

Re: Trying to setup Activesync now can't access /exchange or /remote

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-07/msg01036.html>

- *From:* "Jason Wentler" <jasonwentlerATcomcastDOTTYnet>
 - *Date:* Sun, 9 Jul 2006 12:30:52 -0700
-

Well, I figured out how to get this to work. Not sure why, but after reading the log file again I did a search on the error code Error 0x800700b7 and found this post. I had a few custom web listeners for some websites. One had it's own SSL certificate. I forgot about this. I don't need these sites anymore so that's fine to blow them out. Not sure I'm going to try to get both to work together, or not. I'm just happy to get my email on the phone. :^)

Here's the post:

http://groups.google.com/group/microsoft.public.windows.server.sbs/browse_frm/thread/ff820dab5f85196d/1e7c4ec24

Specifically this section that prompted me to kill the listeners:

"2. If the issue persists, please remove Web listeners and see whether it works. To do so, please see:

- Open the ISA Server 2004 Management, expand to Yourserver\Firewall Policy.
- On the right pane, click Toolbox tab.
- You will find the Web Listeners listed at the bottom.
- Right click each of the Web Listeners, and select Delete.
- Test the issue again. "

Thank you for your help!

Hugh

Re: Trying to setup Activesync now can't access /exchange or /remote

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"Hugh G. Johnson" <hughNOTgNOTjohnson@xxxxxxxxxxxx> wrote in message
news:OJJ9HndoGHA.4024@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Chace,

Thank you so much for your help. Unfortunately I am still having what appears to be the same issue. I got an error the first time I ran CEICW, then the second time it was fine, but the /remote, /exchange directories can't be accessed. I can get to the site and it prompts about the certificate not being from a valid source, etc. but then once I say yes it get a 404.

I'll try repair of ISA this weekend when I get in front of the machine.

Do you want me to send the CEICW log again?

Thank You.

Hugh

"chace zhang" <v-chacez@xxxxxxxxxxxx> wrote in message
news:Ujk08taoGHA.4612@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi,

Thank you for your response and information.

Based on my research, Getting Sbs web listener certificate hash returned ERROR 8007007a in ICW log.

I would like to provide following steps to solve this issue:

Open ISA 2004 console on Small Business Server.
Select <server name> right click and point to Export, export your setting to a .xml file
Then go to Firewall Policy, in the right pane, remove all web listeners and web publish rules.

Then click Start , click Run , and then type mmc.exe .
On File menu, click Add/Remove Snap-in .
Click Add , and then either double-click Certificates or click Certificates
, and then click Add .
In the This snap-in will always manage certificates for box, click Computer
Account , and then click Next .
Click Local Computer , and then click Finish .
Click Close , and then click OK .
Double-click Certificates (Local Computer), double-click Trusted Root

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Certificates Authorities, and then click Certificates .

Under the "Issued To" column, right-click certificates issued during CEICW

wizard, and then click Delete .

Click Yes when you receive the following message:

This is a root certificate. Deleting this certificate will invalidate this

CA. Are you certain you wish to delete this certificate?

After steps above, re-run CEICW does this issue persists?

I would also suggest a repair installation of ISA 2004 so that we can make sure the ISA components are all running fine.

1. Please insert the CD3 of SBS SP1 CD and click install ISA 2004
2. Choose repair option in the wizard
3. Finish the repair of the ISA 2004
4. Run the CEICW wizard and test your issue again.

Hope this helps, I look forward to your update.

Best Regards,

Chace Zhang (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the

"Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

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Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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| Reply-To: "Hugh G. Johnson" <hughNOTgNOTjohnson@xxxxxxxxxxx>
| From: "Hugh G. Johnson" <hughNOTgNOTjohnson@xxxxxxxxxxx>
| References: <OTqvr5EoGHA.2100@xxxxxxxxxxxxxxxxxxxxxx>
<AMKLNGPoGHA.4632@xxxxxxxxxxxxxxxxxxxxxx>
| Subject: Re: Trying to setup Activesync now can't access /exchange or /remote
| Date: Thu, 6 Jul 2006 16:25:18 -0700
| Lines: 179
| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.3790.2663
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2663
| X-RFC2646: Format=Flowed; Original
| Message-ID: <#CLF4NVoGHA.4912@xxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| NNTP-Posting-Host: c-24-5-103-151.hsd1.ca.comcast.net 24.5.103.151
| Path:
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP05.phx.gbl
| Xref: TK2MSFTNGXA01.phx.gbl
microsoft.public.windows.server.sbs:279565
| X-Tomcat-NG: microsoft.public.windows.server.sbs
|
| Chace,
|
| Thank you so much for your help. I tried everything up to sending the files.
| I still can't access the server from outside the network.
|
| Let me know what else I can do.
|
| The files are on their way.
|
| Hugh
|
| "chace zhang" <v-chacez@xxxxxxxxxxxxxx> wrote in message

Re: Trying to setup Activesync now can't access /exchange or /remote

news:AMKLNGPoGHA.4632@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

|> Hi Huge,

|>

|> Thank you for posting here.

|>

|> According to your description, I understand after you re-run CEICW

|> wizard(during this process you encountered some error) you can not access

|> OWA and RWW from internet.

|>

|> In order to clarify your situation, please help me to gather following

|> info:

|>

|> What the error message during you re-run CEICW wizard? Please tell me the

|> info word for word.

|>

|> What's the version of your SBS 2003?

|>

|> How many NIC does your ISA Server have?

|>

|>

|> 1. First of all, I would like to suggest that you re-run CEICW to publish

|> the web sites again and see how things go from there. For detail

|> information, you can refer to the following KB:

|>

|> How to configure Internet access in Windows Small Business Server 2003

|> <http://support.microsoft.com/?id=825763>

|>

|>

|>

|> 2. Please check the security of Inetpub, the permission should be:

|>

|> Administrators and System account should have full control

|> Users have Read&Excute/List Folder Contents/Read permission.

|> Interactive and NETWORK should have List Folder Contents permission.

|>

|> 3. To avoid any affect from third party software, please perform a clean

|> boot on your SBS server, and then check if there is any change.

|>

|> To perform a clean boot, follow the steps below:

|>

|> A. Click Start, click Run, type "msconfig" (without the quotation marks)

|> and click OK.

|> B. Select "Selective Startup" and remove the check box for "Load Startup

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|> Items".
|> C. On the "Services" tab, click Enable All.
|> D. Check "Hide all Microsoft Services", click Disable All and clear "Hide
|> all Microsoft Services".
|> E. Click the OK button and then Click Yes to restart your computer.
|> F. Try again.
|>
|>
|>
|> Please also help me to collect the following logs and send them to
|> v-chacez@xxxxxxxxxxxxxxx for research.
|>
|> Info 1. CEICW log:
|>
|> Please send icwlog.txt file to me.
|>
|> Info 2. IIS Metabase:
|>
|> 1. Download the IIS Resource Kit tools from the following page:
|>
<http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C73-B628-ADE629C89499&displaylang=en>
|> 2. Install it, run MBExplorer (Metabase Explorer)
|> 3. Right click the "LM" node and choose "Export to file".
|> 4. Specify a file name, specify the password and finish the export.
|> 5. Send the file and the password to v-bpeng@xxxxxxxxxxxxxxx
|>
|> In additional, I would like to provide following info about how to
deply
|> Mobile with your SBS server.
|>
|> Deploying Windows Mobile 5.0 with Windows Small Business Server
2003
|>
<http://www.microsoft.com/downloads/details.aspx?FamilyID=8be70d72-1e5a-4128-a30c-dafeeb43544d&displaylang=en>
|>
|> Deploying Windows Mobile 2002 with Windows Small Business Server
2003
|>
<http://www.microsoft.com/downloads/details.aspx?FamilyId=401CC9FD-4CC5-43C9-9309-70798F7BA611&displaylang=en>
|>
|>
|> Hope this helps, if you have any concerns on this issue, please feel
free
|> to let me know.
|>
|> Have a nice day!
|>

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|> Best Regards,
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|> Chace Zhang (MSFT)
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|> so, it will ensure your issues are resolved in a timely manner.
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|> For urgent issues, you may want to contact Microsoft CSS directly.
|> Please
|> check <http://support.microsoft.com> for regional support phone
|> numbers.
|>
|> Any input or comments in this thread are highly appreciated.
|>
|> =====
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|> -----
|> | Reply-To: "Hugh G. Johnson"
<hughNOTgNOTjohnson@xxxxxxxxxxxx>

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