

RE: Retrieving emails

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-07/msg00631.html>

- *From:* v-chacez@xxxxxxxxxxxxxx (chace zhang)
 - *Date:* Thu, 06 Jul 2006 13:28:12 GMT
-

Hi,

Thanks for your update.

I appreciate your time and cooperation. And glad to hear the info was helpful.

If you have any other concern or need more help, please feel free to let me know. We look forward to working with you here in this NG.

Have a nice day!

Best Regards,

Chace Zhang (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

RE: Retrieving emails

Any input or comments in this thread are highly appreciated.

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| X-Tomcat-ID: 109270920
| References: <#B80LA6mGHA.2360@xxxxxxxxxxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain
| Content-Transfer-Encoding: 7bit
| From: v-chacez@xxxxxxxxxxxxxx (chace zhang)
| Organization: Microsoft
| Date: Fri, 30 Jun 2006 07:13:10 GMT
| Subject: RE: Retrieving emails
| X-Tomcat-NG: microsoft.public.windows.server.sbs
| Message-ID: <ErKDnSBnGHA.4872@xxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| Lines: 123
| Path: TK2MSFTNGXA01.phx.gbl
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:278371
| NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

| Hi

| Thank you for posting here.

| I'm sorry to hear you encounter such situation.

| Based on my experience, Exchange 2000/2003 has the feature to restore the
| deleted items and mailboxes. Please check my summary below and choose the
| appropriate way to recover your emails. For your case, I think the method
| III.1 is in your best interest.

| I. Enable the "prevent deletion" features

| 1. In "Server Management", expand "Advanced Management" " "Exchange
| Server name" " "Servers" " "Server name" " First Storage Group".

| 2. Right-click the mailbox store and click Properties.

| 3. On the Properties dialog box, click the Limits tab.

| 4. In the Deletion settings group, configure the following settings to
| meet
| your requirements:

| Note: By default, SBS 2K3 has 30 days configured in both of the following
| options.

| Keep deleted items for (days): Type the number of days to retain deleted

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| messages.

| Keep deleted mailboxes for (days): Type the number of days to retain
| deleted mailboxes.

| II. Restoring deleted items

| If you have configured the feature as section I stated, then users can
| restore the messages which they have deleted from their Outlook Deleted
| Items folder.

| 1. In Microsoft Outlook, select the Deleted Items folder.
| Please refer to following article to enable "Delete Items folder" option:
| How to recover items that have been hard deleted in Outlook
| <http://support.microsoft.com/kb/246153>

| 2. On the Microsoft Outlook Tools menu, click Recover Deleted Items.

| 3. In the Recover Deleted Items From window, select the deleted messages
| (these items are most likely the ones you chose to permanently delete)
| that
| you want to restore, and click the Recover Selected Items button on the
| toolbar.

| 4. The selected items are restored to the user's Outlook Deleted Items
| folder.

| III. Restoring deleted mailboxes

| If the mail messages were included in the last backup, you could use the
| Recovery Storage Server to retrieve the employee's mail box in that way:
| 813337 HOW TO: Recover or Restore a Single Mailbox in Exchange 2000 Server
| <http://support.microsoft.com/?id=813337>.

| Using Exchange Server 2003 Recovery Storage Groups

| [http://www.microsoft.com/downloads/details.aspx?FamilyID=df144af6-bee5-4b35-
| 866a-557e25fe2ba1&displaylang=en](http://www.microsoft.com/downloads/details.aspx?FamilyID=df144af6-bee5-4b35-866a-557e25fe2ba1&displaylang=en)

| Please feel free to let me know if it addresses your concern. Have a nice
| day!

| Best Regards,

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| Chace Zhang (MSFT)

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|| Reply-To: "John" <John@xxxxxxxxxxxxxxxxxxxxxx>

|| From: "John" <John@xxxxxxxxxxxxxxxxxxxxxx>

|| Subject: Retrieving emails

|| Date: Thu, 29 Jun 2006 18:18:34 +0100

|| Lines: 11

|| X-Priority: 3

|| X-MSMail-Priority: Normal

|| X-Newsreader: Microsoft Outlook Express 6.00.2900.2869

|| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2869

|| X-RFC2646: Format=Flowed; Original

|| Message-ID: <#B80LA6mGHA.2360@xxxxxxxxxxxxxxxxxxxxxx>

|| Newsgroups: microsoft.public.windows.server.sbs

|| NNTP-Posting-Host: 81-86-132-31.dsl.pipex.com 81.86.132.31

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|| Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl

|| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:278277

|| X-Tomcat-NG: microsoft.public.windows.server.sbs

||

|| Hi

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|| A user has deleted a number of emails. Unfortunately the item retention

|| period in exchange is set to 0 days. Is there any way to retrieve these

|| emails?

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|| Thanks

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|| Regards

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