

Re: Group Policy Results Wizard

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2006-07/msg00615.html>

- *From:* "Mark Crall" <mark@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 6 Jul 2006 08:11:19 -0400
-

Hi Ripley,
Back from a short vacation.

Sorry I've not been of much help. I guess we can rule out Windows firewall...

I'm afraid I'm at a loss on this one. My troubleshooting is always to think about the obvious. Assuming this is a WMI connectivity issue you may want to consult the following articles for testing.

<http://www.fpschultze.de/modules/smartfaq/faq.php?faqid=79>

<http://www.microsoft.com/technet/scriptcenter/topics/help/wmi.msp#E2C>

If you can't reach the WMI from the server you will want to try to reach it from another workstation. If you can reach it, you have an issue with your server that is well beyond me.

Mark

—
Regards,
Mark Crall
Systems Engineer
Charlotte Tech Care Team / Carolina VoIP
Microsoft Small Business Specialist
Charlotte SBS Group Leader – www.sbs-charlotte.com
Direct: (704) 248-8328 x33

If you think installing patches and security updates is expensive, try not installing them...

"Ripley" <Ripley@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:1345C0F7-DCD7-4C16-8117-27E1D791E95E@xxxxxxxxxxxxxxxxxxxxx>

Jason,

Thanks for your reply.
I actually run WSUS on my domain so would expect most updates to applied

Re: Group Policy Results Wizard

anyway. Unless I've missed some update pack or roll up along the way somewhere.

"jason" wrote:

I remember having this same error some time ago. I can't remember exactly what solved it but I believe that I updated our server with the latest MS updates and took care of it. I don't remember seeing any one particular update talk about this specifically but one of them fixed it. Sorry it's not that much help.

"Ripley" <Ripley@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:AF8A40FF-4283-4E24-B790-23D335E2AF36@xxxxxxxxxxxxxxxxxxxx

Mark,

Thanks for your recent suggestions.

I have since rebooted both the server and a few of the clients, and also carried out a gpupdate / force aswell just in case. Today I have also tried switching off the Windows Firewall on one of the clients, and then trying to run the wizard again.

But I get the same error each and every time (about WMI).

Any further ideas? Just seems odd that the tool isn't working for any client other than itself.

Hope you can help further.

"Mark Crall" wrote:

An after-thought here. A shorter way to test if the firewall is the issue before you go editing GPOs would be to stop the firewall service on the workstation and try running the GPO results

Re: Group Policy Results Wizard

wizard.

--

Regards,
Mark Crall
Systems Engineer
Charlotte Tech Care Team / Carolina VoIP
Microsoft Small Business Specialist
Charlotte SBS Group Leader –
www.sbs-charlotte.com
Direct: (704) 248-8328 x33

If you think installing patches and security updates is expensive, try not installing them...

"Ripley"

<Ripley@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:64C807F6-E77D-4910-AEF4-3A6385A9661E@xxxxxxxxxxxxxxxxxxxx

Mark,

Thanks for your reply.
Makes sense I guess, but as you say, a little odd that you have to set this option in group policy before a component of group policy works :-)

I have made the change on the policy you specified, then carried out a "gpupdate" on both the server and the client I was trying to connect to.
But the error is still apparent.

I'm guessing a need to reboot the server, or the client, or both for the change to take effect properly do you think?

Re: Group Policy Results Wizard

"Mark Crall" wrote:

Hi,
I'm not
positive on
this but this
is my best
guess and if
I'm
wrong,
you
can
change back
my
recommendations
easily.

If these
computers
are XP SP2,
you may
not be able
to reach the
WMI
with
the
default
firewall
settings.
You will
want to
modify the
Firewall
GPO.
Kind
of ironic
eh? Under
the domain
in the GP
Mngt mmc,
edit the
GPO
"Small
Business
Server
Windows
Firewall"
(not Small
Business

Re: Group Policy Results Wizard

Server
Internet
Connection
Firewall –
it's for pre
SP1
clients).
Edit
Computer
Configuration
>
Administrative
Templates >
Network >
Network
Connections
>
Windows
Firewall >
Domain
Profile >
Windows
Firewall:
All Remote
Administration
Exceptions.
You will
want to
enable and
add the IP
address
of the server
to the
"...from:"
text box.

Let me
know if that
works.

--

Regards,
Mark Crall
Systems
Engineer
Charlotte
Tech Care
Team /
Carolina
VoIP
Microsoft

Re: Group Policy Results Wizard

Small
Business
Specialist
Charlotte
SBS Group
Leader –
www.sbs-charlotte.com
Direct:
(704)
248-8328
x33

If you think
installing
patches and
security
updates is
expensive,
try
not
installing
them...

"Ripley"

<Ripley@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in
message

news:44AA9BB4-F93A-4464-81C3-7E9447748E77@xxxxxxxxxxxx

Having
a
problem
getting
this
to
run.
When
I
get
to
the
"Select
the
computer
..."
screen
and
select
the
computer
(either
by

Re: Group Policy Results Wizard

manually
typing
it
in
or
by
using
the
browse
button
to
locate
it
on
the
domain),
everytime
I
click
Next
I
get
the
following:

"Group
Policy
Error
Failed
to
connect
to
domain\pc
due
to
the
error
listed
below.
Ensure
that
the
Windows
Management
Instrumentation
(WMI)
service
is
enabled
on
the

Re: Group Policy Results Wizard

target
computer,
and
consult
the
event
log
of
the
target
computer
for
further
details"

The
WMI
service
IS
enabled
and
started
on
all
clients
though.
And
there
are
NO
errors
or
anything
related
to
Group
Policy
on
the
target
machines.

Any
ideas???

Re: Group Policy Results Wizard