

Re: Network Configuration Wizard – Error

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-07/msg01067.html>

- *From:* v-criminal@xxxxxxxxxxxxxxxxxxxxxxxx ("Crina Li")
 - *Date:* Mon, 10 Jul 2006 02:46:02 GMT
-

Hi Ron,

Thanks for your update.

I am glad to hear the problem is resolved.

It is my pleasure to work with you in this post. If you encounter any difficulties in the future, please submit the post to the newsgroup. We are glad to be of the assistance.

Again, thank you for using Microsoft newsgroup. Have a nice day. :)

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

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For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: Ron Williams <cf@xxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| Subject: Re: Network Configuration Wizard – Error
| Message-ID: <uq82b2ltfe0nhie0vdvror4qnmhao6r1n@xxxxxx>
| References: <CABCD51B-0E7F-4D7C-959E-AA91E4B31EF3@xxxxxxxxxxxxxx>
<2u7YPLBIGHA.764@xxxxxxxxxxxxxxxxxxxxxx>
| X-Newsreader: Forte Agent 3.3/32.846
| MIME-Version: 1.0
| Content-Type: text/plain; charset=us-ascii
| Content-Transfer-Encoding: 7bit
| Lines: 285
| X-Complaints-To: abuse@xxxxxxxxxxxx
| Organization: EasyNews, UseNet made Easy!
| X-Complaints-Info: Please be sure to forward a copy of ALL headers
otherwise we will be unable to process your complaint properly.
| Date: Sun, 09 Jul 2006 15:48:08 GMT
| Path:
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS01.phx.gbl!msrtrans!m
srn-in!newshub.sdsu.edu!newsfeed.news2me.com!newsfeed2.easynews.com!easynews
..com!easynews!easynews-local!fe06.news.easynews.com.POSTED!not-for-mail
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:280097
| X-Tomcat-NG: microsoft.public.windows.server.sbs

|
| Many thanks for your kind and informative post. Adding the server name
| to the Trusted Zone did the trick for me. This newsgroup is great!

|
| My thanks to all of you who have been helping us neophytes across
| those treacherous SBS 2003 waters!

|
| Best regards, Ron

|
| v-crinal@xxxxxxxxxxxxxxxxxxxxxx ("Crina Li") wrote:

| >Hi Ron,

| >

| >Thank you for posting in SBS newsgroup.

| >

| >From the description, I understand the issue to be: you can not add
client

| >computer to SBS domain. If I have misunderstood your concerns, please do

| >not hesitate to let me know.

| >

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|>From your ipconfig/all results, I find the DNS of SBS is not SBS NIC IP as
|>the only entry. So please modify the setting and try again. Also for one
|>Nic, you need to configure on SBS server and client computer as
|>following:

|>
|>SBS:

|>
|>IP: Fixed IP address
|>Gateway: your Hardware router IP
|>DNS: SBS NIC IP as the only entry
|>
|>In the DNS console (dnsmgmt.msc), right click your ServerName and click
|>properties. In the Forwarders tab, your ISP DNS server IP should be
|>inputted there.
|>
|>On the client workstation, please make sure the configuration:

|>
|>IP: Assigned by DHCP on SBS or your hardware router
|>Gateway: hardware router
|>DNS: SBS INTERNAL NIC IP as the only entry
|>
|>If it does not help, to narrow down the problem, would you please help
|>me
|>confirm if you are trying to join the client computer to the domain as
|>following?

|>
|>1. Log on a client workstation using its local administrator account.
|>2. In client computer, open IE and run <http://servername/connectcomputer>
|>
|>If so, please try to add <http://servername> to the IE Intranet zone of
|>the
|>problematic client computers and try again. You can do so as following:

|>
|>To add the site to the Trusted sites zone on the problematic client
|>computer:

|>
|>1. Start Internet Explorer (if it is not already running).
|>2. On the Tools menu, click Internet Options.
|>3. Click the Security tab.
|>4. Under Select a Web content zone to specify its security settings,
|>click
|>Trusted sites, and then click Sites.
|>5. In the Add this Web site to the zone box, type <http://servername>, and
|>then click Add.
|>6. Click Close, and then click OK.
|>7. Try to see if the problem still persists.
|>
|>After adding the site to trusted sites, also make sure the following
|>options (in Internet Options | Security | Trusted Sites | Custom Level)
|>are

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|>set to either Prompt or Enable:

|>

|>– Download Unsigned ActiveX Controls

|>– Initialize And Script ActiveX Controls Not Marked As Safe

|>

|>For detailed steps, please refer to the following KB article:

|>

|>838431 You receive an error message when you try to join your computer to a

|><http://support.microsoft.com/?id=838431>

|>

|>You can also try the steps which the following KB articles have listed:

|>

|>889105 You cannot connect a client computer to the network in Windows Small

|><http://support.microsoft.com/?id=889105>

|>

|>837369 "The list of users and computers could not be found" error message

|><http://support.microsoft.com/?id=837369>

|>

|>In addition, this issue could be caused by the client computer IE security

|>setting is too strict or there is ad-ware on IE. To troubleshoot this

|>issue, I would suggest you following steps on your problem client computers.

|>

|>Note: before the below steps, please try to backup the Windows XP client if

|>there is any important data, although the steps below will not damage the

|>client.

|>

|>1. Open Internet Explorer. Click Tools -> Internet Options

|>2. In the General tab, please click the Settings button

|>3. Please click the View Files button and then, delete all files in this fold and close it.

|>4. Please click the View Objects button and then, delete all files in this

|>fold and close it.

|>5. Click OK

|>6. Please select Security tab in the Internet Options dialog box. Click the

|>Default button and click Apply

|>7. Please select Programs tab in the Internet Options dialog box. Click the

|>Reset Web Settings button and click Yes.

|>8. Please select Advanced tab in the Internet Options dialog box. Click the

|>Restore Defaults button and click the Apply button.

|>9. Please uncheck the "Enable third-party browser extensions (requires |>restart)" check box under the Browsing item in the Advanced tab.

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|>10. Restart your computer as required.
|>
|>Also please disable Windows Firewall and all third party firewall or AV,
|>perform a Clean Boot as following to see how thing goes on client
computer:
|>
|>1. Click Start, click Run, and then in the Open box, type "MSCONFIG"
|>(without the quotation marks). Click OK.
|>2. In the System Configuration Utility (MSConfig) window, click to
select
|>the Selective Startup button.
|>3. Click to clear the check mark from the "Load startup items" below
|>Selective Startup.
|>4. Click the Services tab, click to check the "Hide All Microsoft
Services"
|>box, and remove all the check marks from the remained Non–Microsoft
|>Services. Please note that the Exchange services could be marked as
|>non–Microsoft. Please do not disable those services.
|>5. Click OK to close the MSConfig window. Click Yes when you are asked
to
|>restart your computer in order to enable the changes.
|>6. After restarting, please check whether this issue will reoccur.
|>
|>I appreciate your time and look forward to hearing from you.
|>
|>Best regards,
|>
|>Crina Li (MSFT)
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|>| Thread-Topic: Network Configuration Wizard – Error

|>| thread-index: AcaTiy9FgnVIAGZmQ42lXIEeYVWaFw==

|>| X-WBNR-Posting-Host: 198.107.22.12

|>| From: =?Utf-8?B?Um9uIFdpbGxpYW1z?=@

<RonWilliams@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

|>| Subject: Network Configuration Wizard – Error

|>| Date: Mon, 19 Jun 2006 03:29:02 -0700

|>| Lines: 86

|>| Message-ID: <CABCD51B-0E7F-4D7C-959E-AA91E4B31EF3@xxxxxxxxxxxx>

|>| MIME-Version: 1.0

|>| Content-Type: text/plain;

|>| charset="Utf-8"

|>| Content-Transfer-Encoding: 7bit

|>| X-Newsreader: Microsoft CDO for Windows 2000

|>| Content-Class: urn:content-classes:message

|>| Importance: normal

|>| Priority: normal

|>| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830

|>| Newsgroups:

|

 microsoft.public.backofficesvr.setupconfig,microsoft.public.windows.server.

s

|>bs

|>| Path: TK2MSFTNGXA01.phx.gbl

|>| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:275982

|>|microsoft.public.backofficesvr.setupconfig:3484

|>| NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl 10.40.2.250

|>| X-Tomcat-NG: microsoft.public.windows.server.sbs

|>|

|>| Hi, all.

|>|

|>| While trying to add our Windows XP Pro workstations to a

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newly-installed
|>and
|>| configured SBS 2003 server, I get the following error message when
|>running
|>| the Network Configuration Wizard (<http://server/ConnectComputer>).
|>|
|>| "The network configuration wizard cannot finish because you have an
open
|>| connection (such as a windows explorer window or network connection)
with
|>| the
|>| small business server computer. Please close all connections and
windows
|>and
|>| run the network configuration wizard again."
|>|
|>| Of course, there are NO open windows and, therefore, no connections
that
|>| I
|>| can see. The SBS server has only one ethernet card and we are running
a
|>DSL
|>| modem that supplies our DHCP service.
|>|
|>| All our workstations can see each other as well as the SBS server. The
|>| server, in turn, can see all the workstations. All machines can access
|>| the
|>| Internet with no problem.
|>|
|>| I just can't seem to get any of the workstations to join the SBS
domain
|>| properly.
|>|
|>| Any ideas?
|>|
|>| Best regards, Ron
|>|
|>|
|>|
|>| From client machine:
|>| -----
|>|
|>| C:\ipconfig /all
|>|
|>| Windows IP Configuration
|>|
|>| Host Name : TCC1
|>| Primary Dns Suffix :
|>| Node Type : Broadcast
|>| IP Routing Enabled. : No
|>| WINS Proxy Enabled. : No

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```
|>
|> Ethernet adapter Local Area Connection:
|>
|> Connection-specific DNS Suffix . :
|> Description . . . . . : Broadcom NetXtreme 57xx
|>Gigabit
|> Controller
|> Physical Address. . . . . : 00-14-22-5C-5C-23
|> Dhcp Enabled. . . . . : Yes
|> Autoconfiguration Enabled . . . . : Yes
|> IP Address. . . . . : 192.168.1.5
|> Subnet Mask . . . . . : 255.255.255.0
|> Default Gateway . . . . . : 192.168.1.1
|> DHCP Server . . . . . : 192.168.1.1
|> DNS Servers . . . . . : 192.168.1.12
|> Lease Obtained. . . . . : Monday, June 19, 2006
2:47:36
|>AM
|> Lease Expires . . . . . : Monday, June 19, 2006
4:47:36
|>AM
|>
|>
|> From SBS Server:
|> -----
|>
|> C:\ipconfig /all
|>
|> Windows IP Configuration
|>
|> Host Name . . . . . : SERVER
|> Primary Dns Suffix . . . . . : tcc.local
|> Node Type . . . . . : Unknown
|> IP Routing Enabled. . . . . : Yes
|> WINS Proxy Enabled. . . . . : Yes
|> DNS Suffix Search List. . . . . : tcc.local
|>
|> Ethernet adapter Server Local Area Connection:
|>
|> Connection-specific DNS Suffix . :
|> Description . . . . . : Broadcom NetXtreme Gigabit
Ethernet
|> Physical Address. . . . . : 00-13-72-14-90-9E
|> DHCP Enabled. . . . . : No
|> IP Address. . . . . : 192.168.1.12
|> Subnet Mask . . . . . : 255.255.255.0
|> Default Gateway . . . . . : 192.168.1.1
|> DNS Servers . . . . . : 204.130.255.3
|> 64.122.32.71
|>
|> C:\>
```

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|>

|>

|

| Best regards, Ron

|

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