK,
etc.
It's
pretty
pathetic
to
have
to
restart
the
server
a
couple
of
times
every
month
at
update
time
while
the
'nix

people

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are
laughing
at
us.
The
"hot
patching"
alternative
that
requires

writing

down
the
patch
numbers
and
typing
in
an
arcane
command
line
is,
shall

we

say,
amateurish.
To
add
insult
to

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injury,
if
you
hit
the
"Restart"

button

in
the
patch
success
dialog
box
rather
than
clicking
"Later"
and
doing

the

restart
manually,
it
fails
to
make
the
appropriate
entry
in
the

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system

log

to
document
the
reason
for
shutdown.
So
much
for
integration.

C_O

"Keven"

<Keven@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

news:9842C017-1240-40FE-B155-E0E1B7613DC6@xxxx

Multiple
SBS03
Premium
installs
that
I
manage
have
all
been
doing

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their

overnight
updates
and
failing
KB917537
for
the
last
three
nights
in
a
row.
I'm
shocked
that
there
isn't
a
litter
of
information
about
this

already

in
here
as
I
had
assumed
this
would
be
a

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common
problem..
anyone
have

any

info
for
me
beyond
the
one
reply
that
someone
did
a
baseline
security

analysis

and
it
seemed
to
work?
I'm
hoping
there
is
a
logical
answer

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as
to
what

is

going
on
here
to
fix
this
as
I
have
multiple
servers
that
I
need
to
apply
solution
for.